SUPERSERVER®
SYS-210GP-DNR

USER'S MANUAL

Revision 1.0

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Manual Revision 1.0

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Preface

About this Manual

This manual is written for professional system integrators and PC technicians. It provides information for the installation and use of the server. Installation and maintenance should be performed by experienced technicians only.

Please refer to the SYS-210GP-DNR server specifications page on our website for updates on supported memory, processors and operating systems (http://www.supermicro.com).

Notes

For your system to work properly, please follow the links below to download all necessary drivers/utilities and the user's manual for your server.

- Supermicro product manuals: http://www.supermicro.com/support/manuals/

- Product drivers and utilities: https://www.supermicro.com/wdl

- Product safety info: http://www.supermicro.com/about/policies/safety_information.cfm

If you have any questions, please contact our support team at:
support@supermicro.com

This manual may be periodically updated without notice. Please check the Supermicro website for possible updates to the manual revision level.

Secure Data Deletion

A secure data deletion tool designed to fully erase all data from storage devices can be found on our website: https://www.supermicro.com/about/policies/disclaimer.cfm?url=/wdl/utility/Log9_Secure_Data_Deletion_Utility/

Warnings

Special attention should be given to the following symbols used in this manual.

Warning! Indicates important information given to prevent equipment/property damage or personal injury.

Warning! Indicates high voltage may be encountered when performing a procedure.

Contents

Chapter 3 Maintenance and Component Installation

Chapter 4 Motherboard Connections

Chapter 5 Software

Chapter 6 Optional Components

Chapter 7 Troubleshooting and Support

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Chapter 1

Introduction

1.1 Overview

This chapter provides a brief outline of the functions and features of the SuperServer SYS-210GP-DNR. It is based on the X12SPG-NF motherboard and the CSE-227GTS-R2K63P chassis. To maintain quality and integrity, this product is sold only as a completely-assembled system (with min. one CPU, two DIMMs, one GPU, and one storage device installed). The following provides an overview of the specifications and capabilities.

System Overview	
Motherboard (per node)	X12SPG-NF
Chassis	CSE-227GTS-R2K63P
Processor Support	Single Socket P+ (LGA-4189) 3rd Gen Intel® Xeon® Scalable Processor, supports CPU TDP up to 270W
Memory (per node)	Up to 2TB of ECC RDIMM/LRDIMM and RDIMM/LRDIMM 3DS DDR4 memory with speeds of up to 3200MHz in eight memory slots
Drive Support (per node)	Two 2.5" hot-swap hard drive carriers for NVMe drives
Expansion Slots (per node)	Three PCIe 4.0 x16 (FHFL) slots One PCIe 4.0 x8 AIOM/ OCP3.0 slot M.2 Interface: Two PCIe 3.0 x4 and SATA M.2 Form Factor: 2280, 22110 M.2 Key: M-key Two SATA DOMs
I/O Ports (per node)	LAN: One RJ45 1GbE dedicated IPMI management port Two USB 3.0 ports One VGA port One COM port
System Cooling	Four hot-swap 80-mm, counter-rotating PWM fans; one CPU air shroud, one CPU heatsink per one node
Power	2600W redundant (1+1) power supplies, Titanium Level (96%) (**Note:** Full redundancy will be based on system configuration and application load.)
Form Factor	2U rackmount 17.6 x 3.47 x 29.9 in. (447 x 88 x 760 mm) (WxHxD)

Note: A Quick Reference guide can be found on the product page of the Supermicro website.

Note: The following safety models associated with the SYS-210GP-DNR have been certified as compliant with UL or CSA: 227G-GPU, 227G-26, 227G-R26X12.

1.2 System Features

The following views of the system display the main features. Refer to Appendix B for additional specifications.

Front View

The illustration below shows the features included on the front of the chassis. Externally accessible hard drive carriers display status lights.
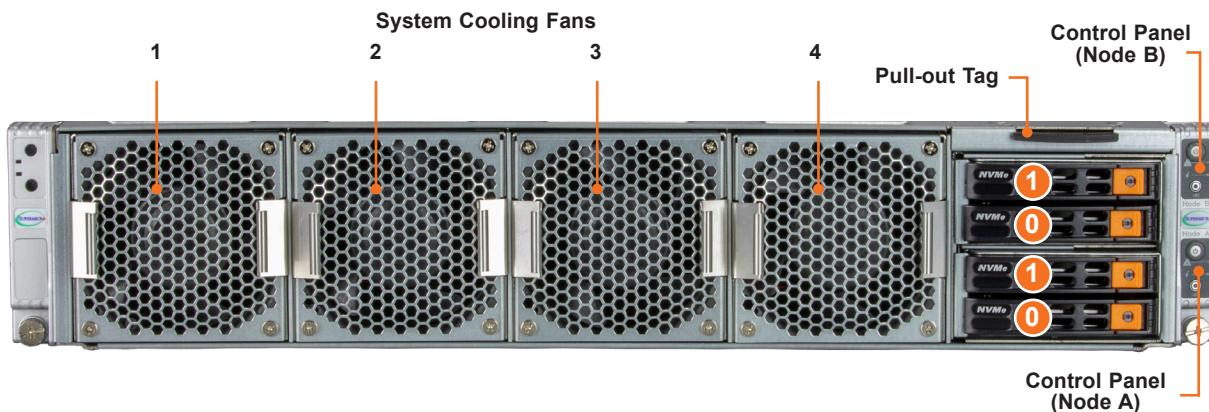
Figure 1-1. Front View

Front View Features (Per Node)	
Feature	**Description**
Control Panel	Described in the next section
0 - **1** Hard Drives	Two hot-swap PCIe Gen4 x4 U.2 NVMe drive bays
Pull-out Tag	Pull-out service tag feature. Useful for barcode, RFID, or other custom system markings.
System Cooling Fans	Four hot-swap removable external system cooling heavy-duty fans

Control Panel

Power switches and status LEDs are located on the control panel on the front of the chassis.

Power Button

NIC

Information LED

UID Button/LED (Node A)

Figure 1-2. Control Panel (One Per Node)

Control Panel Features (Per Node)	
Feature	**Description**
Power Button	The main power switch applies or removes primary power from the power supply to the server but maintains standby power. To perform most maintenance tasks, unplug the rear power cables completely from the system and wait 30 seconds for capacitors to discharge.
NIC LED	Indicates network activity on LAN when flashing
Information LED	Alerts operator to several states, as noted in the table below.
UID Button/LED (Node A)	The unit identification (UID) button turns on or off the blue light function of the Information LED.

Information LED	
Status	**Description**
Continuously on and red	An overheat condition has occurred. (This may be caused by cable congestion.)
Blinking red (1Hz)	Fan failure, check for an inoperative fan.
Blinking red (0.25Hz)	Power failure, check for a non-operational power supply.
Solid blue	UID has been activated locally to locate the server in a rack environment.
Blinking blue	UID has been activated using IPMI to locate the server in a rack environment.

Rear View

The illustration below shows the features included on the rear of the chassis. Power supply modules display status lights.
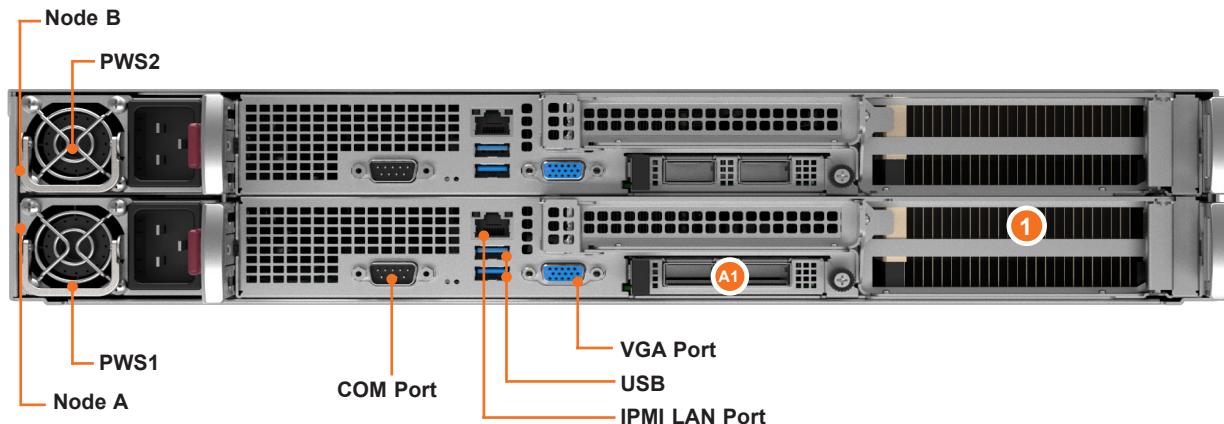
Figure 1-3. System Rear View

System Features: Rear	
Feature	**Description**
Power Supplies	Two (redundant) power supply modules, PWS1 on the bottom, PWS2 on the top.
COM Port	One COM port per node
VGA Port	One video port per node
USB	Two USB 3.0 ports per node
IPMI LAN Port	One RJ45 dedicated IPMI LAN port per node
1	PCIe 4.0 x16 FHFL per node
A1	AIOM / OCP3.0 slot PCIe 4.0 x8 per node

1.3 System Architecture

This section covers the locations of the system electrical components, a system block diagram, and a motherboard layout with the connectors and jumpers called out.

Main Components
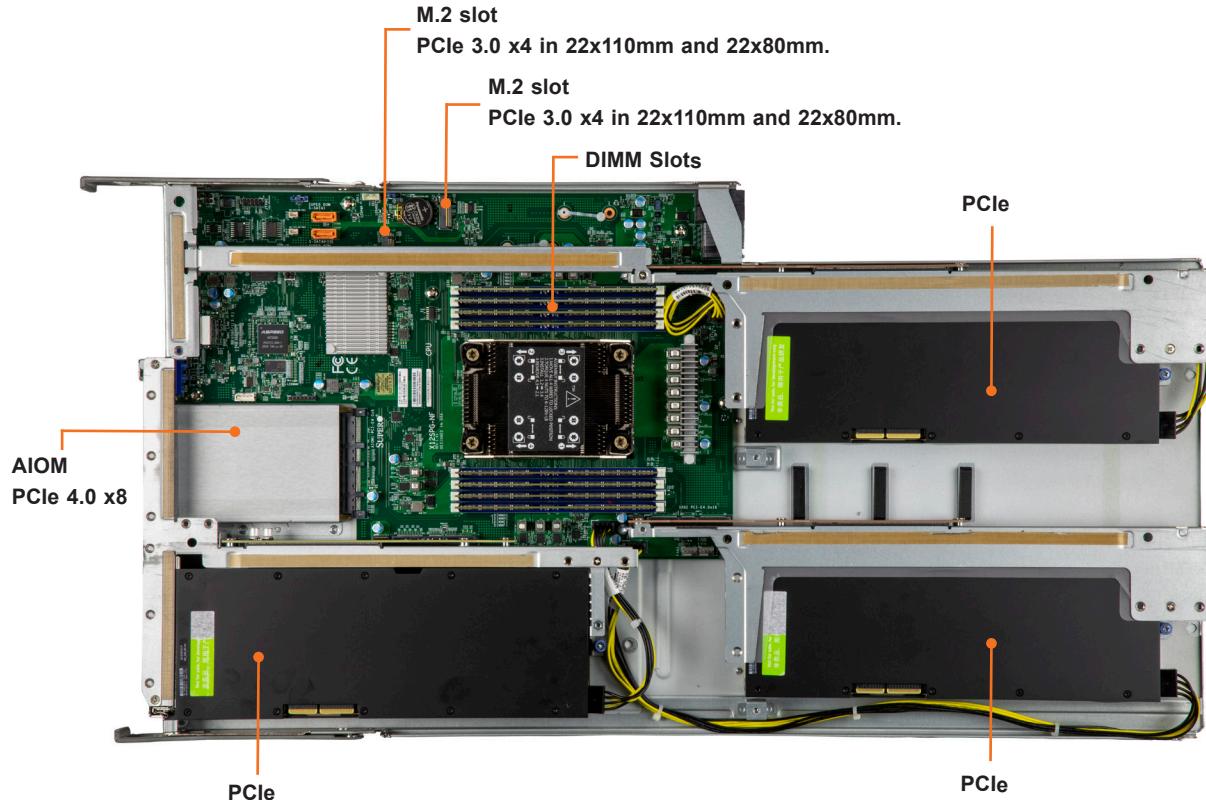
Figure 1-4. Main Component Locations

System Features: Top	
Feature	**Description**
DIMM Slots	Eight DIMM slots, up to 2TB ECC DDR4-3200MHz
Processor	3rd Gen Intel® Xeon® Scalable Processor
PCIe	Three PCIe 4.0 x16 FHFL slots

System Block Diagram

The block diagram below shows the connections and relationships between the subsystems and major components of the overall system.
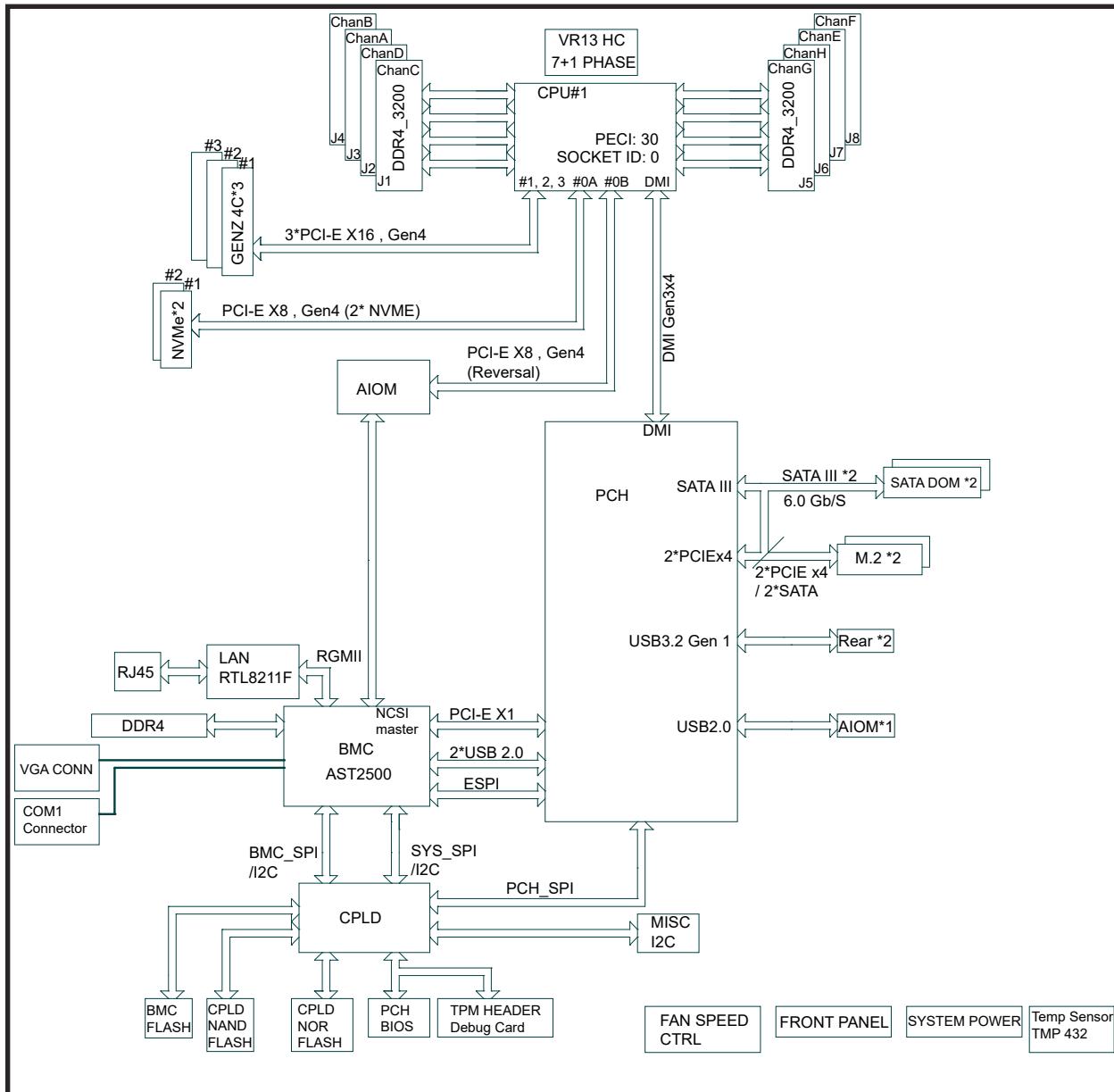
Figure 1-5. System Block Diagram

Note: This is a general block diagram and may not exactly represent the features on your motherboard. See the following page for the actual specifications of your motherboard.

1.4 Motherboard Layout

Below is a layout of the X12SPG-NF motherboard with jumper, connector and LED locations shown. See the table on the following page for descriptions. For detailed descriptions, pinout information and jumper settings, refer to Chapter 4 or the Motherboard Manual.
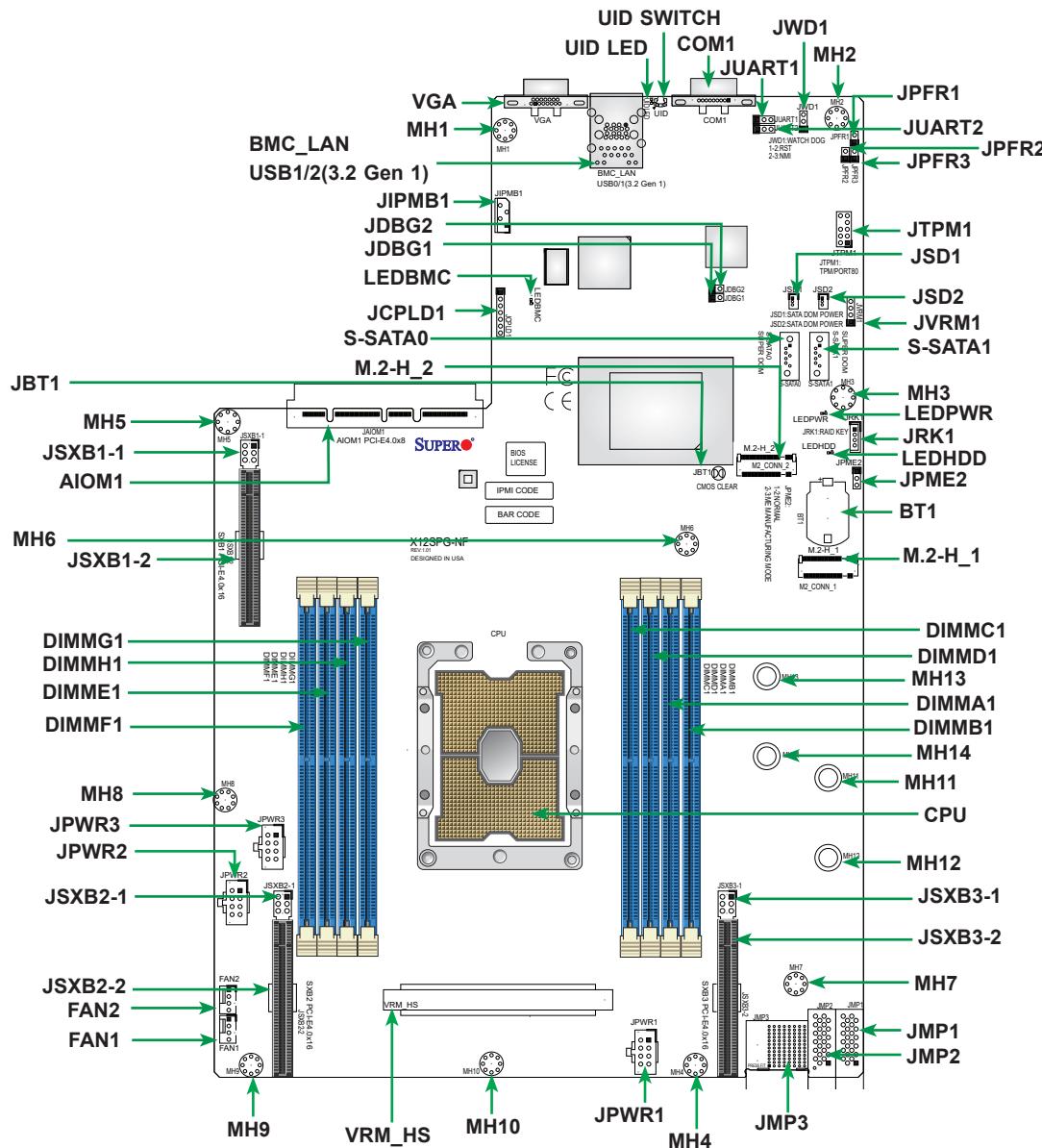
Figure 1-6. Motherboard Layout

Notes:

- See Chapter 4 for detailed information on jumpers, I/O ports, and connections.

- " " indicates the location of Pin 1.

- Jumpers/LED indicators not indicated are used for testing only.

- Use only the correct type of onboard CMOS battery as specified by the manufacturer. Do not install the onboard battery upside down to avoid possible explosion.

Quick Reference Table

Jumper	Description	Default Setting
JBT1	CMOS Clear	Open (Normal)
JPME2	ME Manufacturing Mode	Pins 1-2 (Normal)

LED	Description	Status
LEDBMC	BMC Heartbeat	Blinking Green: Device Working
LEDHDD	HDD Activity LED	Blinking Green: HDD Active
LEDPWR	Onboard Power LED	Solid Green: Power On
UID LED	Unit Identifier LED	Solid Blue: Unit Identified

| Connector	Description
AIOM1	Advanced I/O Module (AIOM) Networking Slot
BMC_LAN	Dedicated BMC LAN Port
BT1	Onboard Battery
COM1	COM Port
FAN1-FAN2	CPU/System Fan Headers
JIPMB1	System Mangement Bus Header (for IPMI only)
JMP1-JMP3	Connectors for SCC-P2N2FG-P1A-B or SCC-P2N2FG-P1A-A
JPWR1-JPWR3	GPU 12V 8-pin Power Connectors
JRK1	Intel RAID Key Header
JSD1-JSD2	SATA DOM Power Connectors
JSXB1	PCIe 4.0 x16 Slot
JSXB2	PCIe 4.0 x16 Slot
JSXB3	PCIe 4.0 x16 Slot
JTPM1	Trusted Platform Module/Port 80 Connector
M.2-H_1, M.2-H_2	M.2 M-Keys 2280/22110 (supports PCIe 3.0 x4/SATA3) Slot
MH1 - MH14	Mounting Holes, MH11 - MH14 for M.2 Use
S-SATA0, S-SATA1	SATA 3.0 Ports with SATA DOM Power
UID	Unit Identifier Switch
USB0/1	Rear Accessible USB 3.2 Gen 1 Ports
VGA	VGA Port

Chapter 2

Server Installation

2.1 Overview

This chapter provides advice and instructions for mounting your system in a server rack. If your system is not already fully integrated with processors, system memory etc., refer to Chapter 3 for details on installing those specific components.

Caution: Electrostatic Discharge (ESD) can damage electronic components. To prevent such damage to PCBs (printed circuit boards), it is important to use a grounded wrist strap, handle all PCBs by their edges and keep them in anti-static bags when not in use.

2.2 Unpacking the System

Inspect the box in which the SYS-210GP-DNR was shipped, and note if it was damaged in any way. If any equipment appears damaged, file a damage claim with the carrier who delivered it.

Decide on a suitable location for the rack unit that will hold the server. It should be situated in a clean, dust-free area that is well ventilated. Avoid areas where heat, electrical noise and electromagnetic fields are generated. It will also require a grounded AC power outlet nearby. Be sure to read the precautions and considerations noted in Appendix A.

2.3 Preparing for Setup

The box in which the system was shipped should include the rackmount hardware needed to install it into the rack. Please read this section in its entirety before you begin the installation.

Choosing a Setup Location

- The system should be situated in a clean, dust-free area that is well ventilated. Avoid areas where heat, electrical noise and electromagnetic fields are generated.

- Leave enough clearance in front of the rack so that you can open the front door completely (~25 inches) and approximately 30 inches of clearance in the back of the rack to allow sufficient space for airflow and access when servicing.

- This product should be installed only in a Restricted Access Location (dedicated equipment rooms, service closets, etc.).

- This product is not suitable for use with visual display workplace devices according to §2 of the German Ordinance for Work with Visual Display Units.

Rack Precautions

- Ensure that the leveling jacks on the bottom of the rack are extended to the floor so that the full weight of the rack rests on them.

- In single rack installations, stabilizers should be attached to the rack. In multiple rack installations, the racks should be coupled together.

- Always make sure the rack is stable before extending a server or other component from the rack.

- You should extend only one server or component at a time - extending two or more simultaneously may cause the rack to become unstable.

Server Precautions

- Review the electrical and general safety precautions in Appendix A.

- Determine the placement of each component in the rack before you install the rails.

- Install the heaviest server components at the bottom of the rack first and then work your way up.

- Use a regulating uninterruptible power supply (UPS) to protect the server from power surges and voltage spikes and to keep your system operating in case of a power failure.

- Allow any drives and power supply modules to cool before touching them.

- When not servicing, always keep the front door of the rack and all covers/panels on the servers closed to maintain proper cooling.

Rack Mounting Considerations

Ambient Operating Temperature

If installed in a closed or multi-unit rack assembly, the ambient operating temperature of the rack environment may be greater than the room's ambient temperature. Therefore, consideration should be given to installing the equipment in an environment compatible with the manufacturer's maximum rated ambient temperature (TMRA).

Airflow

Equipment should be mounted into a rack so that the amount of airflow required for safe operation is not compromised.

