



Product Longevity

At Supermicro, we understand the importance of product longevity and dependable service support. We are committed to helping extend the life of our products for our customers.

Please contact our [RMA Service](#) to obtain a repair quote and schedule service.

RMA repair services are available for no less than five (5) years from the date of sale and are not limited to this period.

Repairs are carried out in accordance with Supermicro's official RMA Return for Repair Policy, which defines the procedures for requesting service, shipping products, and performing repairs.

Where needed to complete a repair, parts may be provided through RMA, subject to availability; functionally equivalent, compatible parts may be used.