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Returning Merchandise for Service

A receipt or copy of your invoice marked with the date of purchase is required before any warranty service will be rendered. You can obtain service by calling your vendor for a Returned Merchandise Authorization (RMA) number. When returning to the manufacturer, the RMA number should be prominently displayed on the outside of the shipping carton, and mailed prepaid or hand-carried. Shipping and handling charges will be applied for all orders that must be mailed when service is complete.

For faster service, RMA authorizations may be requested online (http://www.supermicro.com/support/rma/).

Whenever possible, repack the backplane in the original Supermicro box, using the original packaging materials. If these are no longer available, be sure to pack the backplane in an anti-static bag and inside the box. Make sure that there is enough packaging material surrounding the backplane so that it does not become damaged during shipping.

This warranty only covers normal consumer use and does not cover damages incurred in shipping or from failure due to the alteration, misuse, abuse or improper maintenance of products.

During the warranty period, contact your distributor first for any product problems.
To avoid personal injury and property damage, carefully follow all the safety steps listed below when accessing your system or handling the components.

1-1 ESD Safety Guidelines

_Electrostatic Discharge (ESD) can damage electronic components. To prevent damage to your system, it is important to handle it very carefully. The following measures are generally sufficient to protect your equipment from ESD._

• Use a grounded wrist strap designed to prevent static discharge.

• Touch a grounded metal object before removing a component from the antistatic bag.

• Handle the backplane by its edges only; do not touch its components, peripheral chips, memory modules, or gold contacts.

• When handling chips or modules, avoid touching their pins.

• Put the card and peripherals back into their antistatic bags when not in use.

1-2 General Safety Guidelines

• Always disconnect power cables before installing or removing any components from the computer, including the backplane.

• Disconnect the power cable before installing or removing any cables from the backplane.

• Make sure that the backplane is securely and properly installed on the motherboard to prevent damage to the system due to power shortage.
1-3 An Important Note to Users

- All images and layouts shown in this user’s guide are based upon the latest PCB revision available at the time of publishing. The card you have received may or may not look exactly the same as the graphics shown in this manual.

1-4 Introduction to the BPN-SAS3-842TQ Backplane

The BPN-SAS3-842TQ backplane has been designed to utilize the most up-to-date technology available, providing your system with reliable, high-quality performance.

Always refer to the Supermicro Web site at www.supermicro.com for the latest updates, compatible parts, and supported configurations.
2-1 Front Connectors

1. Sideband Connector #2 (8-pin): SGPIO, JP6
2. Sideband Connector #1 (8-pin): SGPIO, JP1
3. JTAG Connector (7-pin): J11, CPLD Upgrade Port
4. Chip: CPLD
5. Power Connector (4-pin) #1: JPW1
6. Power Connector (4-pin) #2: JPW2
7. SAS/SATA Port #4: J10
8. SAS/SATA Port #3: J9
9. SAS/SATA Port #2: J8
10. SAS/SATA Port #1: J7
11. SAS/SATA Port #0: J6
2-2 Front Connector Pin Definitions

#1 - 2. Sideband Connectors
These are the SGPIO sideband connectors for SAS/SATA. SGPIO Sideband #1, designated J1, is for SAS/SATA Ports #0-3 and SGPIO Sideband #2, designated J6, is for SAS/SATA Port #4.

#3. CPLD Upgrade Port
The CPLD programming port, designated J11, is used only by the manufacturer to upgrade the CPLD.

#4. CPLD Chip
The CPLD is an enclosure management chip that supports the SGPIO and LED management.

#5. - 6. Backplane Main Power Connectors
The 4-pin connectors, designated JPW1 and JPW2, provide power to the backplane. See the table on the right for pin definitions.

#7. - 11. MiniSAS 7-Pin Connectors
The SAS ports are used to connect the SAS drive cables. The five ports are designated J6, J7, J8, J9, and J10. Each port is also compatible with SATA drives. However, mixing SAS and SATA drives in the same enclosure is not recommended.
2-3 Front Jumper Locations and Pin Definitions

**Explanation of Jumpers**

To modify the operation of the backplane, jumpers can be used to choose between optional settings. Jumpers create shorts between two pins to change the function of the connector. Pin 1 is identified with a square solder pad on the printed circuit board.

Note: On two pin jumpers, "Closed" means the jumper is on and "Open" means the jumper is off the pins.

<table>
<thead>
<tr>
<th>Jumper</th>
<th>Jumper Settings</th>
<th>Note</th>
</tr>
</thead>
<tbody>
<tr>
<td>ACTLED</td>
<td>Open: Default</td>
<td>This is used for internal testing only.</td>
</tr>
</tbody>
</table>
2-4 Rear Connectors and LED Indicators

Rear SAS3/SATA Connectors

<table>
<thead>
<tr>
<th>Rear Connector</th>
<th>SAS Drive Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>SAS #0</td>
<td>SAS3/SATA HDD #0</td>
</tr>
<tr>
<td>SAS #1</td>
<td>SAS3/SATA HDD #1</td>
</tr>
<tr>
<td>SAS #2</td>
<td>SAS3/SATA HDD #2</td>
</tr>
<tr>
<td>SAS #3</td>
<td>SAS3/SATA HDD #3</td>
</tr>
<tr>
<td>SAS #4</td>
<td>SAS3/SATA HDD #4</td>
</tr>
</tbody>
</table>

Rear LED Indicators

<table>
<thead>
<tr>
<th>Rear LED</th>
<th>Hard Drive Activity</th>
<th>Failure LED</th>
</tr>
</thead>
<tbody>
<tr>
<td>SAS #0</td>
<td>ACT #0</td>
<td>FAIL #0</td>
</tr>
<tr>
<td>SAS #1</td>
<td>ACT #1</td>
<td>FAIL #1</td>
</tr>
<tr>
<td>SAS #2</td>
<td>ACT #2</td>
<td>FAIL #2</td>
</tr>
<tr>
<td>SAS #3</td>
<td>ACT #3</td>
<td>FAIL #3</td>
</tr>
<tr>
<td>SAS #4</td>
<td>ACT #4</td>
<td>FAIL #4</td>
</tr>
</tbody>
</table>
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