Mechanical Loading

Equipment should be mounted into a rack so that a hazardous condition does not arise due to uneven mechanical loading.

Circuit Overloading

Consideration should be given to the connection of the equipment to the power supply circuitry and the effect that any possible overloading of circuits might have on overcurrent protection and power supply wiring. Appropriate consideration of equipment nameplate ratings should be used when addressing this concern.

Reliable Ground

A reliable ground must be maintained at all times. To ensure this, the rack itself should be grounded. Particular attention should be given to power supply connections other than the direct connections to the branch circuit (i.e. the use of power strips, etc.).

To prevent bodily injury when mounting or servicing this unit in a rack, you must take special precautions to ensure that the system remains stable. The following guidelines are provided to ensure your safety:

- This unit should be mounted at the bottom of the rack if it is the only unit in the rack.

- When mounting this unit in a partially filled rack, load the rack from the bottom to the top with the heaviest component at the bottom of the rack.

- If the rack is provided with stabilizing devices, install the stabilizers before mounting or servicing the unit in the rack.

Slide rail mounted equipment is not to be used as a shelf or a work space.

Warning: do not pick up the server with the front handles. They are designed to pull the system from a rack only.

2.4 Rack Mounting Instructions

This section provides information on installing the chassis into a rack unit with the rails provided. There are a variety of rack units on the market, which may mean that the assembly procedure will differ slightly from the instructions provided. You should also refer to the installation instructions that came with the rack unit you are using.

Note: This rail will fit a rack between 28" and 33.5" deep.

Overview of the Rack Rails

The package includes two rail assemblies. Each is specifically designed for the left or right side of the chassis, and so marked. Each rail consists of two sections: a front section which secures to the front post of the rack and a rear section which adjusts in length and secures to the rear post of the rack.

Rear Section

Adjusting Screw

Front Section

R
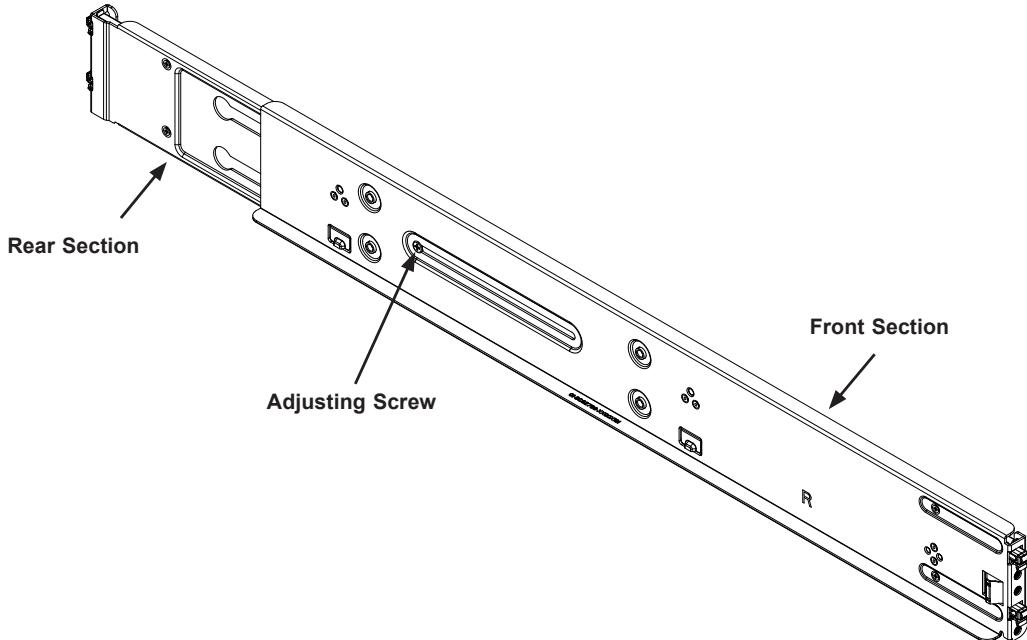
Figure 2-1. Rackmount Rail
(Right rail assembly shown)

Adjusting the Rail Length

Each rail assembly has a locking screw to adjust the length of the rail to fit the depth of your rack.

Installing the Rails on a Rack

1. Loosen the adjusting screw to allow the rear section to slide in the front section.

2. Push the small hooks on the front section of the rail into the holes on the front post of the rack and then down, until the spring-loaded pegs snap into the rack holes. Secure the rail to the rack with screws.

3. Pull out the rear section of the outer rail, adjusting the length until it fits within the posts of the rack and align the small hooks with the appropriate holes on the rear post of the rack. Be sure the rail is level, then mount the rear section onto the rack. Secure the rail with screws.

4. Tighten the adjusting screw.
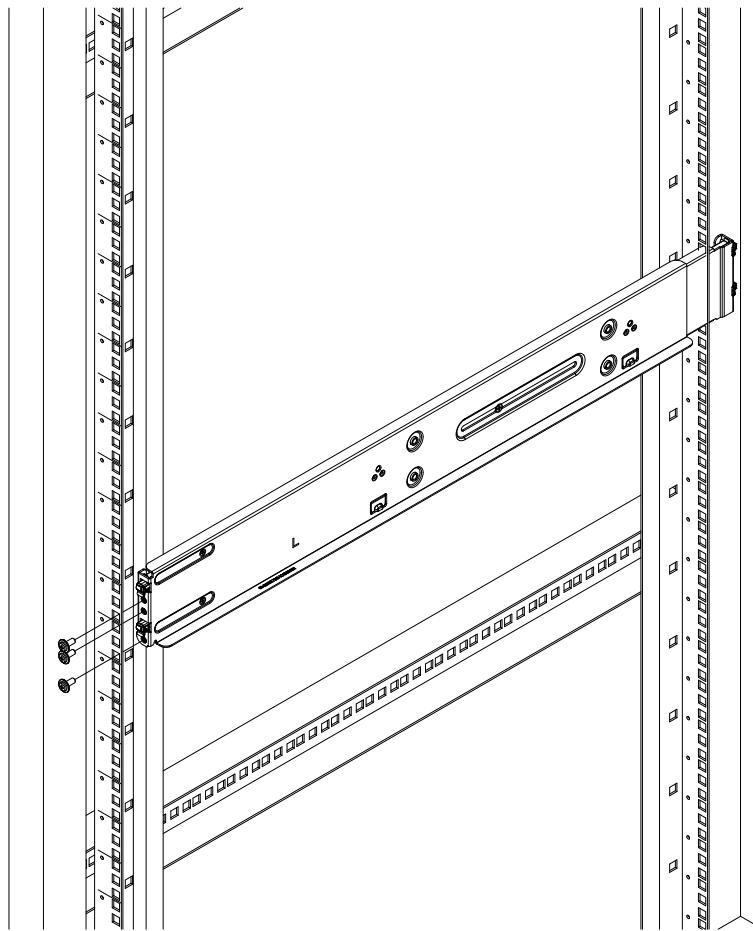
Figure 2-2. Attaching the Rail Front to the Rack
(Left rail shown)

Note: Figures are for illustrative purposes only. Always install servers into racks from the bottom up.

Chassis Installation

Slide the chassis into the rack so that the bottom of the chassis slides onto the bottom lip of the rails.
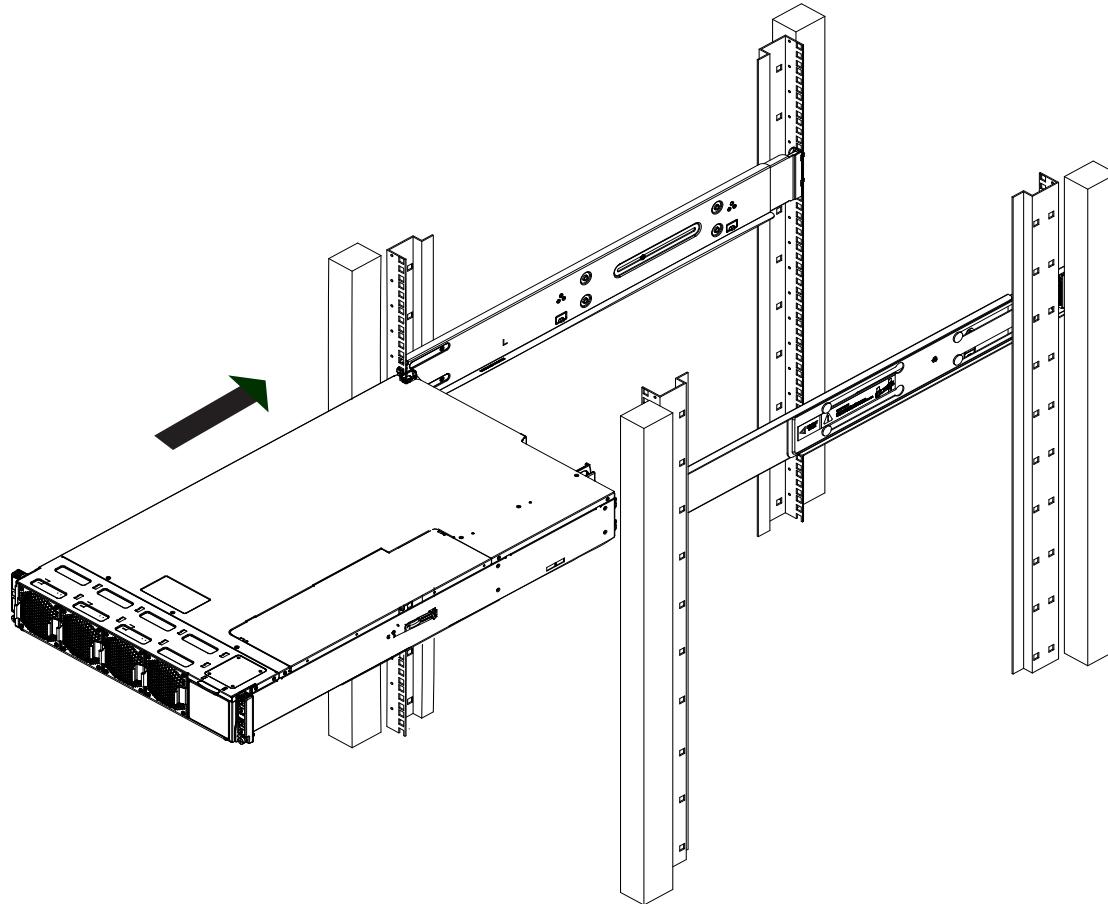

Figure 2-3. Sliding the Chassis into the Rack

Stability hazard. The rack stabilizing mechanism must be in place, or the rack must be bolted to the floor before you slide the unit out for servicing. Failure to stabilize the rack can cause the rack to tip over.

Chapter 3

Maintenance and Component Installation

This chapter provides instructions on installing and replacing main system components. To prevent compatibility issues, only use components that match the specifications and/or part numbers given.

Installation or replacement of most components require that power first be removed from the system. Please follow the procedures given in each section.

3.1 Removing Power

Use the following procedure to ensure that power has been removed from the system. This step is necessary when removing or installing non hot-swap components or when replacing a non-redundant power supply.

1. Use the operating system to power down the system.

2. After the system has completely shut-down, disconnect the AC power cord(s) from the power strip or outlet. (If your system has more than one power supply, remove the AC power cords from all power supply modules.)

3. Disconnect the power cord(s) from the power supply module(s).

3.2 Accessing the System

The CSE-227GTS-R2K63P has a latch to remove the node that allows access to the components. Check that all ventilation openings in the chassis are clear and unobstructed.

Removing the Motherboard from the Chassis

1. Press the latch outwards on both sides and pull-out using both the handles the same time to release the motherboard from the chassis.
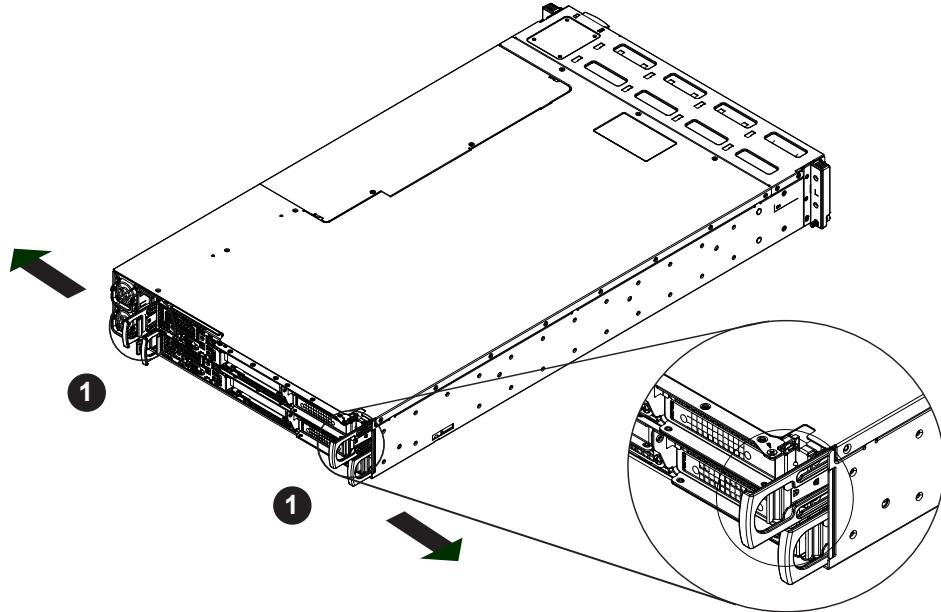
Figure 3-1. Unlatch and Pull-out

2. Pull-out and remove the motherboard tray from the chassis as shown in the below image.
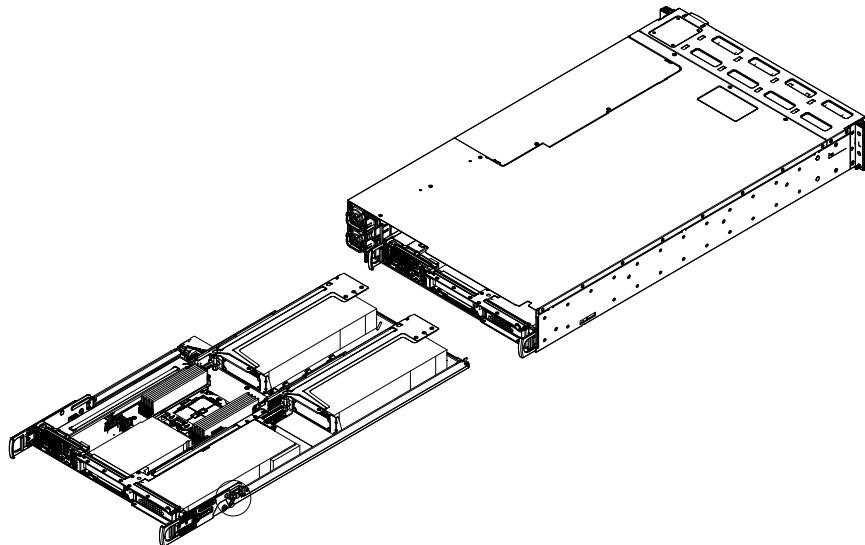
Figure 3-2. Removing the Motherboard

Caution: High voltage (54V) is present in the system.

When inserting the motherboard into the chassis, push the motherboard tray instead of the handles. Push the motherboard tray to the point into the chassis where it stops, press the latch outwards on both sides and push the handles at the same time. This way, the motherboard is inserted securely into the chassis.

3.3 Static-Sensitive Devices

Electrostatic Discharge (ESD) can damage electronic components. To avoid damaging your motherboard, it is important to handle it very carefully. The following measures are generally sufficient to protect the system PCBs from ESD.

Precautions

- Use a grounded wrist strap designed to prevent static discharge.

- Touch a grounded metal object before removing any PCB (printed circuit board) from its antistatic bag.

- Handle PCBs by their edges only; do not touch its components, peripheral chips, memory modules or gold contacts.

- When handling chips or modules, avoid touching their pins.

- Put the PCBs back into their antistatic bags when not in use.

- Use only the correct type of onboard CMOS battery. Do not install the onboard battery upside down to avoid possible explosion.

Unpacking

The motherboard is shipped in antistatic packaging to avoid static damage. When unpacking the motherboard, make sure that the person handling it is static protected.

3.4 Processor and Heatsink Installation

The processor (CPU) and processor carrier should be assembled together first to form the processor carrier assembly. This will be attached to the heatsink to form the processor heatsink module (PHM) before being installed onto the CPU socket.

Notes:

- Use ESD protection.

- Unplug the AC power cord from all power supplies after shutting down the system.

- Check that the plastic protective cover is on the CPU socket and none of the socket pins are bent. If they are, contact your retailer.

- When handling the processor, avoid touching or placing direct pressure on the LGA lands (gold contacts). Improper installation or socket misalignment can cause serious damage to the processor or CPU socket, which may require manufacturer repairs.

- Thermal grease is pre-applied on a new heatsink. No additional thermal grease is needed.

- Refer to the Supermicro website for updates on processor support.

- All graphics in this manual are for illustration only. Your components may look different.

## The Processor Carrier Assembly
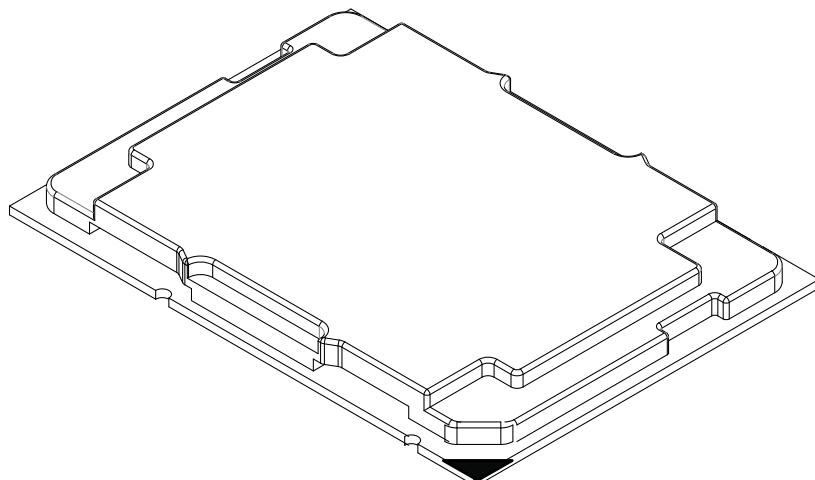

Figure 3-3. Processor

Overview of the Processor Carrier Assembly

The processor carrier assembly contains the Intel Xeon processor and a processor carrier.

1. Processor
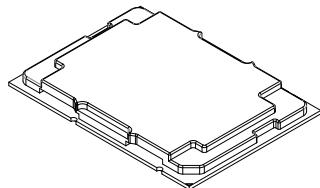
2. Processor Carrier
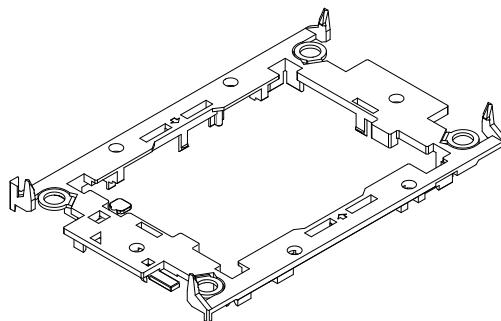
Overview of the CPU Socket

The CPU socket is protected by a plastic protective cover.

1. Plastic Protective Cover
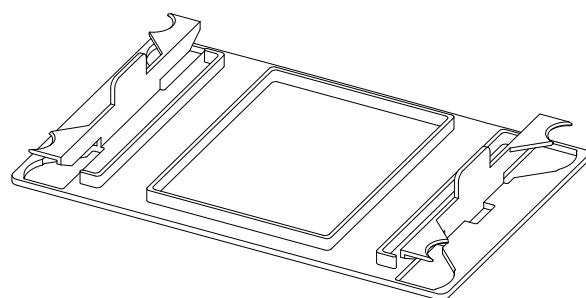
2. CPU Socket
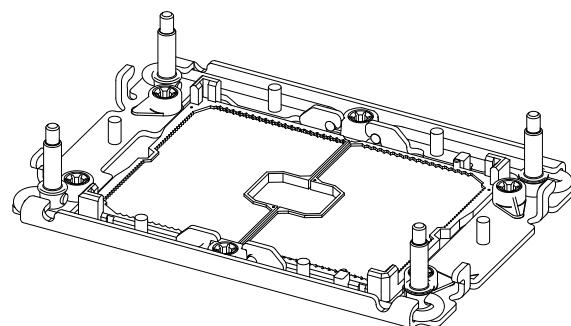
Creating the Processor Carrier Assembly

To install the 3rd Generation Intel Xeon Scalable processor into the processor carrier, follow the steps below:

1. Hold the processor with the LGA lands (with Gold CPU contacts) facing down. Locate the small, gold triangle at the corner of the processor and the corresponding hollowed triangle on the processor carrier as shown in the graphics below. Please note that the triangle indicates Pin 1 location.
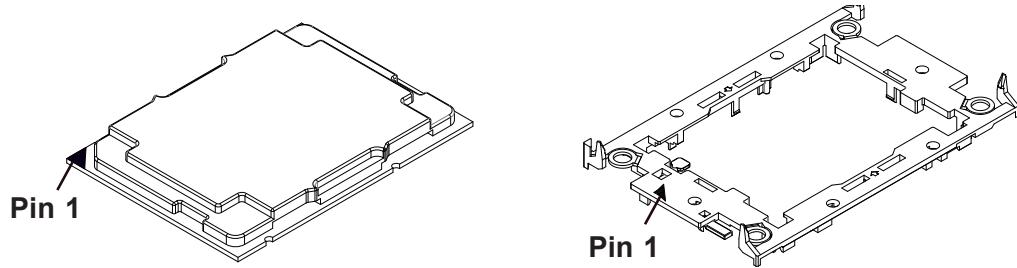
Pin 1

Pin 1

2. First, turn over the processor carrier and locate Pin 1 on the CPU and Pin 1 on the carrier. Then, turn the processor over with the processor reverse side (gold contacts) facing up and locate CPU keys on the processor. Finally, locate the CPU keys and four latches on the carrier as shown below.
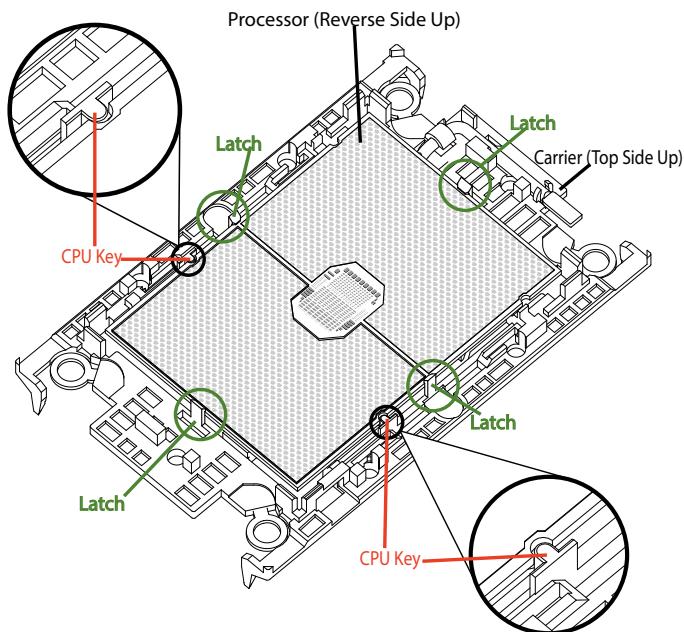
Carrier with the Processor Installed

3. Locate the lever on the CPU socket and press the lever down as shown below.
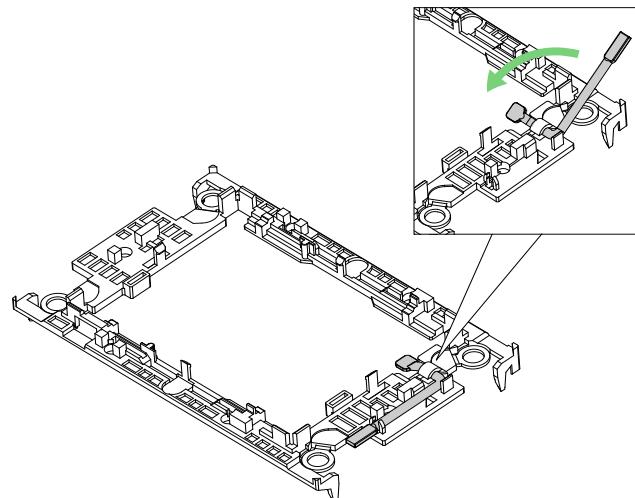
4. Using Pin 1 as a guide, carefully align the CPU keys (A & B) on the processor against the CPU keys on the carrier (a & b) as shown in the drawing below.

5. Once they are properly aligned, carefully place one end of the processor into the latch marked 1 on the carrier, and place the other end of processor into the latch marked 2.
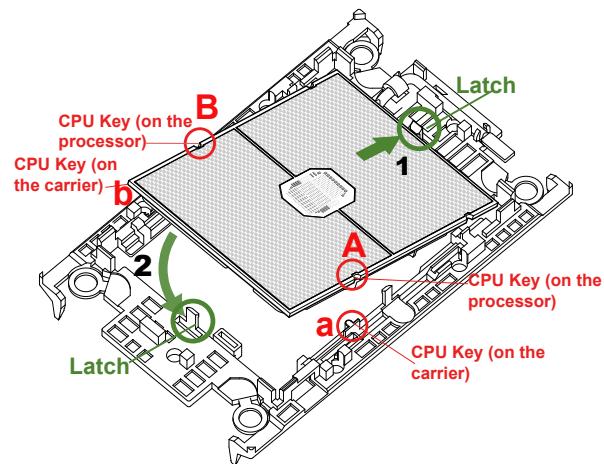
6. After the processor is placed inside the carrier, examine the four sides of the processor, making sure that the processor is properly seated on the carrier.

Processor Carrier Assembly

(Top Side View)

Processor Carrier Assembly
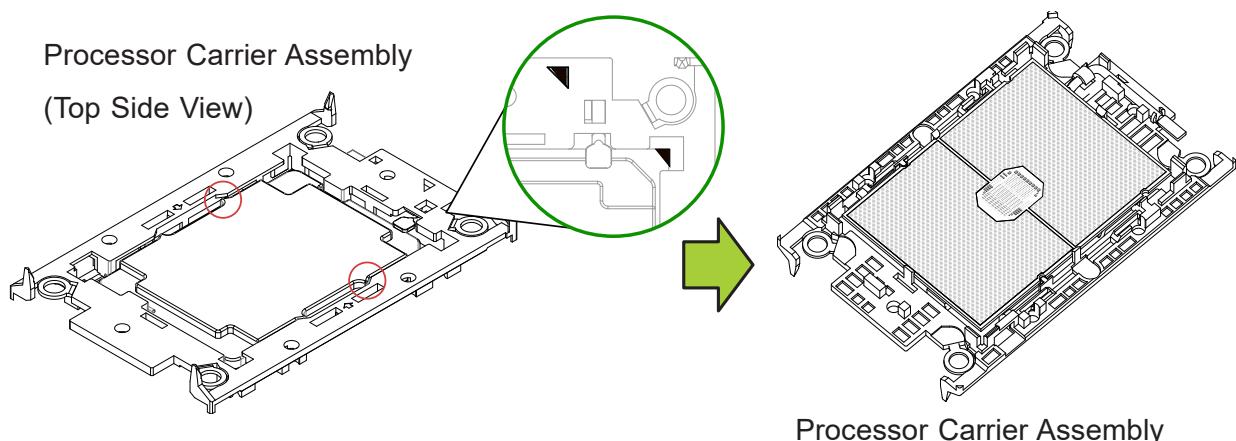
Assembling the Processor Heatsink Module

After creating the processor carrier assembly, mount the heatsink onto the carrier assembly to form the processor heatsink module (PHM).

Note: If this is a new heatsink, the thermal grease has been pre-applied. Otherwise, apply the proper amount of thermal grease to the underside of the heatsink.

1. Turn the heatsink over with the thermal grease facing up. Note the two triangle cutouts (A, B) located at the diagonal corners of the heatsink as shown in the drawing below.

2. On the processor carrier assembly, find pin 1, as noted by the triangles. Hold the processor carrier assembly over so that the gold LGA is facing up.

3. Align clip "a" (pin 1) on the carrier assembly with the triangular cutout A on the heatsink and b, c, d on the carrier assembly with B, C, D on the heatsink.

4. Push the carrier assembly onto the heatsink, making sure that all four clips on each corner are properly secured.

Processor Carrier Assembly

Heatsink

Pin1
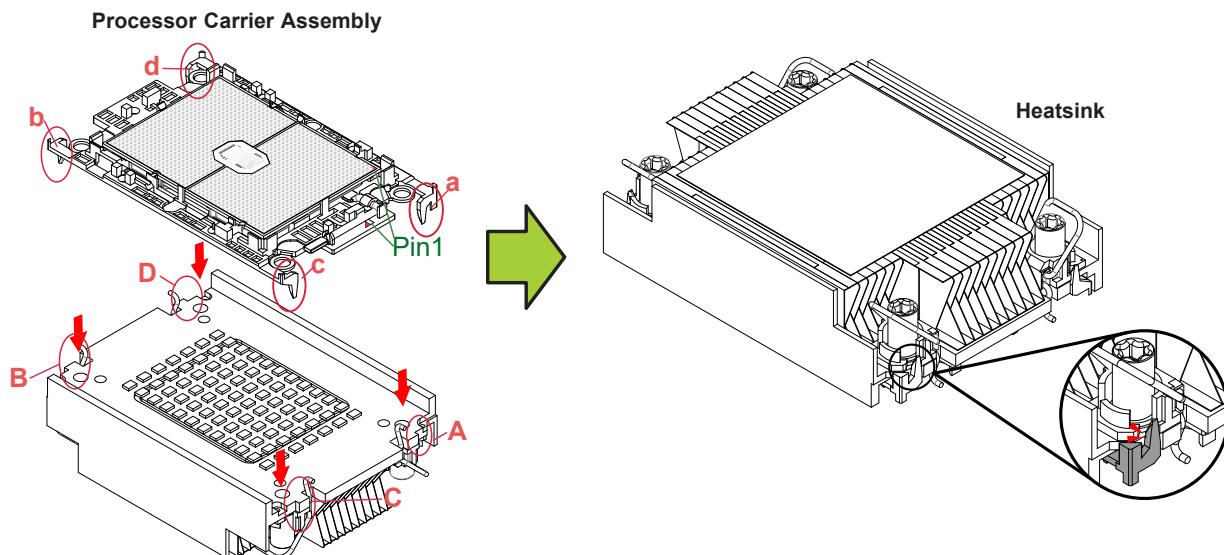
Preparing the CPU Socket for Installation

This motherboard comes with a plastic protective cover installed on the CPU socket. Remove it from the socket to install the Processor Heatsink Module (PHM). Gently squeeze the grip tabs, then pull the cover off.

CPU Socket with Plastic Protective Cover

Grip Tabs
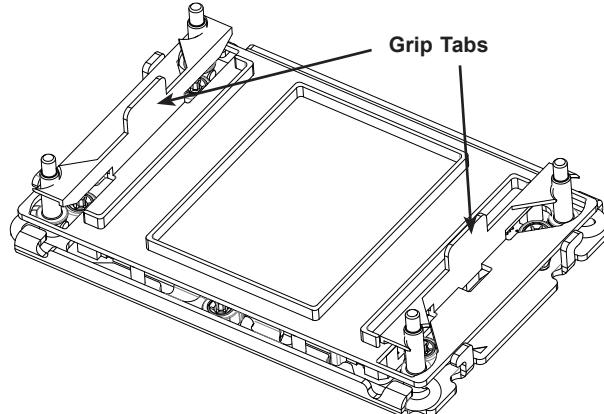
Remove the plastic protective cover from the CPU socket. Do not touch or bend the socket pins.

Socket Pins
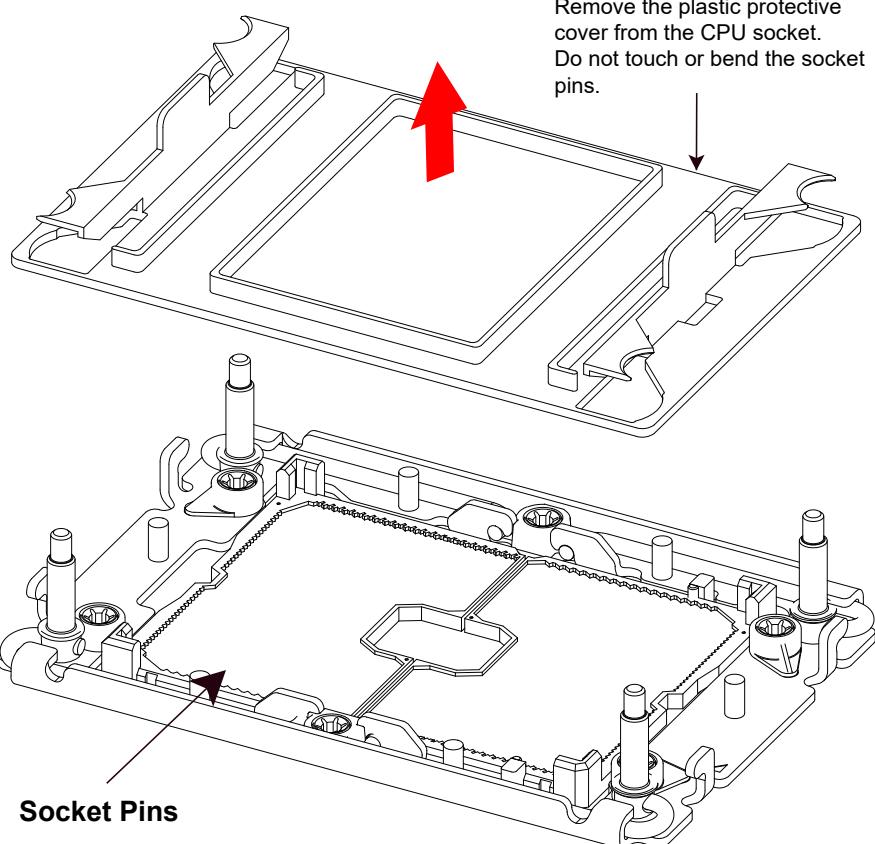
Preparing to Install the Processor Heatsink Module (PHM) into the CPU Socket

After assembling the Processor Heatsink Module (PHM), install the PHM onto the CPU socket:

1. Locate four threaded fasteners (a, b, c, d) on the CPU socket.
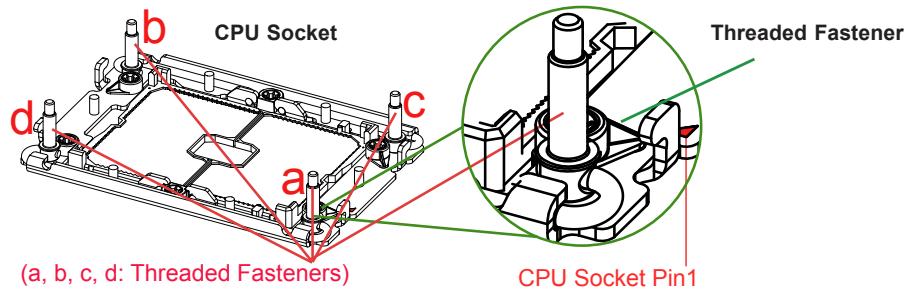
2. Locate four PEEK nuts (A, B, C, D) and four rotating wires (1, 2, 3, 4) on the heatsink as shown below.
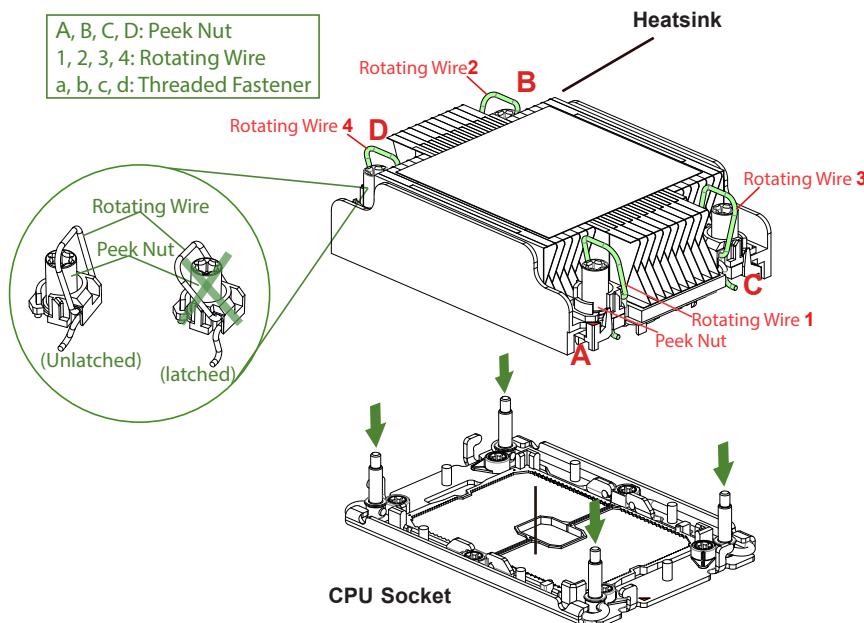
3. Check the rotating wires (1, 2, 3, 4) to make sure that they are at unlatched positions as shown in the drawing below before installing the PHM into the CPU socket.
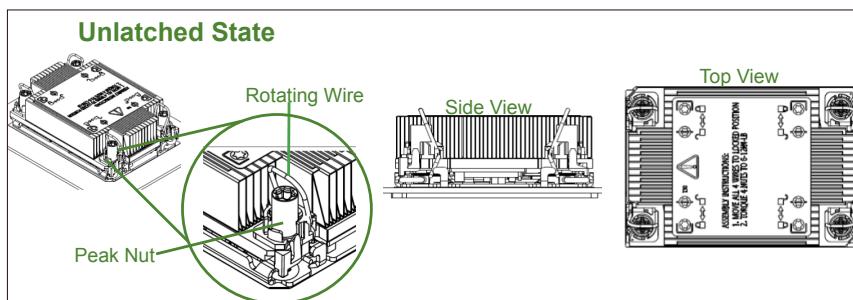
Installing the Processor Heatsink Module (PHM)

1. Align nut A (next to the triangles and pin 1) on the heatsink with threaded fastener "a" on the CPU socket. Also align nuts B, C, D on the heatsink with threaded fasteners b, c, d on the CPU socket.

2. Gently place the heatsink on the CPU socket, making sure that each nut is properly aligned with its corresponding threaded fastener.

A, B, C, D: Peek Nut on the Heatsink

a, b, c, d:
Threaded Fastener on the CPU socket
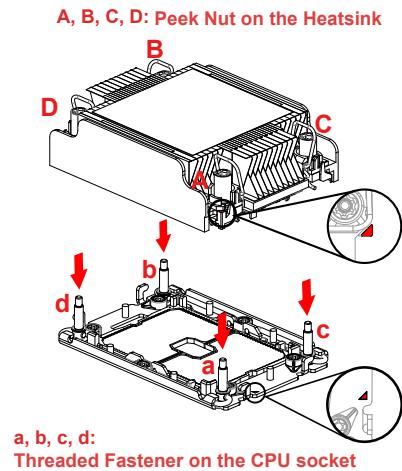
3. Press all four rotating wires outward to latch the PHM onto the CPU socket.
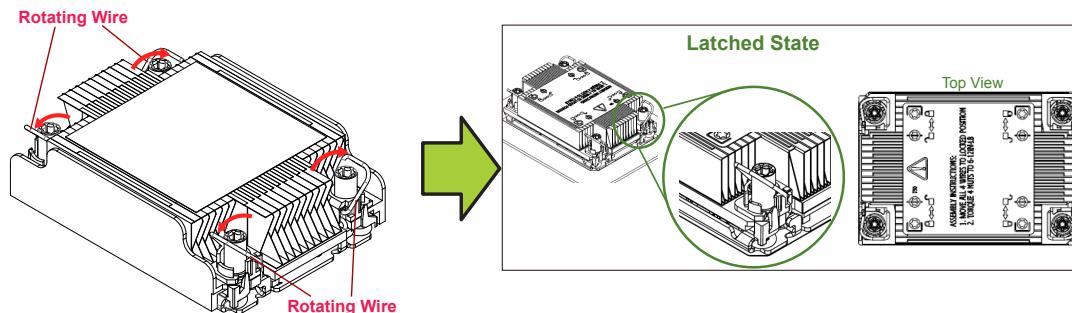
4. With a t30-bit screwdriver, tighten all PEEK nuts in the sequence of A, B, C, and D with even pressure not greater than 12 lbf-in.

5. Examine all corners of the heatsink to ensure that the PHM is firmly attached to the CPU socket.
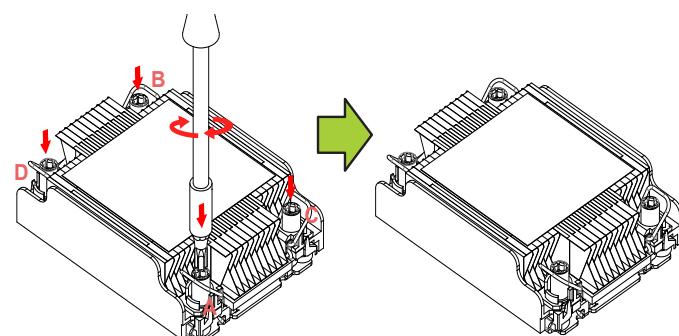
Removing the Processor Heatsink Module from the CPU Socket

Before removing the processor heatsink module (PHM) from the motherboard, shut down the system and then unplug the AC power cord from all power supplies.

Then follow the steps below:

1. Use a t30-bit screwdriver to loosen the four PEEK nuts on the heatsink in the sequence of A, B, C, and D.
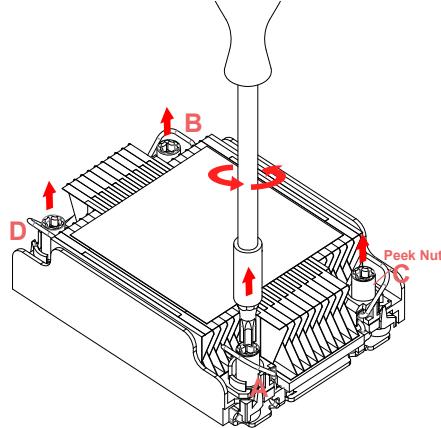
2. Press the four rotating wires inward to unlatch the PHM as shown below.
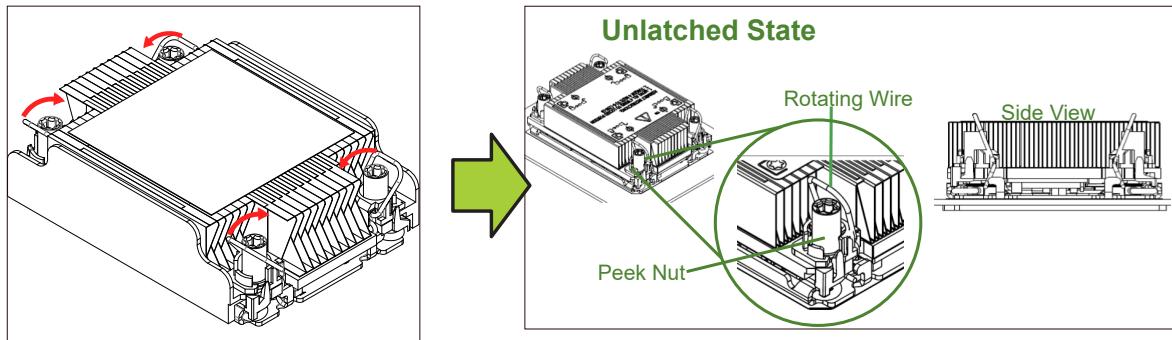
3. Gently lift the PHM upward to remove it from the CPU socket.
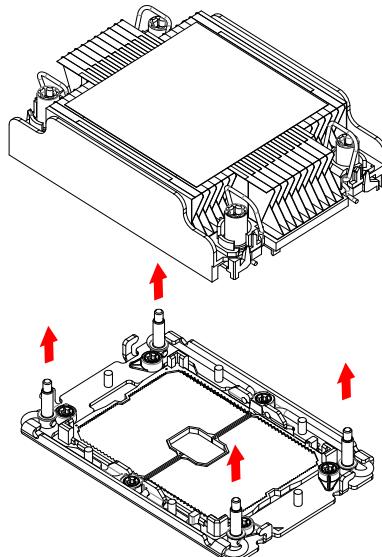
Removing the Processor Carrier Assembly from the Processor Heatsink Module (PHM)

To remove the processor carrier assembly from the PHM, follow the steps below:

1. Detach the four plastic clips (a, b, c, d) on the processor carrier assembly from the four corners of the heatsink (A, B, C, D) as shown below, and lift off the processor carrier assembly.
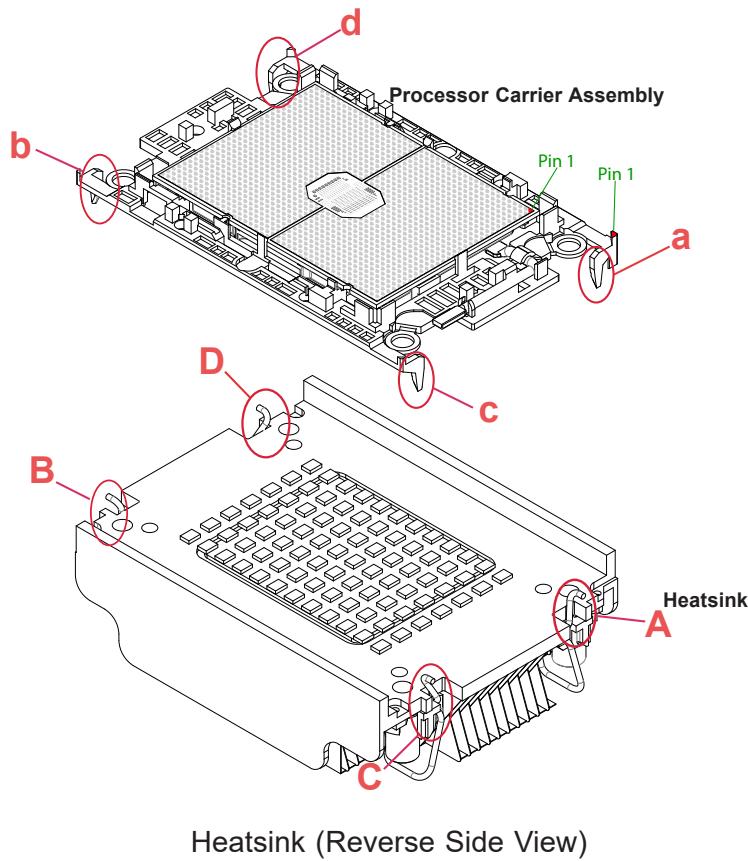
Heatsink (Reverse Side View)

2. When all plastic clips are detached from the heatsink, remove the processor carrier assembly from the heatsink
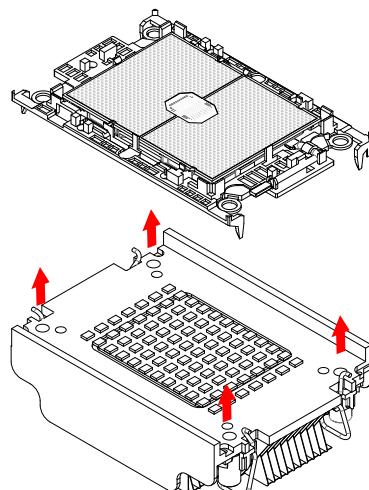
Removing the Processor from the Processor Carrier Assembly

Once you have removed the processor carrier assembly from the PHM, you are ready to remove the processor from the processor carrier by following the steps below.

1. Unlock the lever from its locking position and push the lever upwards to disengage the processor from the processor carrier as shown in the right drawing below.

Processor Carrier Assembly

Lever
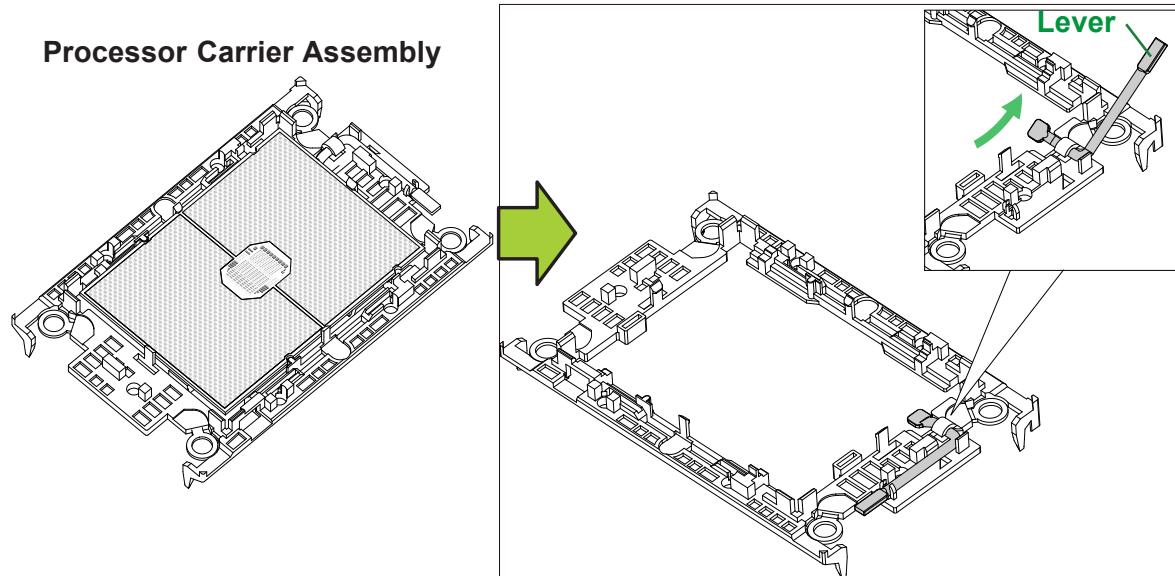
2. Once the processor is loosened from the carrier, carefully remove the processor from the processor carrier.

Note: To avoid damaging the processor and its pins, handle the processor with care.
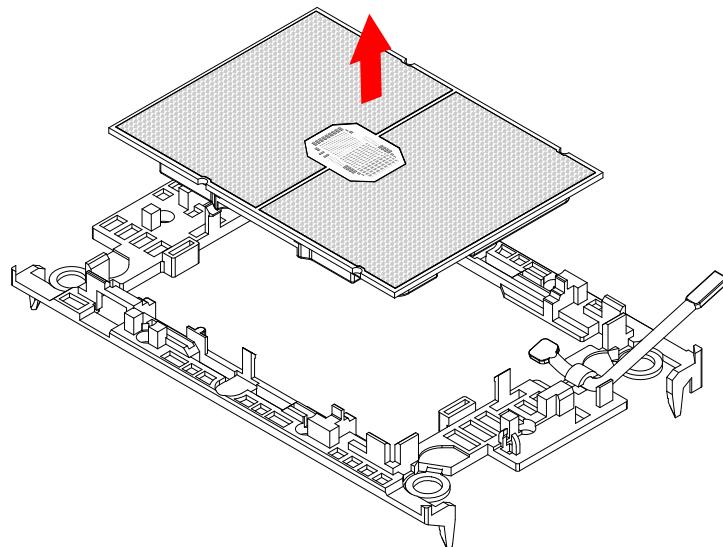
3.5 Motherboard Installation

All motherboards have standard mounting holes to fit different types of chassis. Make sure that the locations of all the mounting holes for both the motherboard and the chassis match. Although a chassis may have both plastic and metal mounting fasteners, metal ones are highly recommended because they ground the motherboard to the chassis. Make sure that the metal standoffs click in or are screwed in tightly.

Tools Needed
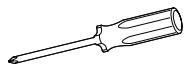
Phillips Screwdriver (1)   **Phillips Screws (10)**   **Standoffs (10)**
Only if Needed
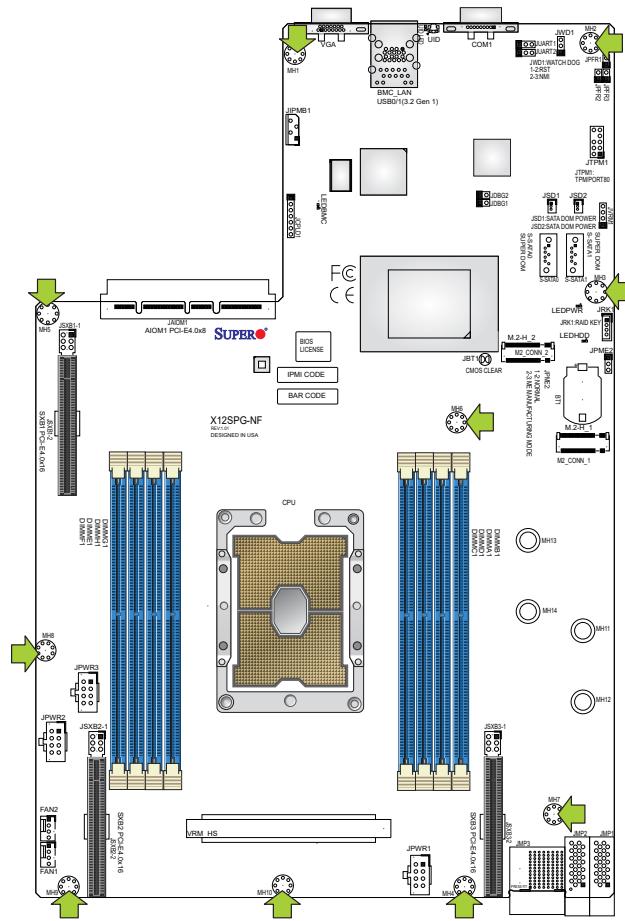
Location of Mounting Holes

Note 1: To avoid damaging the motherboard and its components, please do not use a force greater than 8 lbf-in on each mounting screw during motherboard installation. **Note 2:** Some components are very close to the mounting holes. Please take precautionary measures to avoid damaging these components when installing the motherboard to the chassis.

Installing the Motherboard

1. Install the I/O shield into the back of the chassis, if applicable.
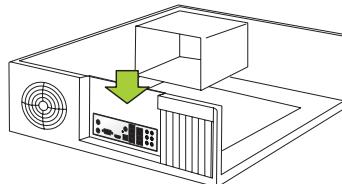
2. Locate the mounting holes on the motherboard. See the previous page for the location.
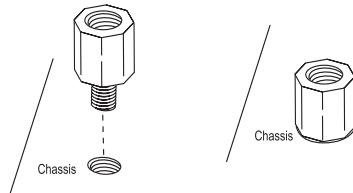
3. Locate the matching mounting holes on the chassis. Align the mounting holes on the motherboard against the mounting holes on the chassis.
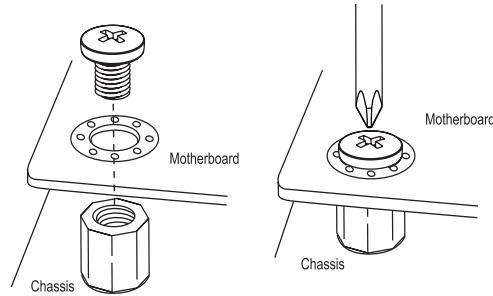
4. Install standoffs in the chassis as needed.

5. Install the motherboard into the chassis carefully to avoid damaging other motherboard components.

6. Using the Phillips screwdriver, insert a pan head #6 screw into a mounting hole on the motherboard and its matching mounting hole on the chassis.

7. Repeat Step 6 to insert #6 screws into all mounting holes.

8. Make sure that the motherboard is securely placed in the chassis.

Note: Images displayed are for illustration only. Your chassis or components might look different from those shown in this manual.

3.6 Memory Support and Installation

Note: Check the Supermicro website for recommended memory modules.

Important: Exercise extreme care when installing or removing DIMM modules to prevent any possible damage.

Memory Support

The X12SPG-NF supports up to 2TB of ECC RDIMM/LRDIMM and RDIMM/LRDIMM 3DS DDR4 memory with speeds of up to 3200MHz in eight memory slots. Refer to the table below for the recommended DIMM population order.

1 CPU, 8 DIMM Slots	
Number of DIMMs	**Memory Population Sequence**
1	DIMMA1
2	DIMMA1 / DIMME1
4	DIMMA1 / DIMME1 / DIMMC1 / DIMMG1
6	DIMMA1 / DIMME1 / DIMMC1 / DIMMG1 / DIMMB1 / DIMMF1
8	DIMMC1 / DIMMD1 / DIMMA1 / DIMMB1 / DIMMG1 / DIMMH1 / DIMME1 / DIMMF1

DDR4 Memory Support

Type	Ranks Per DIMM and Data Width	DIMM Capacity (GB)		Speed (MT/s); Voltage (V); Slot Per Channel (SPC) and DIMM Per Channel (DPC) *Data below assumes 2 SPC unless otherwise noted.
				1DPC
		8 GB	**16 GB**	**1.2V**
RDIMM	SRx8	8 GB	16 GB	3200
	SRx4	16 GB	32 GB	
	DRx8	16 GB	32 GB	
	DRx4	32GB	64 GB	
RDIMM-3DS	(4R/8R) x4	2H-64F GB 4H-128 GB	2H-128 GB 4H 256 GB	3200
LRDIMM	QRx4	64 GB	128 GB	3200
LRDIMM-3DS	(4R/8R) X4	4H-128 GB	2H-128 GB 4H-256 GB	3200

General Guidelines for Optimizing Memory Performance

• It is recommended to use DDR4 memory of the same type, size, and speed.

• Mixed DIMM speeds can be installed. However, all DIMMs will run at the speed of the slowest DIMM.

• The motherboard will support odd-numbered modules (one or three modules installed). However, to achieve the best memory performance, a balanced memory population is recommended.

DIMMF1
DIMME1
DIMMH1
DIMMG1

DIMMB1
DIMMA1
DIMMD1
DIMMC1
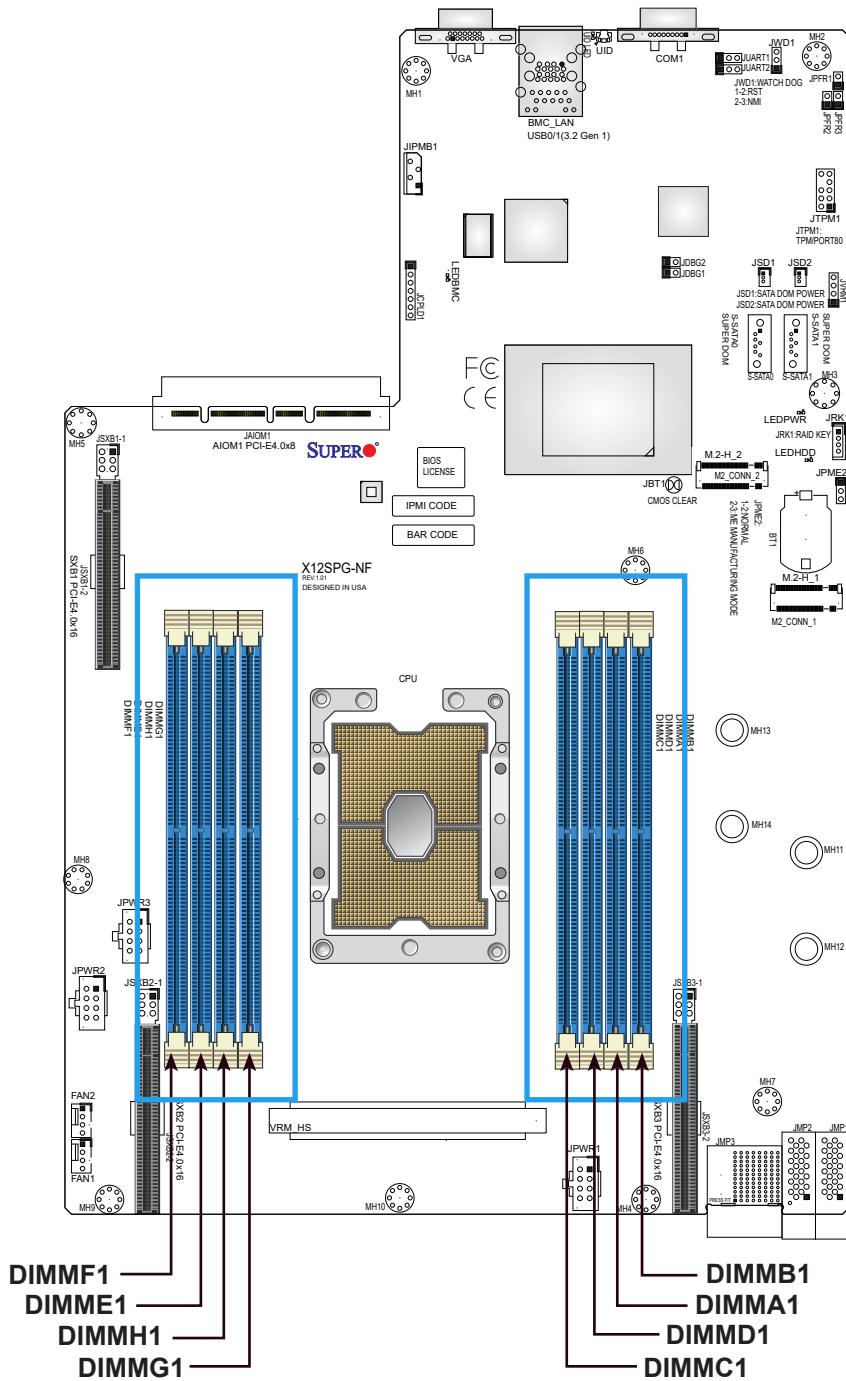
DIMM Installation

1. Insert DIMM modules in the following order: DIMMC1, DIMMD1, DIMMA1, DIMMB1, DIMMG1, DIMMH1, DIMME1, DIMMF1, and insert the desired number of DIMMs into the memory slots based on the Recommended Memory Population Guide table on page 32.

2. Push the release tabs outwards on both ends of the DIMM slot to unlock it.

3. Align the key of the DIMM module with the receptive point on the memory slot.

4. Align the notches on both ends of the module against the receptive points on the ends of the slot.

5. Push both ends of the module straight down into the slot until the module snaps into place.

6. Press the release tabs to the lock positions to secure the DIMM module into the slot.

DIMM Removal

Press both release tabs on the ends of the DIMM module to unlock it. Once the DIMM module is loosened, remove it from the memory slot.

Notches

Release Tabs

Push both ends straight down into the memory slot.
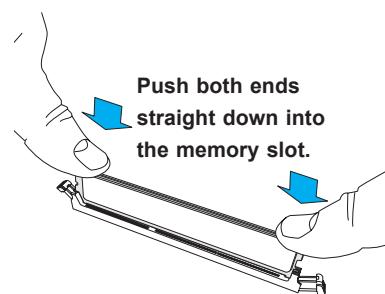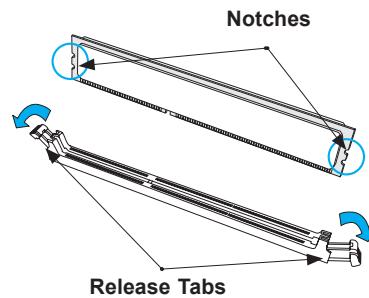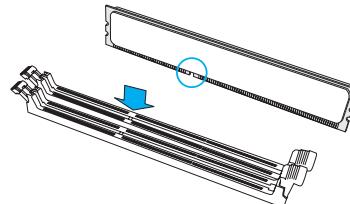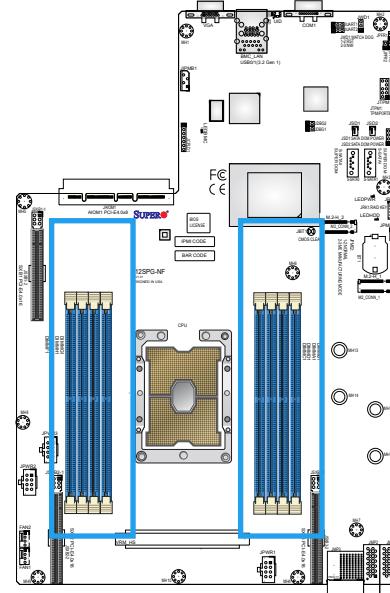
3.7 Motherboard Battery

The motherboard uses non-volatile memory to retain system information when system power is removed. This memory is powered by a lithium battery residing on the motherboard.

Replacing the Battery

Begin by removing power from the system.

1. Push aside the small clamp that covers the edge of the battery. When the battery is released, lift it out of the holder.

2. To insert a new battery, slide one edge under the lip of the holder with the positive (+) side facing up. Then push the other side down until the clamp snaps over it.

Note: Handle used batteries carefully. Do not damage the battery in any way; a damaged battery may release hazardous materials into the environment. Do not discard a used battery in the garbage or a public landfill. Please comply with the regulations set up by your local hazardous waste management agency to dispose of your used battery properly.

LITHIUM BATTERY

BATTERY HOLDER
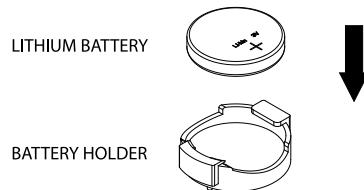
Figure 3-4. Installing the Onboard Battery

Warning: There is a danger of explosion if the onboard battery is installed upside down (which reverses its polarities). This battery must be replaced only with the same or an equivalent type recommended by the manufacturer (CR2032).

3.8 Chassis Components

Storage Drives

The CSE-227GTS-R2K63P chassis supports up to four 2.5" storage drives (two drives per node) in drive carriers to simplify their removal from the chassis. These carriers also help promote proper airflow. Note that only SSDs are supported, spindle-type HDDs are not.

All four drive carriers reside in a storage module that has Slim-SAS connectors at the rear where the data cables attach to the motherboard. A rear power connector is also used to provide input power to the module backplane from the motherboard. This design enables a true hybrid solution with any slot able to support NVMe U.2, SATA or SAS with optional HBA.

Note: Enterprise level hard disk drives are recommended for use in Supermicro chassis and servers.

Drive Carrier Indicators

Each drive carrier has two LED indicators: an activity indicator and a status indicator. For RAID configurations using a controller, the meaning of the status indicator is described in the table below. For OS RAID or non-RAID configurations, some LED indications are not supported, such as hot spare.

Drive Carrier LED Indicators			
	Color	**Blinking Pattern**	**Behavior for Device**
Activity LED	Blue	Solid On	SAS drive installed
	Blue	Blinking	I/O activity
Status LED	Red	Solid On	Failure of drive with RSTe support
	Red	Blinking at 1 Hz	Rebuild drive with RSTe support
	Red	Blinking with two blinks and one stop at 1 Hz	Hot spare for drive with RSTe support *(not supported in VMD mode)*
	Red	On for five seconds, then off	Power on for drive with RSTe support
	Red	Blinking at 4 Hz	Identify drive with RSTe support

Removing/Installing Drives

Removing Drive Carriers from the Chassis

1. Push the release button on the drive carrier. This releases and extends the drive carrier handle. If the release button does not release it, the handle may be locked: use a flat-head screwdriver to unlock the release.

2. Use the handle to pull the carrier out of the chassis as shown below.

Caution: Except for short periods of time (swapping drives), do not operate the server with the drive carriers removed from the bays, regardless of how many drives are installed, for proper airflow.
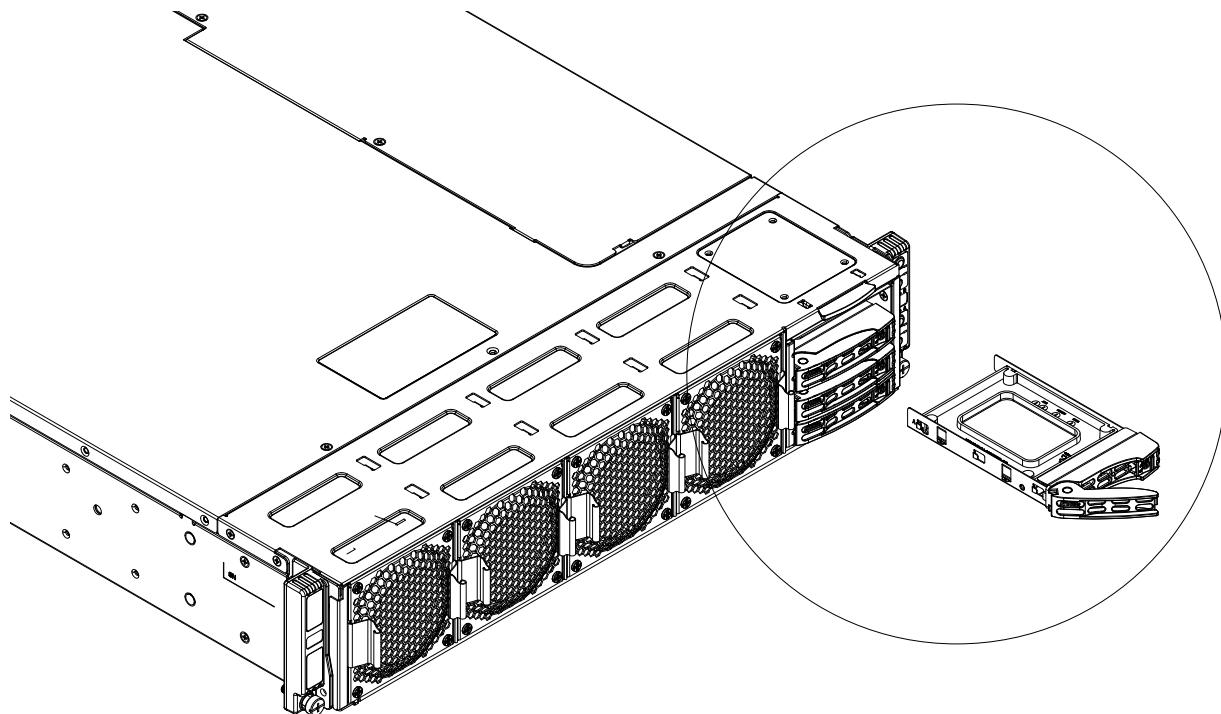
Figure 3-5. Removing a Drive Carrier

Installing a 2.5" Hard Drive

1. Place the hard drive carrier on a flat surface.

2. Orient the drive with the connector facing the bottom rear of the carrier. The drive can be inserted from above into the clips until a "click" is heard.

3. Use the open handle of the drive carrier to insert the carrier into the open drive bay.

4. Secure the drive carrier into the drive bay by closing the drive carrier handle. Toolless drive carriers (supported) have a lock feature that functions by turning with a small flat-head screwdriver when the latch is in the closed positon.

Push down until click
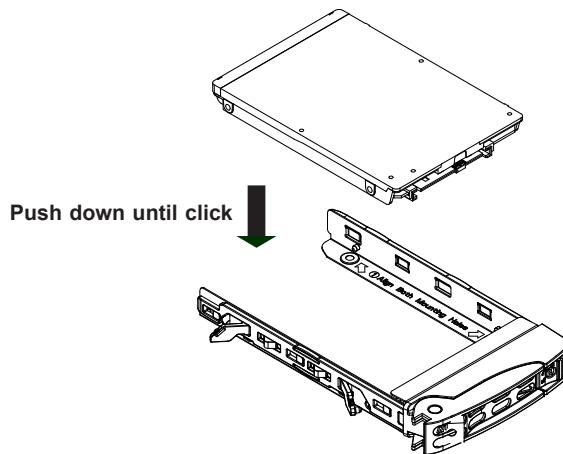
Figure 3-6. Installing a 2.5" Hard Drive

Removing a 2.5" Hard Drive

1. After removing the carrier from the system, push up from the bottom of the drive to remove it from the carrier.

2. Replace with a new drive and insert the carrier back into the open drive bay.

Push up from bottom
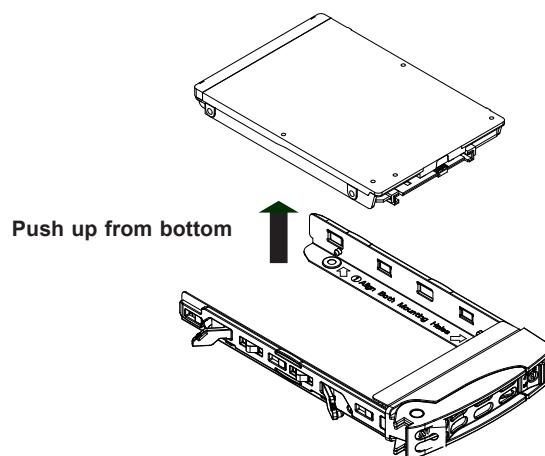
Figure 3-7. Removing a 2.5" Hard Drive

Installing Expansion Cards

The system has three PCIe Gen4x16 slots, including two front PCIe slots for GPU cards only, one rear PCIe Gen4 x16 slot for expansion add-on cards (AOCs, such as RDMA, 200G IB, and 200G Ethernet), and a GPU card. One PCIe Gen4x8 AIOM / OCP3.0 slot is for AIOM / OCP3.0 networking card.

Installing an Expansion Card

1. Power down the system, remove the power cables and wait 30 seconds then remove the cover. **Note:** Due to the weight of the system, this should not be attempted in the rack. The system needs to be placed on a flat ESD-safe surface with ample support.

2. Begin by removing the riser assemblies from left to right (when viewed from the rear). See Figure 3-13 for the riser-B expansion card details.

3. At the rear of the chassis, remove the PCI riser by unlatching the riser release (see Figure 1-3 for locations). There is one located at the metal chassis rear crossbar. See Figure 3-13 for the riser-B expansion card details.

4. Slide the PCI riser out of expansion slot from the back of the chassis by extend the riser releases vertically.

5. Once the riser releases are extended to the open position, lift each riser assembly vertically.

6. Install and secure the expansion cards into the PCI riser card.

7. Return and lock the PCI riser card back into the back of the chassis and lock its release.
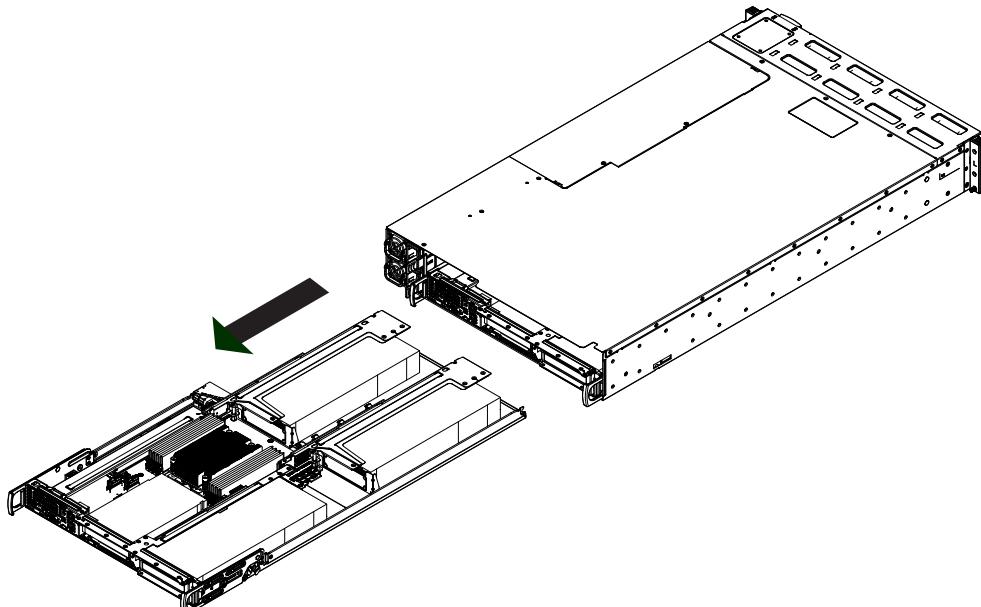
Figure 3-8. Installing Expansion Cards

GPU Installation

The SYS-210GP-DNR includes three riser cards (1x RSC-GB-6G4 and 2x RSC-GF-6G4) to support double-width GPUs.

GPU Kitting

Before installing the GPUs on the riser card, the default brackets of the two GPUs on the front need to be replaced with the Supermicro brackets.
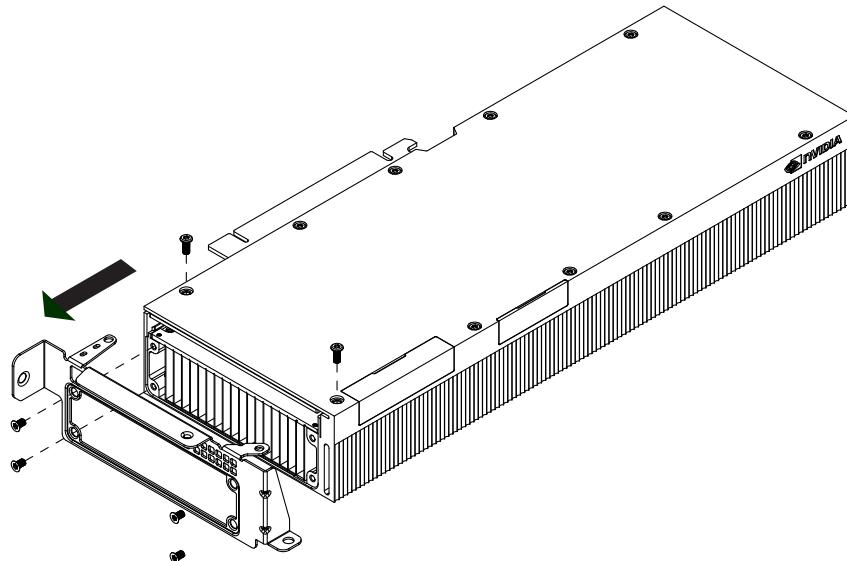
Figure 3-9. Remove the Default Bracket
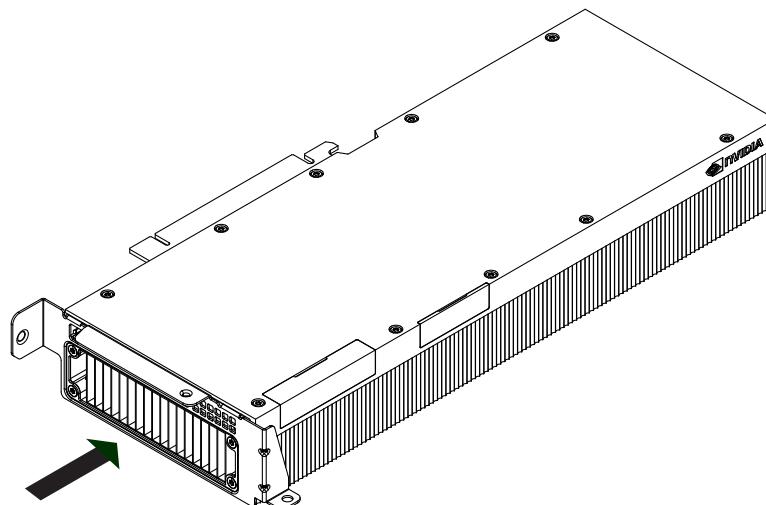
Figure 3-10. Replace with the Supermicro Bracket

Installing the Front GPUs on the Riser Card

Install the front GPUs using ther front riser card (RSC-GF-6G4).

1. Remove the riser card bracket.

2. Attach the riser card to the bracket.

3. Insert the GPU into the riser card slot.

4. Connect the cables.
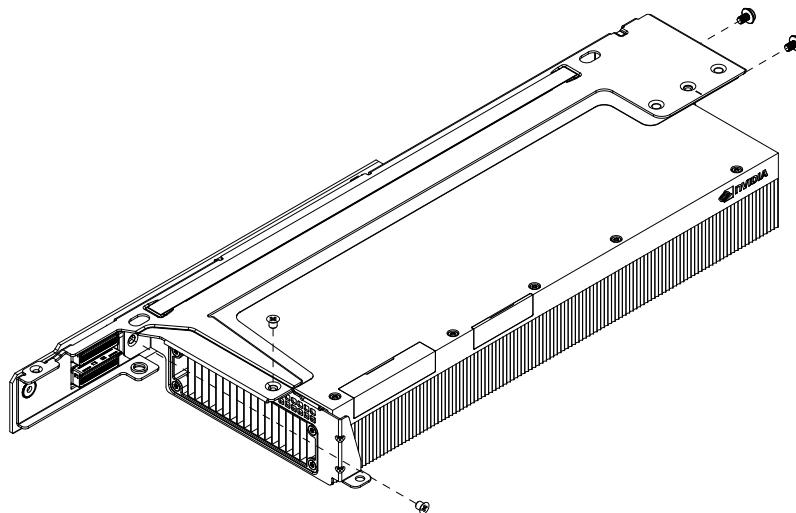
Figure 3-11. Install the Riser Card on the Bracket

Whole set on the Motherboard

The whole set on the motherboard looks like the below image.
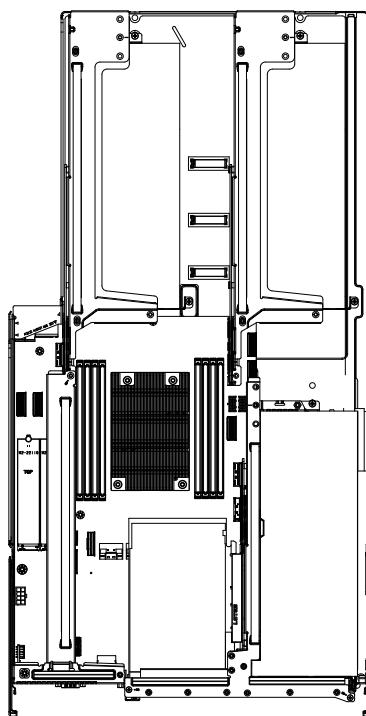
Replacing GPUs

Individual GPU are recommended to be serviced by Supermicro due to the optimized density of the 2U form factor.

Prior to submitting an RMA for GPUs, Nvidia requires that their Field Diagnostic tool is first run to isolate hardware failures and obtain a log file for review. Check with Supermicro Technical Services for more details. In addition, more details can be found in Nvidia reference document Baseboard Field Diagnostics Software Guide DU-09163-001.
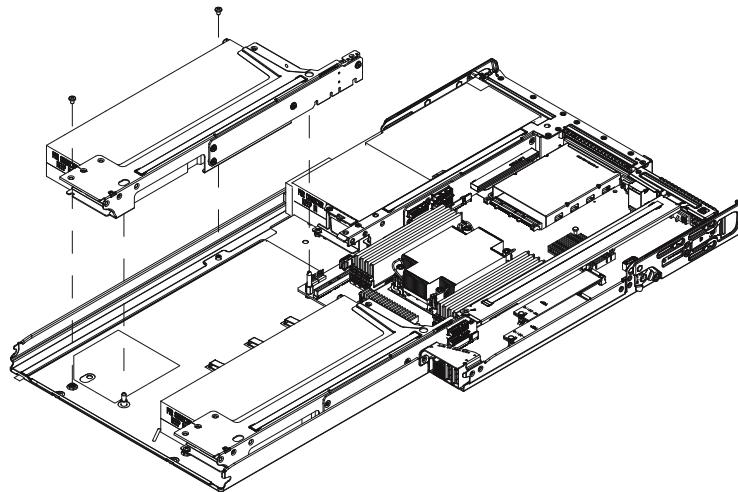
Figure 3-12. Riser-F Expansion Card

OCP3.0 Type AOC
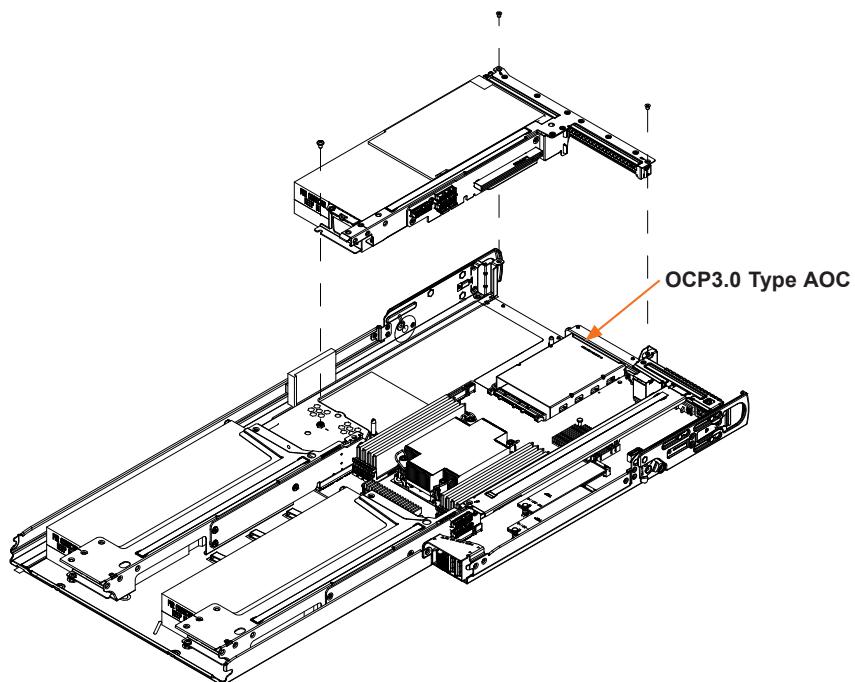
Figure 3-13. Riser-B Expansion Card
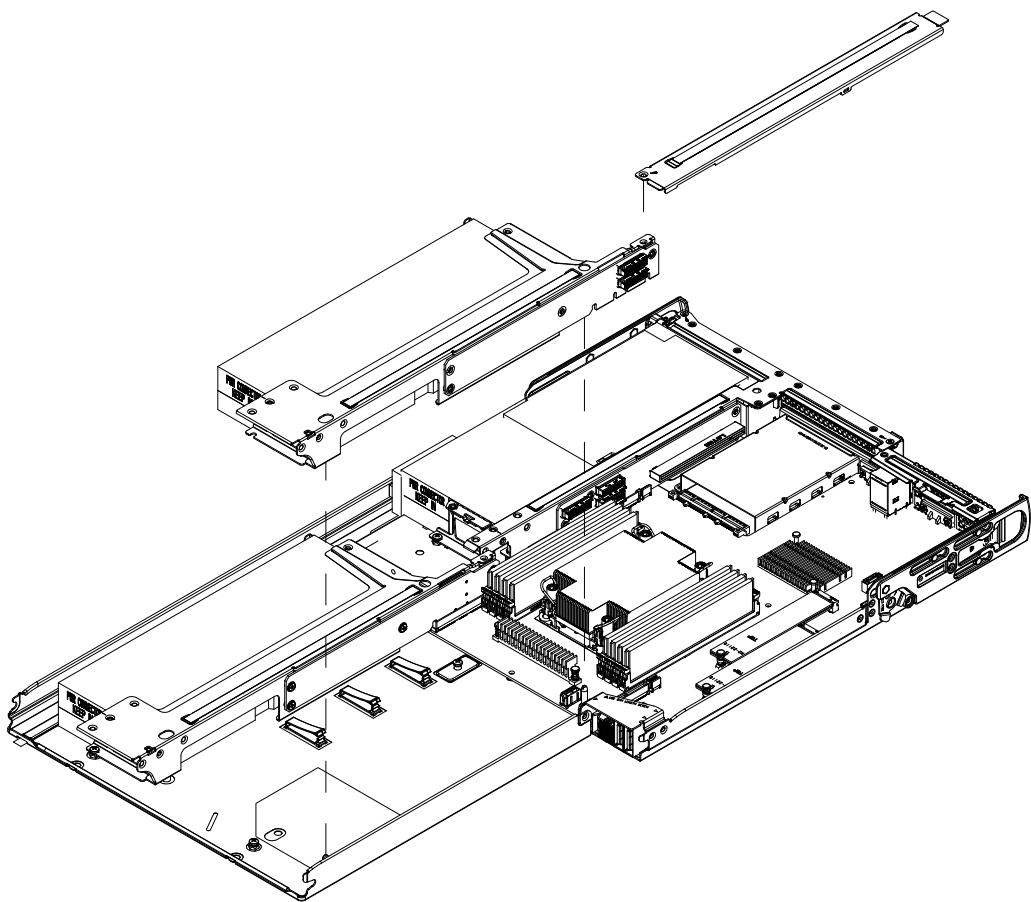
Figure 3-14. Riser-FR Expansion Card

Replacing Individual GPUs

Use these tools to determine the failed GPU and locate using the Cable Mapping Guide Figure and GPU Mapping Table. Be sure to identify the failed GPU correctly and if any questions reach out to Supermicro Technical Service team to help.

System Fans

Four hot-swap fans provide cooling. They can be replaced without powering down the system. However, failed fans should be replaced quickly to maintain proper system airflow.

Fan speed is controlled by a system temperature setting in IPMI. If a fan fails, the remaining fans will ramp up to full speed. The system can continue to run with a failed fan. Replace any failed fan at your earliest convenience with the same type and model.

Note: For system fan operation the following hardware is required: GPU Baseboard module, PCIe transition board, fan board, motherboard, PSUs, and cabling.
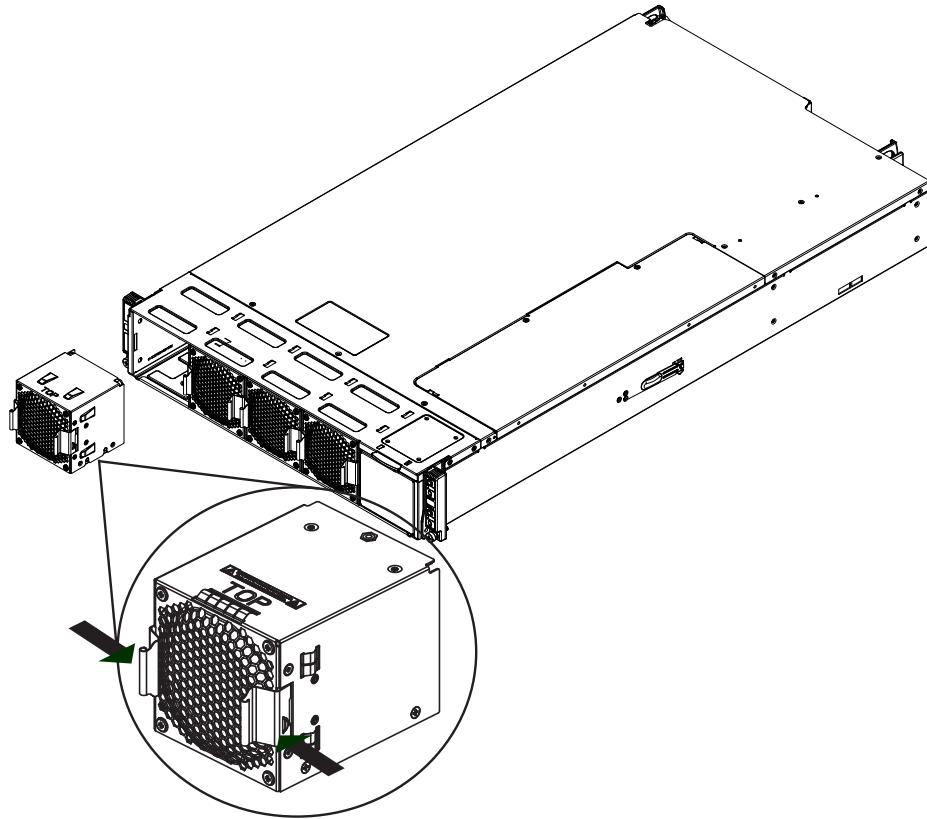
Figure 3-15. Removing System Fans

Changing a System Fan

1. Determine which fan is failing. If possible, use IPMI. If not, while the power is on, examine the fans to determine which one has failed.

2. Remove the failed fan from the chassis by squeezing together the two tabs on either side then pulling it out from the chassis.

3. Replace the fan with a new one, making sure it is within specifications.

4. Push the fan into the housing until it is secure and running.

5. Confirm that the fan is working properly.

Checking the Server Air Flow

- Make sure there are no objects to obstruct airflow in and out of the server.

- If you are using a front bezel, make sure the bezel filter is replaced periodically.

- Do not operate the server without drives or drive trays in the drive bays.

- Use only recommended server parts.

- Make sure no wires or foreign objects obstruct air flow through the chassis. Pull all excess cabling out of the airflow path or use shorter cables.

The control panel LEDs display system heat status. See "Control Panel" in Chapter 1 for details.

Overheating

There are several possible responses if the system overheats.

Overheat Temperature Setting

Some backplanes allow the overheat temperature to be set at 45, 50, or 55 by changing a jumper setting. For more information, consult the backplane user manual at www.supermicro.com. (Click Support, then the Manuals link.)

Responses

If the server overheats:

1. Use the LEDs to determine the nature of the overheating condition.

2. Confirm that the chassis covers are installed properly.

3. Make sure all fans are present and operating normally.

4. Check the routing of the cables.

5. Verify that the heatsinks are installed properly.

Air Shroud

Air shrouds help to funnel the airflow provided by the fans over the system components that generate the most heat.

Installing the Air Shroud

1. First ensure the CPU, CPU heatsinks, and configured DIMMs are installed

2. Gently place the air shroud over the CPU heatsinks with the front snap locations lining up with the metal chassis middle crossbar. Be careful that the air shroud legs at either end do not interfere with any motherboard components such as DIMMs. Guide the air shroud around the cable bundles as necessary.

Air Shroud-C for CPU

**Air Shroud-F for
Rear GPU Configuration**
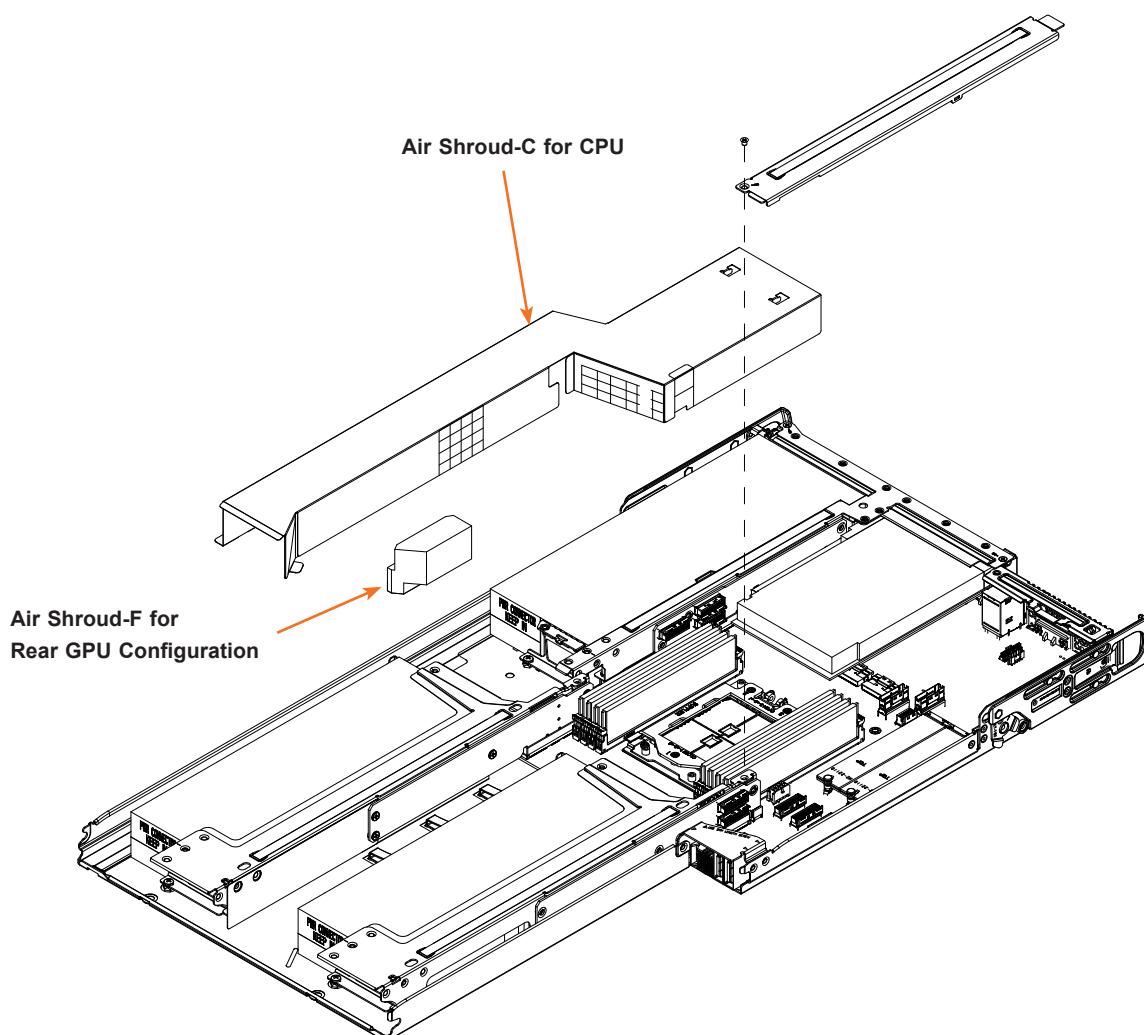
Figure 3-16. Installing Air Shroud-C for CPU

Whole air shroud set on the Motherboard

The whole air shroud set on the motherboard looks like the below image.
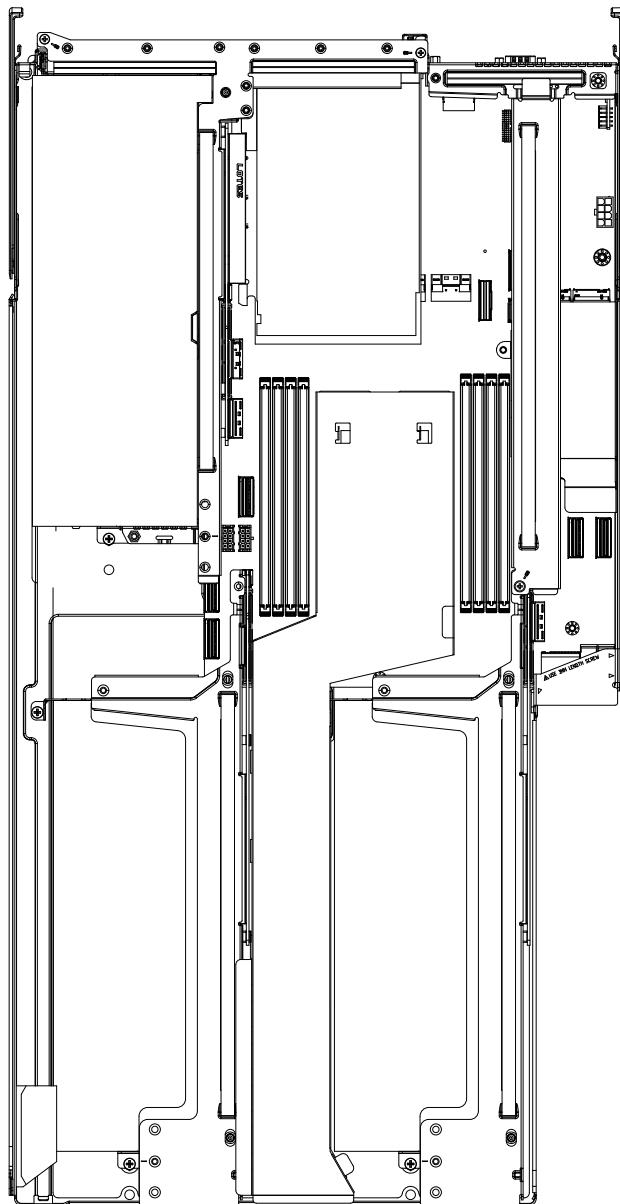
Figure 3-17. All Air Shrouds Installed

Power Supply

The chassis features dual or fully redundant power supplies. In redundant mode, single power modules can be changed without powering down the system. New units can be ordered directly from Supermicro or authorized distributors.

These power supplies are auto-switching capable. This feature enables them to automatically sense the input voltage and operate at a 100-120v or 180-240v (For high-power or fully configured systems 180-240V service is required). An amber light will be illuminated on the power supply when the power is off. An illuminated green light indicates that the power supply is operating.
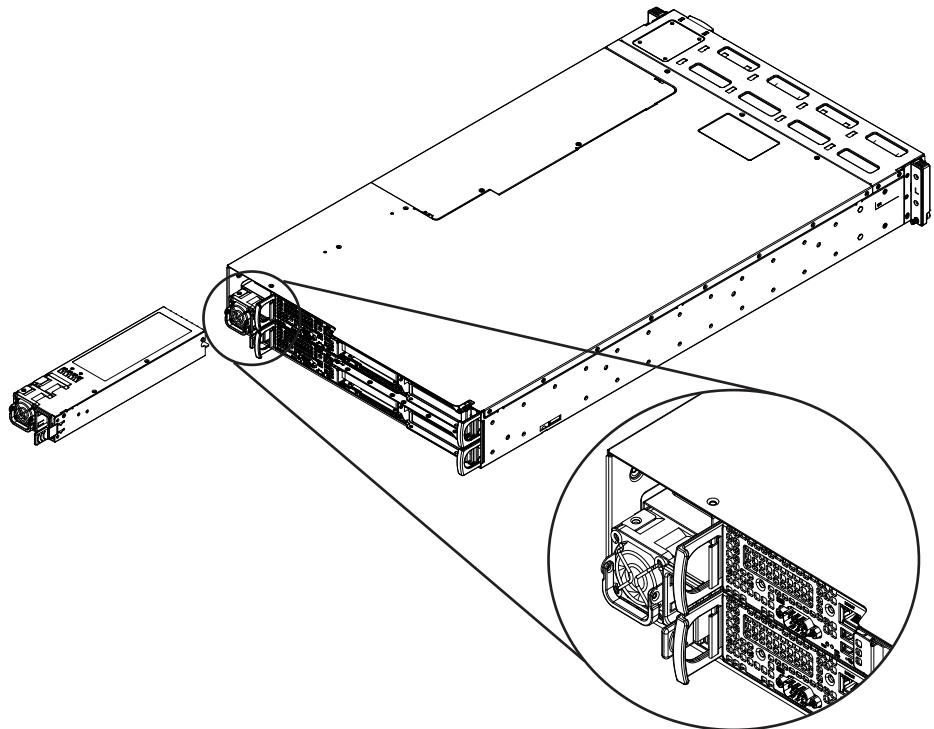
Figure 3-18. Removing the Power Supply

Replacing the Power Supply

1. Unplug the AC cord from the module to be replaced.

2. Push the release latch on the back of the power supply down (see above figure).

3. Pull the power supply out using the latch once released.

4. Replace the failed power module with the same model.

5. Push the new power supply module into the power bay until it clicks.

6. Plug the AC power cord back into the module.

Chapter 4

Motherboard Connections

This section describes the connections on the motherboard and provides pinout definitions. Note that depending on how the system is configured, not all connections are required. The LEDs on the motherboard are also described here. A motherboard layout indicating component locations may be found in Chapter 1. More detail can be found in the Motherboard Manual Please review the Safety Precautions in Appendix A before installing or removing components.

4.1 Power Connections

Main Power and GPU Power Connectors

JMP1 and JMP2 are the 24-pin power connectors used to provide power to the motherboard while the 8-pin GPU power connectors JPWR1, JPWR2, and JPWR3 can be connected to power GPU card. These power connectors meet the SSI EPS 12V specification. See the tables below for pin definitions.

Main Power Connector (JMP1) Pin Definitions	
Pin#	Definition
1-24	+12V

Main Power Connector (JMP2) Pin Definitions	
Pin#	Definition
1-24	GND

8-pin GPU Power (JPWR1, JPWR2, JPWR3) Pin Definitions	
Pin#	Definition
1-4	GND
5-8	12V

4.2 Headers and Connectors

TPM/Port 80 Header

A Trusted Platform Module (TPM)/Port 80 header is located at JTPM1 to provide TPM support and Port 80 connection. Use this header to enhance system performance and data security. Refer to the table below for pin definitions. Please go to the following link for more information on the TPM: http://www.supermicro.com/manuals/other/TPM.pdf.

Trusted Platform Module Header Pin Definitions			
Pin#	Definition	Pin#	Definition
1	+3.3V	2	SPI_CS#
3	RESET#	4	SPI_MISO
5	SPI_CLK	6	GND
7	SPI_MOSI	8	NC
9	+3.3V Stdby	10	SPI_IRQ#

Intel RAID Key Header

The JRK1 header allows you to enable RAID functions for NVMe connections. Refer to the table below for pin definitions.

Intel RAID Key Header Pin Definitions	
Pin#	Defintion
1	GND
2	PU 3.3V Stdby
3	GND
4	PCH RAID KEY

SATA 3.0 Ports

This motherboard has two SATA 3.0 ports (S-SATA0, SATA1). S-SATA0 and S-SATA1 can be used with Supermicro SuperDOM's SATA DOM connectors with power pins built in, and do not require external power cables. Supermicro SuperDOMs are backward compatible with regular SATA HDDs or SATA DOMs that need external power cables.

M.2 Slots

This motherboard has two M.2 slots. M.2 was formerly known as Next Generation Form Factor (NGFF) and serves to replace mini PCIe. M.2 allows for a variety of card sizes, increased functionality, and spatial efficiency. The M.2 slot on the motherboard supports PCIe 3.0 x4 and SATA3 in the 22110 and 2280 form factors.

4.3 Input/Output Ports

See the below figure for the locations and descriptions of the various I/O ports on the rear of the motherboard.
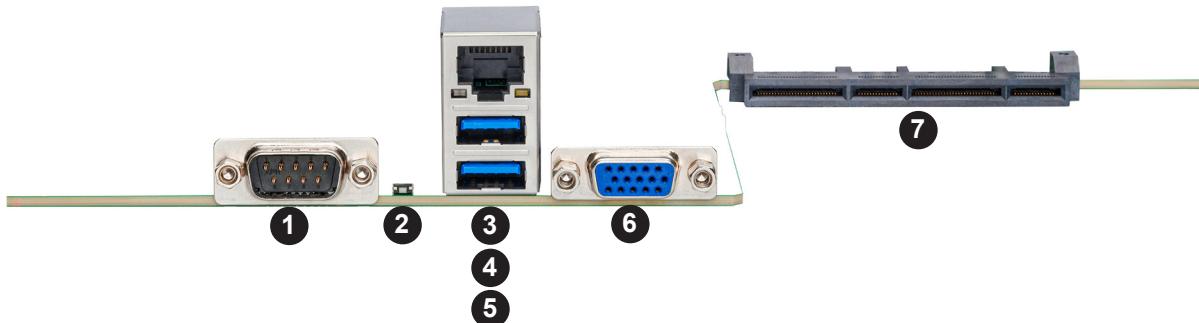
Rear I/O Ports			
Pin#	**Definition**	**Pin#**	**Definition**
1	COM1	5	USB1
2	UID Switch	6	VGA Port
3	IPMI LAN Port	7	AIOM
4	USB2		

VGA Port

A video (VGA) port is located on the I/O back panel. Refer to the board layout below for the location.

COM Port

There is one COM connection on this motherboard. COM1 is located on the I/O back panel.

COM Port Pin Definitions			
Pin#	**Definition**	**Pin#**	**Definition**
1	DCD	6	DSR
2	RXD	7	RTS
3	TXD	8	CTS
4	DTR	9	RI
5	Ground	10	N/A

IPMI LAN Port

The motherboard has one dedicated IPMI LAN port located above the USB1/2 ports. The port accepts RJ45 cables. Please refer to the LED Indicator section for LAN LED information.

Universal Serial Bus (USB) Ports

There are two USB 3.2 Gen 1 ports (USB1/2) on the I/O back panel.

Back Panel USB 1/2 (3.2 Gen 1) Pin Definitions			
Pin#	Definition	Pin#	Definition
A1	VBUS	B1	Power
A2	D-	B2	USB_N
A3	D+	B3	USB_P
A4	GND	B4	GND
A5	Stda_SSRX-	B5	USB3_RN
A6	Stda_SSRX+	B6	USB3_RP
A7	GND	B7	GND
A8	Stda_SSTX-	B8	USB3_TN
A9	Stda_SSTX+	B9	USB3_TP

Unit Identifier Switch (UID-SW):

A Unit Identifier (UID) switch and two LED Indicators are located on the motherboard. The UID switch is located next to the VGA port on the back panel.

Function	User Input	Behavior	LED Activity
UID LED Indicator	Push Once	Turns on the UID LED	UID LED turns solid blue
	Push Again	Turns off the UID LED	UID LED turns off
BMC Reset	Push and hold for 6 seconds	BMC will do a cold boot	BMC Hearbeat LED turns solid green
	Push and hold for 12 seconds	BMC will reset to factory default	BMC Hearbeat LED turns solid green

Note: After pushing and holding the UID-SW for 12 seconds, all BMC settings including username and password will revert back to the factory default. Only the network settings and FRU are retained.

UID Switch Pin Definitions	
Pin#	Definition
1	Button In
2	Ground
3	Ground
G1	Ground
G2	Ground

UID LED Pin Definitions	
Color	Status
Blue: On	Unit Identified

4.4 Jumpers

How Jumpers Work

To modify the operation of the motherboard, jumpers can be used to choose between optional settings. Jumpers create shorts between two pins to change the function of the connector. Pin 1 is identified with a square solder pad on the printed circuit board. See the diagram below for an example of jumping pins 1 and 2. Refer to the motherboard layout page for jumper locations.

Note: On two-pin jumpers, Closed means the jumper is on the pins and Open means the jumper is off.
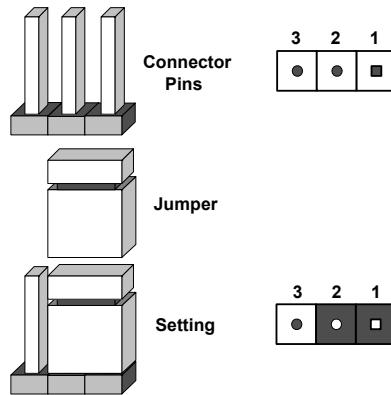
CMOS Clear

JBT1 is used to clear CMOS, which will also clear any passwords. Instead of pins, this jumper consists of contact pads to prevent accidentally clearing the contents of CMOS.

To Clear CMOS

1. First power down the system and unplug the power cord(s).

2. Remove the cover of the chassis to access the motherboard.

3. Remove the onboard battery from the motherboard.

4. Short the CMOS pads with a metal object such as a small screwdriver for at least four seconds.

5. Remove the screwdriver (or shorting device).

6. Replace the cover, reconnect the power cord(s), and power on the system.

Note: Clearing CMOS will also clear all passwords.

Do not use the PW_ON connector to clear CMOS.

ME Manufacturing Mode

Close pins 2-3 of jumper JPME2 to bypass SPI flash security and force the system to operate in the manufacturing mode, which will allow you to flash the system firmware from a host server for system setting modifications. Refer to the table below for jumper settings.

ME Manufacturing Mode Jumper Settings	
Jumper Setting	Definition
Pins 1-2	Normal (Default)
Pins 2-3	Manufacturing Mode

4.5 LED Indicators

Onboard Power LED

LEDPWR is the onboard Power LED. When this LED is on, the system is on. Turn off the system and unplug the power cord before removing or installing components. Refer to the table below for more information.

Onboard Power LED Indicator	
LED Color	Definition
Off	System Off (power cable not connected)
Green	System On

BMC Heartbeat LED

LEDBMC is the BMC Heartbeat LED. When the LED is blinking green, BMC is functioning normally. Refer to the table below for the LED status.

BMC Heartbeat LED	
LED Color	Definition
Green: Blinking	BMC Normal

LEDHDD

LEDHDD is the HDD Activity LED. When the LED is blinking green, HDD is functioning normally. Refer to the table below for the LED status.

HDD LED	
LED Color	Definition
Green: Blinking	HDD Active

Chapter 5

Software

After the hardware has been installed, you can install the Operating System (OS), configure RAID settings and install the drivers.

5.1 Microsoft Windows OS Installation

If you will be using RAID, you must configure RAID settings before installing the Windows OS and the RAID driver. Refer to the RAID Configuration User Guides posted on our website at www.supermicro.com/support/manuals.

Installing the OS

1. Create a method to access the MS Windows installation ISO file. That might be a DVD, perhaps using an external USB/SATA DVD drive, or a USB flash drive, or the IPMI KVM console.

2. Retrieve the proper RST/RSTe driver. Go to the Supermicro web page for your motherboard and click on "Download the Latest Drivers and Utilities", select the proper driver, and copy it to a USB flash drive.

3. Boot from a bootable device with Windows OS installation. You can see a bootable device list by pressing F11 during the system startup.
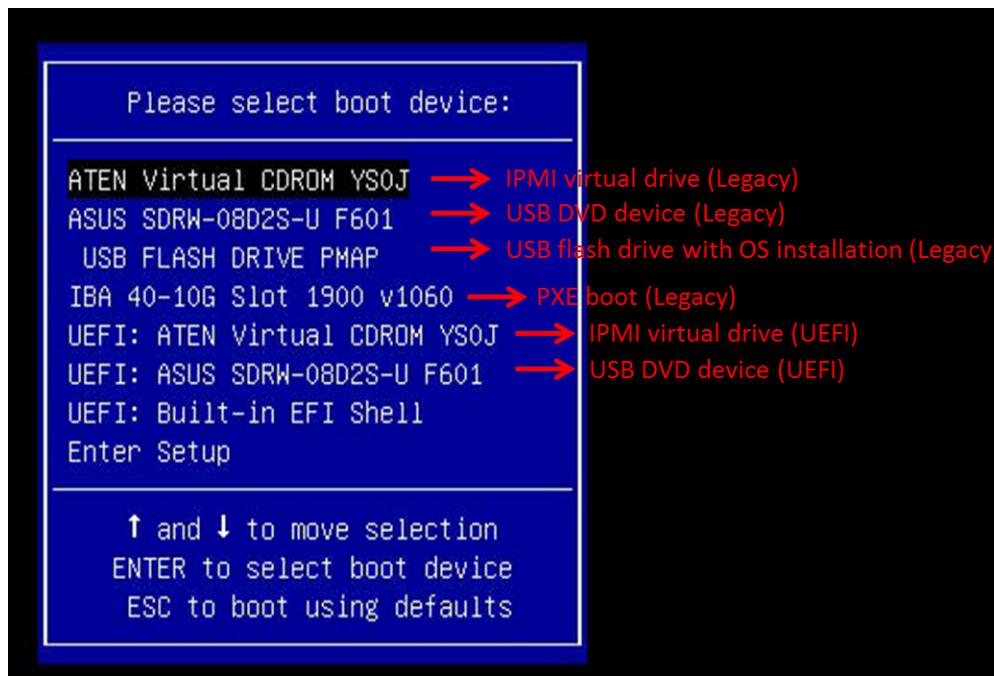
Figure 5-1. Select Boot Device

4. During Windows Setup, continue to the dialog where you select the drives on which to install Windows. If the disk you want to use is not listed, click on "Load driver" link at the bottom left corner.
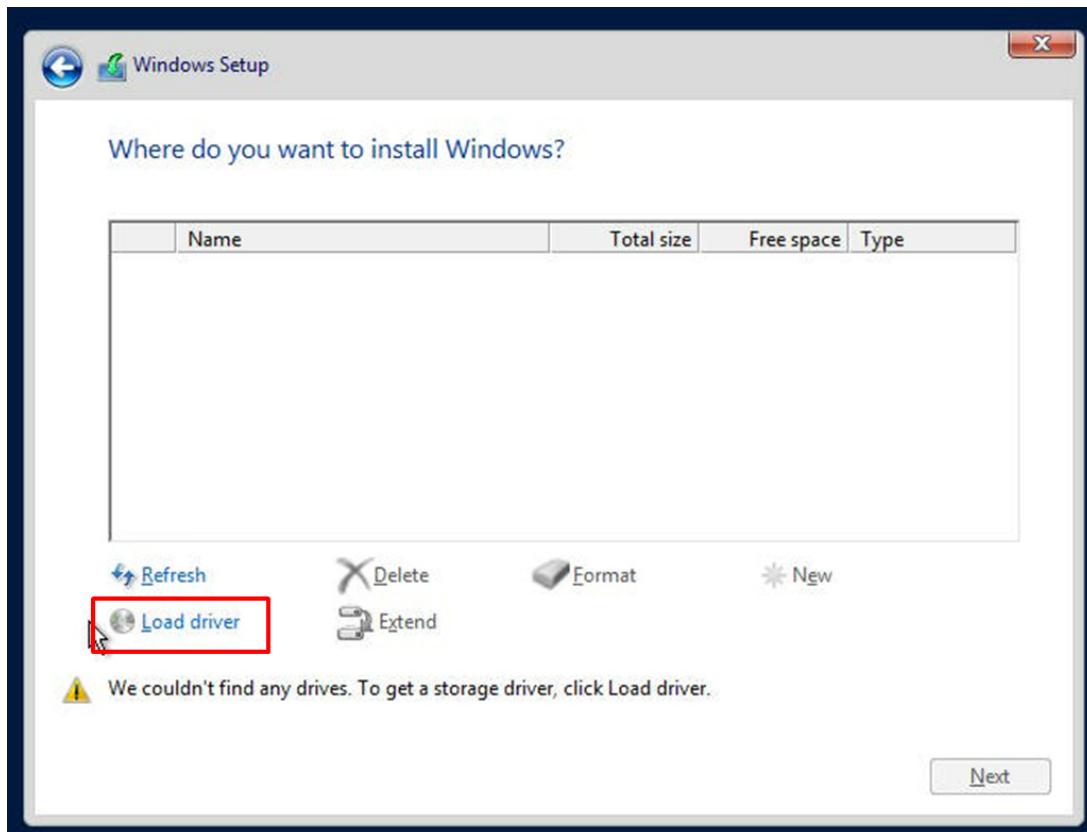
Figure 5-2. Load Driver Link

To load the driver, browse the USB flash drive for the proper driver files.

- For RAID, choose the SATA/sSATA RAID driver indicated then choose the storage drive on which you want to install it.

- For non-RAID, choose the SATA/sSATA AHCI driver indicated then choose the storage drive on which you want to install it.

5. Once all devices are specified, continue with the installation.

6. After the Windows OS installation has completed, the system will automatically reboot multiple times.

5.2 Driver Installation

The Supermicro website contains drivers and utilities for your system at https://www.supermicro.com/wdl/driver. Some of these must be installed, such as the chipset driver.

After accessing the website, go into the CDR_Images (in the parent directory of the above link) and locate the ISO file for your motherboard. Download this file to to a USB flash drive or a DVD. (You may also use a utility to extract the ISO file if preferred.)

Another option is to go to the Supermicro website at http://www.supermicro.com. Find the product page for your motherboard, and "Download the Latest Drivers and Utilities".

Insert the flash drive or disk and the screenshot shown below should appear.
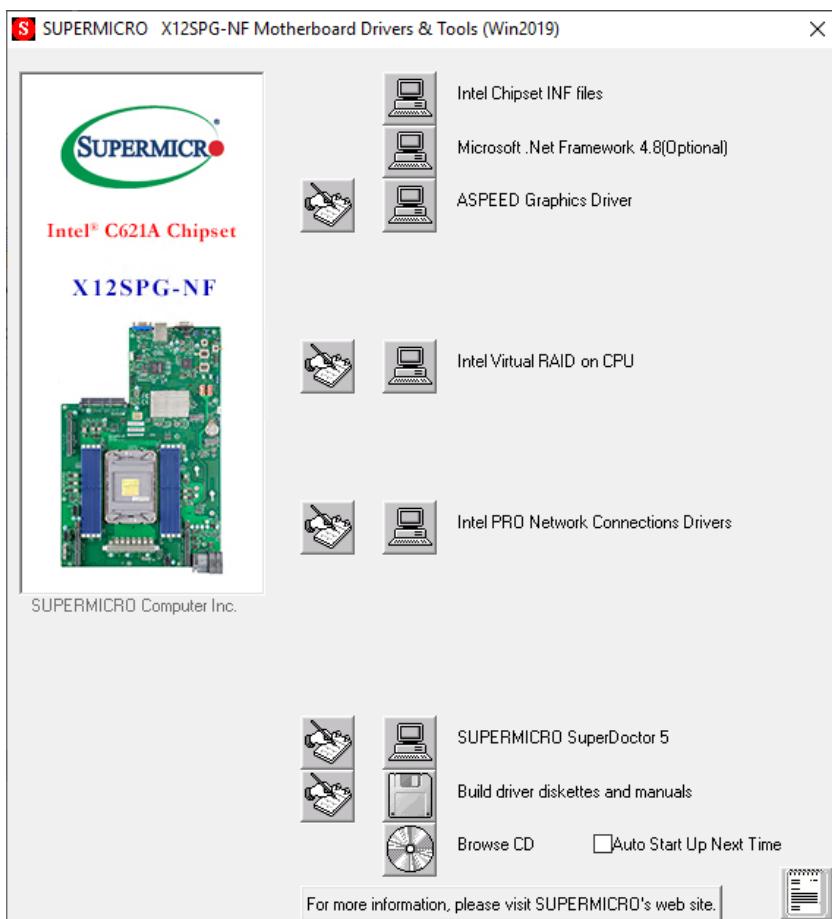
Figure 5-3. Driver & Tool Installation Screen

Note: Click the icons showing a hand writing on paper to view the readme files for each item. Click the computer icons to the right of these items to install each item (from top to the bottom) one at a time. **After installing each item, you must reboot the system before moving on to the next item on the list.** The bottom icon with a CD on it allows you to view the entire contents.

5.3 SuperDoctor® 5

The Supermicro SuperDoctor 5 is a program that functions in a command-line or web-based interface for Windows and Linux operating systems. The program monitors such system health information as CPU temperature, system voltages, system power consumption, fan speed, and provides alerts via email or Simple Network Management Protocol (SNMP).

SuperDoctor 5 comes in local and remote management versions and can be used with Nagios to maximize your system monitoring needs. With SuperDoctor 5 Management Server (SSM Server), you can remotely control power on/off and reset chassis intrusion for multiple systems with SuperDoctor 5. SuperDoctor 5 Management Server monitors HTTP, FTP, and SMTP services to optimize the efficiency of your operation.
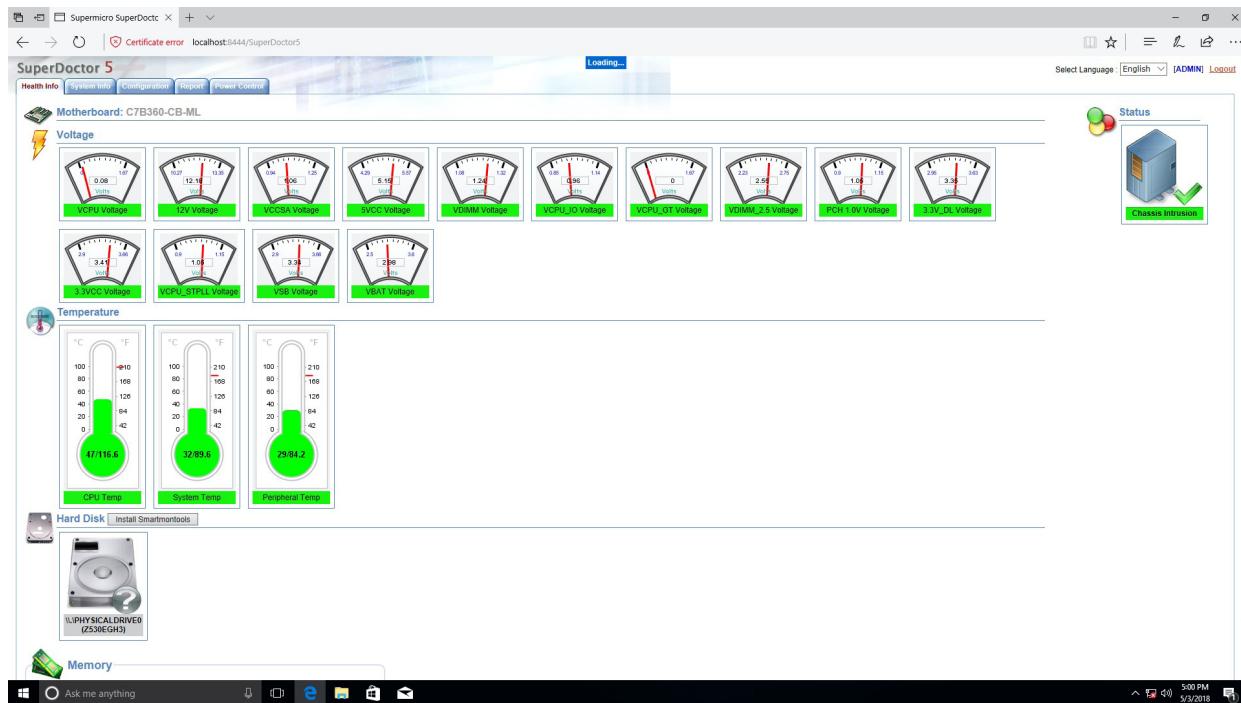
Figure 5-4. SuperDoctor 5 Interface Display Screen (Health Information)

5.4 IPMI

The 10th Generation Intel Xeon, Core™ i3, Pentium, Celeron supports the Intelligent Platform Management Interface (IPMI). IPMI is used to provide remote access, monitoring and management. There are several BIOS settings that are related to IPMI.

Supermicro ships standard products with a unique password for the BMC ADMIN user. This password can be found on a label on the motherboard. For general documentation and information on IPMI, please visit our website at https://www.supermicro.com/en/support/ BMC_Unique_Password.

BMC ADMIN User Password

For security, each system is assigned a unique default BMC password for the ADMIN user. This can be found on a sticker on the chassis and a sticker on the motherboard. The sticker also displays the BMC MAC address.

Figure 5-5. BMC Password Label

Chapter 6

Optional Components

This chapter describes optional system components and installation procedures.

6.1 Optional Parts List

Optional Parts List		
Description	**Part Number**	**Quantity**
29cm 30AWG SATA S/S CBL	CBL-0483L	1 per additional drive
SC812U 4-pin to 3x SATA power cable	CBL-0211L	1 for 3 additional drives
Dual 2.5" fixed HDD bracket	MCP-220-00044-0N	1 per 2 drives (Maximum 1)
Single 2.5" fixed HDD bracket	MCP-220-00051-0N	1 per 1 drive (Maximum 2)
Rail set, screw/quick, optional for 1U 17.2"W SC512F	MCP-290-00055-0N	1
Intel VROC RAID Key	AOC-VROCPREMOD	1
	AOC-VROCSTNMOD	1
	AOC-VROCINTMOD	1
TPM Security Module	AOM-TPM-9670V	1
	AOM-TPM-9670H	1
	AOM-TPM-9671V	1
	AOM-TPM-9671H	1

Chapter 7

Troubleshooting and Support

7.1 Information Resources

Website

A great deal of information is available on the Supermicro website.
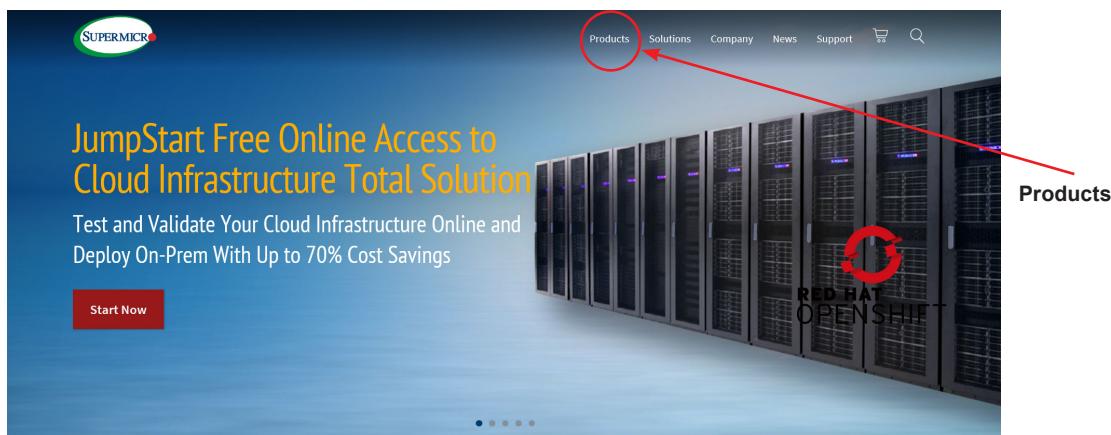
Figure 7-1. Supermicro Website

- Specifications for servers and other hardware are available by clicking on **Products**.

- The **Support** option offers downloads (manuals, BIOS/BMC, drivers, etc.), FAQs, RMA, warranty, and other service extensions.

Direct Links for the SYS-210GP-DNR System

SYS-210GP-DNR specifications page

X12SPG-NF motherboard page for links to the Quick Reference Guide, User Manual, validated storage d rives, etc.

Direct Links for General Support and Information

Frequently Asked Questions

Add-on card descriptions

TPM User Guide

General Memory Configuration Guide: X12

IPMI User Guide

Direct Links (continued)

IPMI User Guide

SuperDoctor5 Large Deployment Guide

For validated memory, use our Product Resources page

Product Matrices page for links to tables summarizing specs for systems, motherboards, power supplies, riser cards, add-on cards, etc.

Security Center for recent security notices

Supermicro Phone and Addresses

7.2 Intelligent Platform Management Interface (IPMI)

The system supports the Intelligent Platform Management Interface (IPMI). IPMI is used to provide remote access, monitoring and management. There are several BIOS settings that are related to IPMI.

For general documentation and information on IPMI, please visit our website at: http://www.supermicro.com/products/nfo/IPMI.cfm.
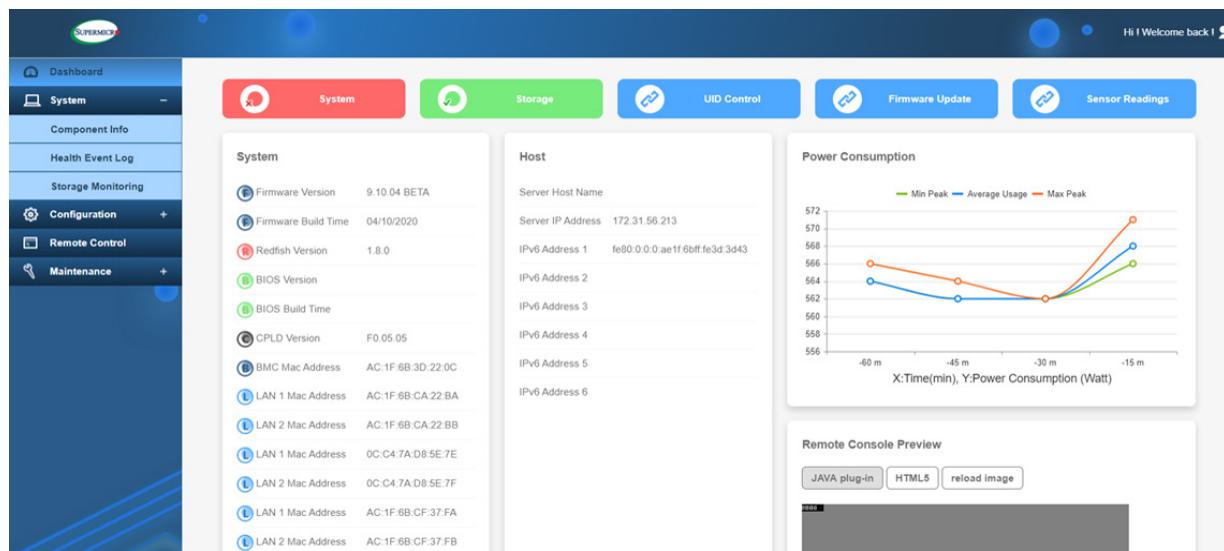
Figure 7-2. IPMI Sample

7.3 Troubleshooting Procedures

Use the following procedures to troubleshoot your system. If you have followed all of the procedures below and still need assistance, refer to the Technical Support Procedures or Returning Merchandise for Service section(s) in this chapter. Power down the system before changing any non hot-swap hardware components.

No Power

1. As you try to power up the system, note any beep codes. Refer to the next section for details on beep codes.

2. Check that the power LED on the motherboard is on.
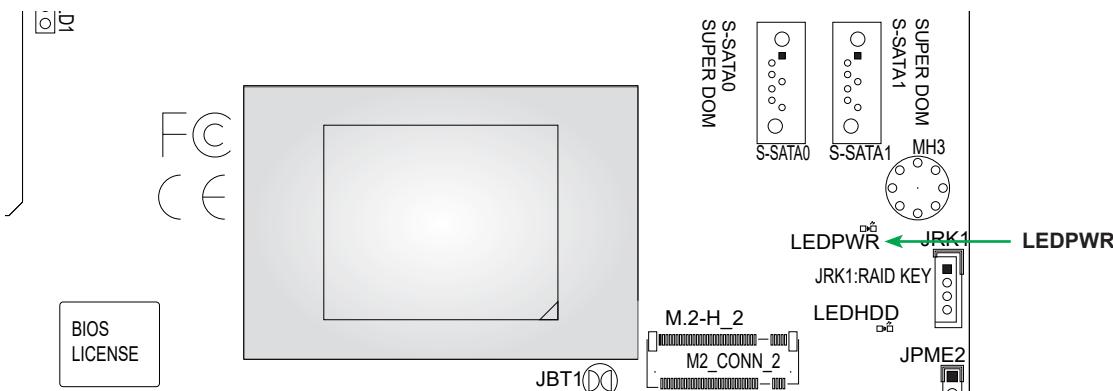
Figure 7-3. Location of the MB Power LED

3. Make sure that the power connector is connected to your power supply.

4. Make sure that no short circuits exist between the motherboard and chassis.

5. Disconnect all cables from the motherboard, including those for the keyboard and mouse.

6. Remove all add-on cards.

7. Install a CPU, a heatsink, connect the internal speaker (if applicable), and the power LED to the motherboard. Make sure that the heatsink is fully seated.

8. Use the correct type of onboard CMOS battery as recommended by the manufacturer. Check to verify that it still supplies ~3VDC. If it does not, replace it with a new one. **Warning**: To avoid possible explosion, do not install the battery upside down.

9. Verify that all jumpers are set to their default positions.

10. Check that the power supplies' input voltage operate at 100-120v or 180-240v.

11. Turn the power switch on and off to test the system

No Video

1. If the power is on but you have no video, remove all the add-on cards and cables.

2. As you try to power up the system, note any beep codes. Refer to the next section for details on beep codes.

System Boot Failure

If the system does not display POST (Power-On-Self-Test) or does not respond after the power is turned on, check the following:

Turn on the system with only one DIMM module installed. If the system boots, check for bad DIMM modules or slots by following the Memory Errors Troubleshooting procedure below.

Memory Errors

1. Make sure that the DIMM modules are properly and fully installed.

2. Confirm that you are using the correct memory. Also, it is recommended that you use the same memory type and speed for all DIMMs in the system. See Section 3.3 for memory details.

3. Check for bad DIMM modules or slots by swapping modules between slots and noting the results.

4. Check the power supply voltage 115V/230V switch.

Losing the System's Setup Configuration

1. Make sure that you are using a high quality power supply. A poor quality power supply may cause the system to lose the CMOS setup information. .

2. The battery on your motherboard may be old. Check to verify that it still supplies ~3VDC. If it does not, replace it with a new one.

3. If the above steps do not fix the setup configuration problem, contact your vendor for repairs.

When the System Becomes Unstable

If the system becomes unstable during or after OS installation, check the following:

1. CPU/BIOS support: Make sure that your CPU is supported and that you have the latest BIOS installed in your system.

2. Memory support: Make sure that the memory modules are supported by testing the modules using memtest86 or a similar utility.

   Note: Refer to the product page on our website at http://www.supermicro.com for memory and CPU support and updates.

3. HDD support: Make sure that all hard disk drives (HDDs) work properly. Replace the bad HDDs with good ones.

4. System cooling: Check the system cooling to make sure that all heatsink fans and CPU/ system fans, etc., work properly. Check the hardware monitoring settings in the IPMI to make sure that the CPU and system temperatures are within the normal range. Also check the front panel Overheat LED and make sure that it is not on.

5. Adequate power supply: Make sure that the power supply provides adequate power to the system. Make sure that all power connectors are connected. Please refer to our website for more information on the minimum power requirements.

6. Proper software support: Make sure that the correct drivers are used.

If the system becomes unstable before or during OS installation, check the following:

1. Source of installation: Make sure that the devices used for installation are working properly, including boot devices such as CD.

2. Cable connection: Check to make sure that all cables are connected and working properly.

3. Using the minimum configuration for troubleshooting: Remove all unnecessary components (starting with add-on cards first), and use the minimum configuration (but with a CPU and a memory module installed) to identify the trouble areas. Refer to the steps listed in Section A above for proper troubleshooting procedures.

4. Identifying bad components by isolating them: If necessary, remove a component in question from the chassis, and test it in isolation to make sure that it works properly. Replace a bad component with a good one.

5. Check and change one component at a time instead of changing several items at the same time. This will help isolate and identify the problem.

6. To find out if a component is good, swap this component with a new one to see if the system will work properly. If so, then the old component is bad. You can also install the component in question in another system. If the new system works, the component is good and the old system has problems.

7.4 BIOS Error Beep (POST) Codes

During the POST (Power-On Self-Test) routines, which are performed each time the system is powered on, errors may occur.

Non-fatal errors are those which, in most cases, allow the system to continue the boot-up process. The error messages normally appear on the screen.

Fatal errors are those which will not allow the system to continue the boot-up procedure. If a fatal error occurs, you should consult with your system manufacturer for possible repairs.

These fatal errors are usually communicated through a series of audible beeps. The table below lists some common errors and their corresponding beep codes encountered by users.

BIOS Error Beep (POST) Codes		
Beep Code	**Error Message**	**Description**
1 short	Refresh	Circuits have been reset (Ready to power up)
5 short, 1 long	Memory error	No memory detected in system
5 long, 2 short	Display memory read/write error	Video adapter missing or with faulty memory
1 long continuous	System OH	System overheat condition

Additional BIOS POST Codes

The AMI BIOS supplies additional checkpoint codes, which are documented online at http://www.supermicro.com/support/manuals/ ("AMI BIOS POST Codes User's Guide").

When BIOS performs the Power On Self Test, it writes checkpoint codes to I/O port 0080h. If the computer cannot complete the boot process, a diagnostic card can be attached to the computer to read I/O port 0080h (Supermicro p/n AOC-LPC80-20).

For information on AMI updates, please refer to http://www.ami.com/products/.

7.5 Crash Dump Using IPMI

In the event of a processor internal error (IERR) that crashes your system, you may want to provide information to support staff. You can download a crash dump of status information using IPMI. The IPMI manual is available at https://www.supermicro.com/solutions/IPMI.cfm.

Check IPMI Error Log

1. Access the IPMI web interface.

2. Click the **System** tab, then **Health Event Log** to verify an IERR error.

Figure 7-4. IPMI Event Log

In the event of an IERR, the BMC executes a crash dump. You must download the crash dump and save it.

7.6 CMOS Clear

JBT1 is used to clear CMOS, which will also clear any passwords. Instead of pins, this jumper consists of contact pads to prevent accidentally clearing the contents of CMOS.

To Clear CMOS

1. First power down the system completely.

2. Remove the cover of the chassis to access the motherboard.

3. Remove the onboard battery from the motherboard.

4. Short the CMOS pads with a metal object such as a small screwdriver for at least four seconds.

5. Remove the screwdriver or shorting device.

6. Replace the cover, reconnect the power cords and power on the system.

Notes: Clearing CMOS will also clear all passwords.

Do not use the PW_ON connector to clear CMOS.

JBT1 contact pads

7.7 Where to Get Replacement Components

If you need replacement parts for your system, to ensure the highest level of professional service and technical support, purchase exclusively from our Supermicro Authorized Distributors/System Integrators/Resellers. A list can be found at: http://www.supermicro.com. Click the "Where to Buy" tab.

7.8 Reporting an Issue

Technical Support Procedures

Before contacting Technical Support, please take the following steps. If your system was purchased through a distributor or reseller, please contact them for troubleshooting services. They have the best knowledge of your specific system configuration.

1. Please review the Troubleshooting Procedures in this manual and Frequently Asked Questions on our website before contacting Technical Support.

2. BIOS upgrades can be downloaded from our website. Note: Not all BIOS can be flashed depending on the modifications to the boot block code.

3. If you still cannot resolve the problem, include the following information when contacting us for technical support:

   - System, motherboard, and chassis model numbers and PCB revision number

   - BIOS release date/version (this can be seen on the initial display when your system first boots up)

   - System configuration

An example of a Technical Support form is posted on our website. Distributors: For immediate assistance, please have your account number ready when contacting our technical support department by email.

Returning Merchandise for Service

A receipt or copy of your invoice marked with the date of purchase is required before any warranty service will be rendered. You can obtain service by calling your vendor for a Returned Merchandise Authorization (RMA) number. When returning to the manufacturer, the RMA number should be prominently displayed on the outside of the shipping carton, and mailed prepaid or hand-carried. Shipping and handling charges will be applied for all orders that must be mailed when service is complete.

For faster service, RMA authorizations may be requested online (http://www.supermicro.com/support/rma/).

Whenever possible, repack the chassis in the original Supermicro carton, using the original packaging material. If these are no longer available, be sure to pack the chassis securely, using packaging material to surround the chassis so that it does not shift within the carton and become damaged during shipping.

This warranty only covers normal consumer use and does not cover damages incurred in shipping or from failure due to the alteration, misuse, abuse or improper maintenance of products.

During the warranty period, contact your distributor first for any product problems.

Vendor Support Filing System

For issues related to Intel, use the Intel IPS filing system:

https://www.intel.com/content/www/us/en/design/support/ips/training/welcome.html

For issues related to Red Hat Enterprise Linux, since it is a subscription based OS, contact your account representative.

7.9 Feedback

Supermicro values your feedback as we strive to improve our customer experience in all facets of our business. Please email us at techwriterteam@supermicro.com to provide feedback on our manuals.

7.10 Contacting Supermicro

Headquarters

Address:	Super Micro Computer, Inc.
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	San Jose, CA 95131 U.S.A.
Tel:	+1 (408) 503-8000
Fax:	+1 (408) 503-8008
Email:	marketing@supermicro.com (General Information)
	support@supermicro.com (Technical Support)
Website:	www.supermicro.com

Europe

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	Het Sterrenbeeld 28, 5215 ML
	's-Hertogenbosch, The Netherlands
Tel:	+31 (0) 73-6400390
Fax:	+31 (0) 73-6416525
Email:	sales@supermicro.nl (General Information)
	support@supermicro.nl (Technical Support)
	rma@supermicro.nl (Customer Support)
Website:	www.supermicro.nl

Asia-Pacific

Address:	Super Micro Computer, Inc.
	3F, No. 150, Jian 1st Rd.
	Zhonghe Dist., New Taipei City 235
	Taiwan (R.O.C)
Tel:	+886-(2) 8226-3990
Fax:	+886-(2) 8226-3992
Email:	support@supermicro.com.tw
Website:	www.supermicro.com.tw

Appendix A

Standardized Warning Statements for AC Systems

About Standardized Warning Statements

The following statements are industry standard warnings, provided to warn the user of situations which have the potential for bodily injury. Should you have questions or experience difficulty, contact Supermicro's Technical Support department for assistance. Only certified technicians should attempt to install or configure components.

Read this appendix in its entirety before installing or configuring components in the Supermicro chassis.

These warnings may also be found on our website at http://www.supermicro.com/about/policies/safety_information.cfm.

Warning Definition

Warning! This warning symbol means danger. You are in a situation that could cause bodily injury. Before you work on any equipment, be aware of the hazards involved with electrical circuitry and be familiar with standard practices for preventing accidents.

警告の定義
この警告サインは危険を意味します。
人身事故につながる可能性がありますので、いずれの機器でも動作させる前に、
電気回路に含まれる危険性に注意して、標準的な事故防止策に精通して下さい。

此警告符号代表危险。
您正处于可能受到严重伤害的工作环境中。在您使用设备开始工作之前，必须充分意识到触电的危险，并熟练掌握防止事故发生的标准工作程序。请根据每项警告结尾的声明号码找到此设备的安全性警告说明的翻译文本。

此警告符號代表危險。
您正處於可能身體可能會受損傷的工作環境中。在您使用任何設備之前，請注意觸電的危險，並且要熟悉預防事故發生的標準工作程序。請依照每一注意事項後的號碼找到相關的翻譯說明內容。

Warnung

WICHTIGE SICHERHEITSHINWEISE

Dieses Warnsymbol bedeutet Gefahr. Sie befinden sich in einer Situation, die zu Verletzungen führen kann. Machen Sie sich vor der Arbeit mit Geräten mit den Gefahren elektrischer Schaltungen und den üblichen Verfahren zur Vorbeugung vor Unfällen vertraut. Suchen Sie mit der am Ende jeder Warnung angegebenen Anweisungsnummer nach der jeweiligen Übersetzung in den übersetzten Sicherheitshinweisen, die zusammen mit diesem Gerät ausgeliefert wurden.

BEWAHREN SIE DIESE HINWEISE GUT AUF.

INSTRUCCIONES IMPORTANTES DE SEGURIDAD

Este símbolo de aviso indica peligro. Existe riesgo para su integridad física. Antes de manipular cualquier equipo, considere los riesgos de la corriente eléctrica y familiarícese con los procedimientos estándar de prevención de accidentes. Al final de cada advertencia encontrará el número que le ayudará a encontrar el texto traducido en el apartado de traducciones que acompaña a este dispositivo.

GUARDE ESTAS INSTRUCCIONES.

IMPORTANTES INFORMATIONS DE SÉCURITÉ

Ce symbole d'avertissement indique un danger. Vous vous trouvez dans une situation pouvant entraîner des blessures ou des dommages corporels. Avant de travailler sur un équipement, soyez conscient des dangers liés aux circuits électriques et familiarisez-vous avec les procédures couramment utilisées pour éviter les accidents. Pour prendre connaissance des traductions des avertissements figurant dans les consignes de sécurité traduites qui accompagnent cet appareil, référez-vous au numéro de l'instruction situé à la fin de chaque avertissement.

CONSERVEZ CES INFORMATIONS.

תקנון הצהרות אזהרה

הצהרות הבאות הן אזהרות על פי תקני התעשייה, על מנת להזהיר את המשתמש מפני חבלה פיזית אפשרית. במידה ויש שאלות או היתקלות בבעיה כלשהי, יש ליצור קשר עם מחלקת תמיכה טכנית של סופרמיקרו. טכנאים מוסמכים בלבד רשאים להתקין או להגדיר את הרכיבים. יש לקרוא את הנספח במלואו לפני התקנת או הגדרת הרכיבים במארזי סופרמיקרו.

احذ! خطرٌ عُ الزهز هذا ةُ جسذ اصابة ف تتسبب أى وُيِّ حالة ف اَك.
قبل أى تعول على أي هعذات،كي على علن بالوخاطز ال اُجوة عي الذوائز
الكهزبائﺉ ةٍ
وكي على درا ةٌ بالووارسات القائﺉ ةٍ لو عُ وقع أي حادث
استخذم رقن الب اٍى الو صُص ف هَّا ةٌ كل تحذ زٌ للعشر تزجوتها

안전을 위한 주의사항

경고!

이 경고 기호는 위험이 있음을 알려 줍니다. 작업자의 신체에 부상을 야기 할 수 있는 상태에 있게 됩니다. 모든 장비에 대한 작업을 수행하기 전에 전기회로와 관련된 위험요소들을 확인하시고 사전에 사고를 방지할 수 있도록 표준 작업절차를 준수해 주시기 바랍니다.

해당 번역문을 찾기 위해 각 경고의 마지막 부분에 제공된 경고문 번호를 참조하십시오

BELANGRIJKE VEILIGHEIDSINSTRUCTIES

Dit waarschuwings symbool betekent gevaar. U verkeert in een situatie die lichamelijk letsel kan veroorzaken. Voordat u aan enige apparatuur gaat werken, dient u zich bewust te zijn van de bij een elektrische installatie betrokken risico's en dient u op de hoogte te zijn van de standaard procedures om ongelukken te voorkomen. Gebruik de nummers aan het eind van elke waarschuwing om deze te herleiden naar de desbetreffende locatie.

BEWAAR DEZE INSTRUCTIES

Installation Instructions

Warning! Read the installation instructions before connecting the system to the power source.

設置手順書
システムを電源に接続する前に、設置手順書をお読み下さい。

警告
将此系统连接电源前,请先阅读安装说明。

警告
將系統與電源連接前,請先閱讀安裝說明。

Warnung

Vor dem Anschließen des Systems an die Stromquelle die Installationsanweisungen lesen.

¡Advertencia!

Lea las instrucciones de instalación antes de conectar el sistema a la red de alimentación.

Attention

Avant de brancher le système sur la source d'alimentation, consulter les directives d'installation.

יש לקרוא את הוראות התקנה לפני חיבור המערכת למקור מתח.

اقر إرشادات التركيب قبل توصيل النظام إلى مصدر للطاقة

시스템을 전원에 연결하기 전에 설치 안내를 읽어주십시오.

Waarschuwing

Raadpleeg de installatie-instructies voordat u het systeem op de voedingsbron aansluit.

Circuit Breaker

Warning! This product relies on the building's installation for short-circuit (overcurrent) protection. Ensure that the protective device is rated not greater than: 250 V, 20 A.

サーキット・ブレーカー
この製品は、短絡(過電流)保護装置がある建物での設置を前提としています。
保護装置の定格が250 V、20 Aを超えないことを確認下さい。

警告
此产品的短路(过载电流)保护由建筑物的供电系统提供,确保短路保护设备的额定电流不大于250V,20A。

警告
此產品的短路(過載電流)保護由建築物的供電系統提供,確保短路保護設備的額定電流不大於250V,20A。

Warnung

Dieses Produkt ist darauf angewiesen, dass im Gebäude ein Kurzschluss- bzw. Überstromschutz installiert ist. Stellen Sie sicher, dass der Nennwert der Schutzvorrichtung nicht mehr als: 250 V, 20 A beträgt.

¡Advertencia!

Este equipo utiliza el sistema de protección contra cortocircuitos (o sobrecorrientes) del edificio. Asegúrese de que el dispositivo de protección no sea superior a: 250 V, 20 A.

Attention

Pour ce qui est de la protection contre les courts-circuits (surtension), ce produit dépend de l'installation électrique du local. Vérifiez que le courant nominal du dispositif de protection n'est pas supérieur à :250 V, 20 A.

מוצר זה מסתמך על הגנה המותקנת במבנים למניעת קצר חשמלי. יש לוודא כי המכשיר המוגן מפני הקצר החשמלי הוא לא יותר מ-250VDC, 20A

هذا المنتج يعتمد على معداث الحمايت مه الدوائرالقصيرة التي تم تثبيتها في المبنى
تأكد من أن تقييم الجهاز الوقائي ليس أكثر من : 20A, 250V

경고!
이 제품은 전원의 단락(과전류)방지에 대해서 전적으로 건물의 관련 설비에 의존합니다. 보호장치의 정격이 반드시 250V(볼트), 20A(암페어)를 초과하지 않도록 해야 합니다.

Waarschuwing

Dit product is afhankelijk van de kortsluitbeveiliging (overspanning) van uw electrische installatie. Controleer of het beveiligde aparaat niet groter gedimensioneerd is dan 250V, 20A.

Power Disconnection Warning

Warning! The system must be disconnected from all sources of power and the power cord removed from the power supply module(s) before accessing the chassis interior to install or remove system components.

電源切断の警告

システムコンポーネントの取り付けまたは取り外しのために、シャーシー内部にアクセスするには、

システムの電源はすべてのソースから切断され、電源コードは電源モジュールから取り外す必要があります。

警告

在你打开机箱并安装或移除内部器件前,必须将系统完全断电,并移除电源线。

警告

在您打開機殼安裝或移除內部元件前，必須將系統完全斷電，並移除電源線。

Warnung

Das System muss von allen Quellen der Energie und vom Netzanschlusskabel getrennt sein, das von den Spg.Versorgungsteilmodulen entfernt wird, bevor es auf den Chassisinnenraum zurückgreift, um Systemsbestandteile anzubringen oder zu entfernen.

¡Advertencia!

El sistema debe ser disconnected de todas las fuentes de energía y del cable eléctrico quitado de los módulos de fuente de alimentación antes de tener acceso el interior del chasis para instalar o para quitar componentes de sistema.

Attention

Le système doit être débranché de toutes les sources de puissance ainsi que de son cordon d'alimentation secteur avant d'accéder à l'intérieur du chassis pour installer ou enlever des composants de systéme.

אזהרה מפני ניתוק חשמלי

אזהרה!

יש לנתק את המערכת מכל מקורות החשמל ויש להסיר את כבל החשמלי מהספק

לפני גישה לחלק הפנימי של המארז לצורך התקנת או הסרת רכיבים.

يجب فصم اننظاو من جميع مصادر انطاقت وإزانت سهك انكهرباء من وحدة امداد

انطاقت قبم

انصل إىن امناطق انداخهيت نههيكم نتشبيج أو إزانت مكناث الجهاز

경고!

시스템에 부품들을 장착하거나 제거하기 위해서는 섀시 내부에 접근하기 전에 반드시 전원 공급장치로부터 연결되어있는 모든 전원과 전기코드를 분리해주어야 합니다.

Waarschuwing

Voordat u toegang neemt tot het binnenwerk van de behuizing voor het installeren of verwijderen van systeem onderdelen, dient u alle spanningsbronnen en alle stroomkabels aangesloten op de voeding(en) van de behuizing te verwijderen

Equipment Installation

Warning! Only trained and qualified personnel should be allowed to install, replace, or service this equipment.

機器の設置

トレーニングを受け認定された人だけがこの装置の設置、交換、またはサービスを許可されています。

警告
只有经过培训且具有资格的人员才能进行此设备的安装、更换和维修。

警告
只有經過受訓且具資格人員才可安裝、更換與維修此設備。

Warnung

Das Installieren, Ersetzen oder Bedienen dieser Ausrüstung sollte nur geschultem, qualifiziertem Personal gestattet werden.

¡Advertencia!

Solamente el personal calificado debe instalar, reemplazar o utilizar este equipo.

Attention

Il est vivement recommandé de confier l'installation, le remplacement et la maintenance de ces équipements à des personnels qualifiés et expérimentés.

אזהרה!

צוות מוסמך בלבד רשאי להתקין, להחליף את הציוד או לתת שירות עבור הציוד.

والمدربيه لتزكيب واستبدال أو خدمة هذا الجهاس يجب أن يسمح فقط للمضظفيه المؤهليه

경고!
훈련을 받고 공인된 기술자만이 이 장비의 설치, 교체 또는 서비스를 수행할 수 있습니다.

Waarschuwing

Deze apparatuur mag alleen worden geïnstalleerd, vervangen of hersteld door geschoold en gekwalificeerd personeel.

Restricted Area

⚠️ **Warning!** This unit is intended for installation in restricted access areas. A restricted access area can be accessed only through the use of a special tool, lock and key, or other means of security. (This warning does not apply to workstations).

アクセス制限区域

このユニットは、アクセス制限区域に設置されることを想定しています。

アクセス制限区域は、特別なツール、鍵と錠前、その他のセキュリティの手段を用いてのみ出入りが可能です。

警告
此部件应安装在限制进出的场所，限制进出的场所指只能通过使用特殊工具、锁和钥匙或其它安全手段进出的场所。

警告
此裝置僅限安裝於進出管制區域，進出管制區域係指僅能以特殊工具、鎖頭及鑰匙或其他安全方式才能進入的區域。

Warnung

Diese Einheit ist zur Installation in Bereichen mit beschränktem Zutritt vorgesehen. Der Zutritt zu derartigen Bereichen ist nur mit einem Spezialwerkzeug, Schloss und Schlüssel oder einer sonstigen Sicherheitsvorkehrung möglich.

¡Advertencia!

Esta unidad ha sido diseñada para instalación en áreas de acceso restringido. Sólo puede obtenerse acceso a una de estas áreas mediante la utilización de una herramienta especial, cerradura con llave u otro medio de seguridad.

Attention

Cet appareil doit être installée dans des zones d'accès réservés. L'accès à une zone d'accès réservé n'est possible qu'en utilisant un outil spécial, un mécanisme de verrouillage et une clé, ou tout autre moyen de sécurité.

אזור עם גישה מוגבלת

אזהרה!

יש להתקין את היחידה באזורים שיש בהם הגבלת גישה. הגישה ניתנת בעזרת

כלי אבטחה בלבד)מפתח, מנעול וכד.('

تخصيص هذه انحذة نترك بُها ف مناطق محظورة تم .

مَكن انصبل إن منطقت محظورة فقط من خلال استخذاو أداة خاصت،

أو أ وس هُت أخري نلاأمما قفم ومفتاح

경고!

이 장치는 접근이 제한된 구역에 설치하도록 되어있습니다. 특수도구, 잠금 장치 및 키, 또는 기타 보안 수단을 통해서만 접근 제한 구역에 들어갈 수 있습니다.

Waarschuwing

Dit apparaat is bedoeld voor installatie in gebieden met een beperkte toegang. Toegang tot dergelijke gebieden kunnen alleen verkregen worden door gebruik te maken van speciaal gereedschap, slot en sleutel of andere veiligheidsmaatregelen.

Battery Handling

Warning! There is the danger of explosion if the battery is replaced incorrectly. Replace the battery only with the same or equivalent type recommended by the manufacturer. Dispose of used batteries according to the manufacturer's instructions

電池の取り扱い

電池交換が正しく行われなかった場合、破裂の危険性があります。交換する電池はメーカーが推奨する型、または同等のものを使用下さい。使用済電池は製造元の指示に従って処分して下さい。

警告

电池更换不当会有爆炸危险。请只使用同类电池或制造商推荐的功能相当的电池更换原有电池。请按制造商的说明处理废旧电池。

警告

電池更換不當會有爆炸危險。請使用製造商建議之相同或功能相當的電池更換原有電池。請按照製造商的說明指示處理廢棄舊電池。

Warnung

Bei Einsetzen einer falschen Batterie besteht Explosionsgefahr. Ersetzen Sie die Batterie nur durch den gleichen oder vom Hersteller empfohlenen Batterietyp. Entsorgen Sie die benutzten Batterien nach den Anweisungen des Herstellers.

Attention

Danger d'explosion si la pile n'est pas remplacée correctement. Ne la remplacer que par une pile de type semblable ou équivalent, recommandée par le fabricant. Jeter les piles usagées conformément aux instructions du fabricant.

¡Advertencia!

Existe peligro de explosión si la batería se reemplaza de manera incorrecta. Reemplazar la batería exclusivamente con el mismo tipo o el equivalente recomendado por el fabricante. Desechar las baterías gastadas según las instrucciones del fabricante.

אזהרה!

קיימת סכנת פיצוץ של הסוללה במידה והוחלפה בדרך לא תקינה. יש להחליף
את הסוללה בסוג התואם מחברת יצרן מומלצת.
סילוק הסוללות המשומשות יש לבצע לפי הוראות היצרן.

هناك خطر من انفجار في حالة اسحبذال البطارية بطريقة غير صحيحة فعليل

اسحبذال البطارية

فقط بنفس النع أو ما يعادلها مما أوصث به الشرمة المصنعة

جخلص من البطاريات المسحعملة وفقا لحعليمات الشرمة الصانعة

경고!

배터리가 올바르게 교체되지 않으면 폭발의 위험이 있습니다. 기존 배터리와 동일하거나 제조사에서 권장하는 동등한 종류의 배터리로만 교체해야 합니다. 제조사의 안내에 따라 사용된 배터리를 처리하여 주십시오.

Waarschuwing

Er is ontploffingsgevaar indien de batterij verkeerd vervangen wordt. Vervang de batterij slechts met hetzelfde of een equivalent type die door de fabrikant aanbevolen wordt. Gebruikte batterijen dienen overeenkomstig fabrieksvoorschriften afgevoerd te worden.

Redundant Power Supplies

Warning! This unit might have more than one power supply connection. All connections must be removed to de-energize the unit.

冗長電源装置

このユニットは複数の電源装置が接続されている場合があります。

ユニットの電源を切るためには、すべての接続を取り外さなければなりません。

警告
此部件连接的电源可能不止一个，必须将所有电源断开才能停止给该部件供电。

警告
此裝置連接的電源可能不只一個，必須切斷所有電源才能停止對該裝置的供電。

Warnung

Dieses Gerät kann mehr als eine Stromzufuhr haben. Um sicherzustellen, dass der Einheit kein trom zugeführt wird, müssen alle Verbindungen entfernt werden.

¡Advertencia!

Puede que esta unidad tenga más de una conexión para fuentes de alimentación. Para cortar por completo el suministro de energía, deben desconectarse todas las conexiones.

Attention

Cette unité peut avoir plus d'une connexion d'alimentation. Pour supprimer toute tension et tout courant électrique de l'unité, toutes les connexions d'alimentation doivent être débranchées.

אם קיים יותר מספק אחד
אזהרה!
ליחדה יש יותר מחיבור אחד של ספק. יש להסיר את כל החיבורים על מנת לרוקן
את היחידה.

قد يكون لهذا الجهاز عدة اتصالات بوحدات امداد الطاقة .
يجب إزالة كافة الاتصالات لعسل الوحدة عن الكهرباء

경고!
이 장치에는 한 개 이상의 전원 공급 단자가 연결되어 있을 수 있습니다. 이 장치에 전원을 차단하기 위해서는 모든 연결 단자를 제거해야만 합니다.

Waarschuwing

Deze eenheid kan meer dan één stroomtoevoeraansluiting bevatten. Alle aansluitingen dienen verwijderd te worden om het apparaat stroomloos te maken.

Backplane Voltage

Warning! Hazardous voltage or energy is present on the backplane when the system is operating. Use caution when servicing.

バックプレーンの電圧

システムの稼働中は危険な電圧または電力が、バックプレーン上にかかっています。

修理する際には注意ください。

警告
当系统正在进行时，背板上有很危险的电压或能量，进行维修时务必小心。

警告
當系統正在進行時，背板上有危險的電壓或能量，進行維修時務必小心。

Warnung

Wenn das System in Betrieb ist, treten auf der Rückwandplatine gefährliche Spannungen oder Energien auf. Vorsicht bei der Wartung.

¡Advertencia!

Cuando el sistema está en funcionamiento, el voltaje del plano trasero es peligroso. Tenga cuidado cuando lo revise.

Attention

Lorsque le système est en fonctionnement, des tensions électriques circulent sur le fond de panier. Prendre des précautions lors de la maintenance.

מתח בפנל האחורי

אזהרה!

קיימת סכנת מתח בפנל האחורי בזמן תפעול המערכת. יש להיזהר במהלך

העבודה.

هناك خطز مه التيار الكهزبائي أوالطاقة المجددة على اللحة

عندما يكن النظام يعمل كه حذرا عند خدمة هذا الجهاس

경고!

시스템이 동작 중일 때 후면판 (Backplane)에는 위험한 전압이나 에너지가 발생 합니다.
서비스 작업 시 주의하십시오.

Waarschuwing

Een gevaarlijke spanning of energie is aanwezig op de backplane wanneer het systeem in
gebruik is. Voorzichtigheid is geboden tijdens het onderhoud.

Comply with Local and National Electrical Codes

Warning! Installation of the equipment must comply with local and national electrical
codes.

地方および国の電気規格に準拠

機器の取り付けはその地方および国の電気規格に準拠する必要があります。

警告

设备安装必须符合本地与本国电气法规。

警告

設備安裝必須符合本地與本國電氣法規。

Warnung

Die Installation der Geräte muss den Sicherheitsstandards entsprechen.

¡Advertencia!

La instalacion del equipo debe cumplir con las normas de electricidad locales y nacionales.

Attention

L'équipement doit être installé conformément aux normes électriques nationales et locales.

תיאום חוקי החשמל הארצי

אזהרה!

התקנת הציוד חייבת להיות תואמת לחוקי החשמל המקומיים והארציים.

تركيب المعدات الكهربائية يجب أن يمتثل للقواويه المحلية والطية المتعلقة بالكهرباء

경고!

현 지역 및 국가의 전기 규정에 따라 장비를 설치해야 합니다.

Waarschuwing

Bij installatie van de apparatuur moet worden voldaan aan de lokale en nationale elektriciteitsvoorschriften.

Product Disposal

Warning! Ultimate disposal of this product should be handled according to all national laws and regulations.

製品の廃棄

この製品を廃棄処分する場合、国の関係する全ての法律・条例に従い処理する必要があります。

警告

本产品的废弃处理应根据所有国家的法律和规章进行。

警告

本產品的廢棄處理應根據所有國家的法律和規章進行。

Warnung

Die Entsorgung dieses Produkts sollte gemäß allen Bestimmungen und Gesetzen des Landes erfolgen.

¡Advertencia!

Al deshacerse por completo de este producto debe seguir todas las leyes y reglamentos nacionales.

Attention

La mise au rebut ou le recyclage de ce produit sont généralement soumis à des lois et/ou directives de respect de l'environnement. Renseignez-vous auprès de l'organisme compétent.

סילוק המוצר

אזהרה!

סילוק סופי של מוצר זה חייב להיות בהתאם להנחיות וחוקי המדינה.

التخلص النهائي من هذا المنتج ينبغي التعامل معه وفقا لجميع القانين واللائح البطنية عند

경고!

이 제품은 해당 국가의 관련 법규 및 규정에 따라 폐기되어야 합니다.

Waarschuwing

De uiteindelijke verwijdering van dit product dient te geschieden in overeenstemming met alle nationale wetten en reglementen.

Hot Swap Fan Warning

Warning! Hazardous moving parts. Keep away from moving fan blades. The fans might still be turning when you remove the fan assembly from the chassis. Keep fingers, screwdrivers, and other objects away from the openings in the fan assembly's housing.

ファン・ホットスワップの警告

警告!回転部品に注意。運転中は回転部(羽根)に触れないでください。シャーシから冷却ファン装置を取り外した際、ファンがまだ回転している可能性があります。ファンの開口部に、指、ドライバー、およびその他のものを近づけないで下さい。

警告!
警告！危险的可移动性零件。请务必与转动的风扇叶片保持距离。 当您从机架移除风扇装置，风扇可能仍在转动。小心不要将手指、螺丝起子和其他物品太靠近风扇

警告
危險的可移動性零件。請務必與轉動的風扇葉片保持距離。 當您從機架移除風扇裝置，風扇可能仍在轉動。小心不要將手指、螺絲起子和其他物品太靠近風扇。

Warnung

Gefährlich Bewegende Teile. Von den bewegenden Lüfterblätter fern halten. Die Lüfter drehen sich u. U. noch, wenn die Lüfterbaugruppe aus dem Chassis genommen wird. Halten Sie Finger, Schraubendreher und andere Gegenstände von den Öffnungen des Lüftergehäuses entfernt.

¡Advertencia!

Riesgo de piezas móviles. Mantener alejado de las aspas del ventilador. Los ventiladores podran dar vuelta cuando usted quite ell montaje del ventilador del chasis. Mandtenga los dedos, los destornilladores y todos los objetos lejos de las aberturas del ventilador

Attention

Pieces mobiles dangereuses. Se tenir a l'ecart des lames du ventilateur Il est possible que les ventilateurs soient toujours en rotation lorsque vous retirerez le bloc ventilateur du châssis. Prenez garde à ce que doigts, tournevis et autres objets soient éloignés du logement du bloc ventilateur.

אזהרה!

חלקים נעים מסוכנים. התרחק מלהבי המאוורר בפעולהכאשר מסירים את חלקי המאוורר מהמארז, יתכן והמאווררים עדיין עובדים. יש להרחיק למרחק בטוח את האצבעות וכלי עבודה שונים מהפתחים בתוך המאוורר

تحذير! أجزاء متحركة خطرة. ابتعد عن شفرات المروحة المتحركة.من الممكن أن المراوح لا تزال تدورعند إزالة كتلة المروحة من الهيكل يجب إبقاء الأصابع ومفكات البراغي وغيرها من الأشياء بعيدا عن الفتحات في كتلة المروحة.

경고!

움직이는 위험한 부품. 회전하는 송풍 날개에 접근하지 마세요. 섀시로부터 팬 조립품을 제거할 때 팬은 여전히 회전하고 있을 수 있습니다. 팬 조립품 외관의 열려있는 부분들로부터 손가락 및 스크류드라이버, 다른 물체들이 가까이 하지 않도록 배치해 주십시오.

Waarschuwing

Gevaarlijk bewegende onderdelen. Houd voldoende afstand tot de bewegende ventilatorbladen. Het is mogelijk dat de ventilator nog draait tijdens het verwijderen van het ventilatorsamenstel uit het chassis. Houd uw vingers, schroevendraaiers en eventuele andere voorwerpen uit de buurt van de openingen in de ventilatorbehuizing.

Power Cable and AC Adapter

Warning! When installing the product, use the provided or designated connection cables, power cables and AC adaptors. Using any other cables and adaptors could cause a malfunction or a fire. Electrical Appliance and Material Safety Law prohibits the use of UL or CSA -certified cables (that have UL/CSA shown on the cord) for any other electrical devices than products designated by Supermicro only.

電源コードとACアダプター

製品を設置する場合、提供または指定および購入された接続ケーブル、電源コードとACアダプターを 該当する地域の条例や安全基準に適合するコードサイズやプラグと共に使用下さい。他のケーブルやアダプタを使用すると故障や火災の原因になることがあります。

電気用品安全法は、ULまたはCSA認定のケーブル(UL/CSAマークがコードに表記)を Supermicro が指定する製品以外に使用することを禁止しています。

警告

安装此产品时,请使用本身提供的或指定的或采购的连接线,电源线和电源适配器，包含遵照当地法规和安全要求的合规的电源线尺寸和插头.使用其它线材或适配器可能会引起故障或火灾。
除了Supermicro所指定的产品,电气用品和材料安全法律规定禁止
使用未经UL或CSA认证的线材。(线材上会显示UL/CSA符号)。

警告

安裝此產品時,請使用本身提供的或指定的或採購的連接線,電源線和電源適配器，包含遵照當地法規和安全要求的合規的電源線尺寸和插頭.使用其它線材或適配器可能會引起故障或火災。
除了Supermicro所指定的產品,電氣用品和材料安全法律規定禁止
使用未經UL或CSA認證的線材。 (線材上會顯示UL/CSA符號)。

Warnung

Nutzen Sie beim Installieren des Produkts ausschließlich die von uns zur Verfügung gestellten Verbindungskabeln, Stromkabeln und/oder Adapater, die Ihre örtlichen Sicherheitsstandards einhalten. Der Gebrauch von anderen Kabeln und Adapter können Fehlfunktionen oder Feuer verursachen. Die Richtlinien untersagen das Nutzen von UL oder CAS zertifizierten Kabeln (mit UL/CSA gekennzeichnet), an Geräten oder Produkten die nicht mit Supermicro gekennzeichnet sind.

¡Advertencia!

Cuando instale el producto, utilice la conexión provista o designada o procure cables, Cables de alimentación y adaptadores de CA que cumplan con los códigos locales y los requisitos de seguridad, incluyendo el tamaño adecuado del cable y el enchufe. El uso de otros cables y adaptadores podría causar un mal funcionamiento o un incendio. La Ley de Seguridad de Aparatos Eléctricos y de Materiales prohíbe El uso de cables certificados por UL o CSA (que tienen el certificado UL / CSA en el código) para cualquier otros dispositivos eléctricos que los productos designados únicamente por Supermicro.

Attention

Lors de l'installation du produit, utilisez les cables de connection fournis ou désigné ou achetez des cables, cables de puissance et adaptateurs respectant les normes locales et les conditions de securite y compris les tailles de cables et les prises electriques appropries. L'utilisation d'autres cables et adaptateurs peut provoquer un dysfonctionnement ou un incendie. Appareils électroménagers et la Loi sur la Sécurité Matériel interdit l'utilisation de câbles certifies- UL ou CSA (qui ont UL ou CSA indiqué sur le code) pour tous les autres appareils électriques sauf les produits désignés par Supermicro seulement.

כבלים חשמליים ומתאמי AC

אזהרה!

כאשר מתקינים את המוצר, שי להשתמש בכבלים, ספקים ומתאמים AC אשר נרכש ואו אותם לצרור כבל שימוש . עקתהו לבכה לש הנוכנ הדימ ללוכ ,תוימוקמה תוחיטבה תושירדל ומאתוה רשאו ,הנקתהה למשחה ירישכמב שומישה יקוחל םאתהב .למשח רצק וא הלקתל םורגל לולע ,רחא גוסמ םאתמ וא לבכ לש דוק םהילע עיפומ רשאכ) CSA-ב וא UL -ב םיכמסומה םילבכב שמתשהל רוסיא םייק ,תוחיטבה יקוחו דבלב Supermicro י"ע םאתוה רשא רצומב קר אלא ,רחא ילמשח רצומ לכ רובע UL/CSA)

عند تركيب المنتج، قم باستخدام التوصيلات الموصوفة أو المتوفرة أو قم بشراء الكابلات عند تركيب المنتج، قم باستخدام التوصيلات الموصوفة أو المتوفرة أو قم بشراء الكابلات الكهربائية وحمولات التيار المتردد مع الالتزام بقوانين ومتطلبات السلامة المحلية بما في ذلك حجم الموصل والقابس السليم. استخدام أي كابلات ومحولات أخرى قد يتسبب في عطل أو حريق. يحظر قانون السلامة للأجهزة الكهربائية والمعدات استخدام الكابلات المعتمدة من قبل UL وأ CSA مع أي معدات أخرى غير المنتجات المعنية والمحددة من قبل Supermicro.

전원 케이블 및 AC 어댑터

경고! 제품을 설치할 때 현지 코드 및 적절한 굵기의 코드와 플러그를 포함한 안전 요구 사항을 준수하여 제공되거나 지정된 연결 혹은 구매 케이블, 전원 케이블 및 AC 어댑터를 사용하십시오.

다른 케이블이나 어댑터를 사용하면 오작동이나 화재가 발생할 수 있습니다. 전기 용품 안전법은 UL 또는 CSA 인증 케이블 (코드에 UL / CSA가 표시된 케이블)을 Supermicro 가 지정한 제품 이외의 전기 장치에 사용하는 것을 금지합니다.

Stroomkabel en AC-Adapter

Waarschuwing! Bij het aansluiten van het Product uitsluitend gebruik maken van de geleverde Kabels of een andere geschikte aan te schaffen Aansluitmethode, deze moet altijd voldoen aan de lokale voorschriften en veiligheidsnormen, inclusief de juiste kabeldikte en stekker. Het gebruik van niet geschikte Kabels en/of Adapters kan een storing of brand veroorzaken. Wetgeving voor Elektrische apparatuur en Materiaalveiligheid verbied het gebruik van UL of CSA -gecertificeerde Kabels (met UL/CSA in de code) voor elke andere toepassing dan de door Supermicro hiervoor beoogde Producten.

Appendix B

System Specifications

Processor

Single Socket P+ (LGA-4189) 3rd Gen Intel® Xeon® Scalable Processor, supports CPU TDP up to 270W
Note: Refer to the motherboard specifications pages on our website for updates to supported processors.

Chipset

Intel® C621A

BIOS

AMI 32MB SPI Flash EEPROM

Memory (per node)

Up to 2TB of ECC RDIMM/LRDIMM and RDIMM/LRDIMM 3DS DDR4 memory with speeds of up to 3200MHz in eight memory slots

Storage Drives (per node)

Two 2.5" hot-swap hard drive carriers for NVMe drives (per node)

PCI Expansion Slots (per node)

Three PCIe 4.0 x16 (FHFL) slots
One PCIe 4.0 x8 AIOM/ OCP3.0 slot
M.2 Interface: Two PCIe 3.0 x4 and SATA
M.2 Form Factor: 2280, 22110
M.2 Key: M-key
Two SATA DOMs

Input/Output (per node)

Network: One RJ45 1GbE dedicated IPMI management port
USB: Two USB 3.0 ports
Video: One VGA port
Serial: One COM port

Motherboard (per node)

X12SPG-NF; 9.6" (W) x 14.5" (L) ATX (243.84mm x 368.3mm)

Chassis

CSE-227GTS-R2K63P; 2U Rackmount Rackmount, 17.6 x 3.47 x 29.9in. (447 x 88 x 760 mm) (WxHxD)

System Cooling

Four 8-cm hot-swap counter-rotating PWM fans; one CPU air shroud, one CPU heatsink per one node

Power Supply

Model: PWS-2K63A-1R, 2600W Redundant Power Supplies with PMBus, Titanium Level (96%)
(**Note:** Full redundancy will be based on system configuration and application load.)
AC Input
  100-127 Vac, 50-60 Hz
  200-240 Vac, 50-60 Hz
+12V:
  Max: 83.3A / Min: 0A (100Vac-127Vac)
  Max: 216A / Min: 0A (200Vac-240Vac)
+12V SB: Max: 2.1A / Min: 0A

Operating Environment

Operating Temperature: 10º to 35º C (50º to 95º F)
Non-operating Temperature: -40º to 60º C (-40º to 140º F)
Operating Relative Humidity: 8% to 90% (non-condensing)
Non-operating Relative Humidity: 5% to 95% (non-condensing)

Regulatory Compliance

FCC, ICES, CE, UKCA, VCCI, RCM, NRTL, CB

Applied Directives, Standards

EMC/EMI: 2014/30/EU (EMC Directive)
Electromagnetic Compatibility Regulations 2016
FCC Part 15 Subpart B
ICES-003
VCCI-CISPR 32
AS/NZS CISPR 32
BS/EN 55032
BS/EN 55035
CISPR 32
CISPR 35
BS/EN 61000-3-2
BS/EN 61000-3-3
BS/EN 61000-4-2
BS/EN 61000-4-3
BS/EN 61000-4-4
BS/EN 61000-4-5
BS/EN 61000-4-6
BS/EN 61000-4-8
BS/EN 61000-4-11

Product Safety: 2014/35/EU (LVD Directive)
UL/CSA 60950-1 & 62368-1 (USA and Canada)
Electrical Equipment (Safety) Regulations 2016
IEC/BS/EN 60950-1 & 62368-1

Environment:
2011/65/EU (RoHS Directive)
EC 1907/2006 (REACH)
2012/19/EU (WEEE Directive)
California Proposition 65

Perchlorate Warning

California Best Management Practices Regulations for Perchlorate Materials: This Perchlorate warning applies only to products containing CR (Manganese Dioxide) Lithium coin cells. "Perchlorate Material-special handling may apply. See www.dtsc.ca.gov/hazardouswaste/perchlorate"