



STORAGE SUPERSERVER SSG-221E-DN2R24R



USER'S MANUAL

Revision 1.0

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Manual Revision 1.0

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Preface

About this Manual

This manual is written for professional system integrators and PC technicians. It provides information for the installation and use of the Storage SuperServer SSG-221E-DN2R24R. Installation and maintenance should be performed by experienced technicians only.

Please refer to the SSG-221E-DN2R24R server specifications page on our website for updates on supported memory, processors and operating systems (<https://www.supermicro.com>).

Notes

For your system to work properly, please follow the links below to download all necessary drivers/utilities and the user's manual for your server.

- Supermicro product manuals: <http://www.supermicro.com/support/manuals/>
- Product drivers and utilities: <https://www.supermicro.com/wdl/>
- Product safety info: http://www.supermicro.com/about/policies/safety_information.cfm

If you have any questions, please contact our support team at:
support@supermicro.com

This manual may be periodically updated without notice. Please check the Supermicro website for possible updates to the manual revision level.

Secure Data Deletion

A secure data deletion tool designed to fully erase all data from storage devices can be found on our website: https://www.supermicro.com/about/policies/disclaimer.cfm?url=/wdl/utility/Log9_Secure_Data_Deletion_Utility/

Warnings

Special attention should be given to the following symbols used in this manual.



Warning! Indicates important information given to prevent equipment/property damage or personal injury.



Warning! Indicates high voltage may be encountered when performing a procedure.

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Appendix A Standardized Warning Statements for AC Systems

Appendix B System Specifications

Contacting Supermicro

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Chapter 1

Introduction

1.1 Overview

This chapter provides a brief outline of the functions and features of the Storage SuperServer SSG-221E-DN2R24R. It is a two-node system based on the X13SEB-TF motherboard and the CSE-229TS-R000NP chassis.

The following provides an overview of the specifications and capabilities.

System Overview	
Motherboard	X13SEB-TF
Chassis	CSE-229TS-R000NP
Processor Support	4th/5th Gen Intel® Xeon® Scalable processors in a Socket E (LGA 4677)
Chipset	System on Chip
Memory	Up to 2 TB of 3DS RDIMM ECC DDR5 DDR5 memory Memory speeds of up to 4800 MT/s in eight memory slots (4th Generation Intel Xeon) Memory speeds of up to 5600 MT/s in eight memory slots (5th Generation Intel Xeon)
Drive Support	Twenty-four 2.5" PCIe 5.0 NVMe drive bays M.2: Two M.2 PCIe 3.0 x4 NVMe/SATA slots (M-key 2280/22110)
Expansion Slots	Two PCIe 5.0 x16 low-profile slots Two PCIe 5.0 x8 low-profile slots Two M.2 M-Key PCIe 3.0 x4 slots in (22110/2280 form factor)
I/O Ports	One RJ45 1 GbE Dedicated IPMI LAN port Two RJ45 2.5 GbE LAN ports Two USB 3.2 ports One VGA port Two DisplayPort ports
System Cooling	Six heavy-duty 6-cm fans
Power	Two 2000 Watt redundant 80+ Titanium level power supplies
Form Factor	3.5" x 17.7" x 30" (89 x 450 x 762 mm) (H x W x D)

Note: A Quick Reference Guide can be found on the product page of the Supermicro website. The following safety models associated with the SSG-221E-DN2R24R have been certified as compliant with UL or CSA: 229-R20X13, 229-20.

1.2 System Features

The following views of the system display the main features. Refer to [Appendix B](#) for additional specifications.

Front View



Figure 1-1. Front View

System Features: Front	
Feature	Description
Control Panel	Front control panel (see Control Panel for details)
0 - 23	Twenty-four 2.5" PCIe 5.0 NVMe drive bays (logical drive locations shown)

Control Panel

Each node has its own control panel. There are two buttons and several LEDs on the control panel to keep you constantly informed of the overall status of the system as well as the activity and health of specific components. There are also status lights for the power supply.



Figure 1-2. Control Panel

Control Panel Features	
Feature	Description
Power Button	The main power switch is used to apply or remove power from the power supply to the server. Turning off system power with this button removes the main power but maintains standby power. To perform many maintenance tasks, you must unplug the system before servicing.
UID Button	The unit identification (UID) button turns the UID LED on or off.
Power LED	Indicates power is being supplied to the system power supply units. This LED should normally be illuminated when the system is operating.
Drive LED	Indicates activity on the storage drives when flashing.
NIC2 LED	Indicates network activity on LAN port 2 when flashing.
NIC1 LED	Indicates network activity on LAN port 1 when flashing.
Overheat LED	Indicates an overheat condition in the system.
Information LED	Alerts operator to several states, as noted in the table below.

Information LED	
Color, Status	Description
Red, solid	An overheat condition has occurred.
Red, blinking at 1 Hz	Fan failure, check for an inoperative fan.
Blue, solid	UID has been activated locally to locate the server in a rack environment.
Blue, blinking at 1 Hz	UID has been activated using the BMC to locate the server in a rack environment.

Rear View

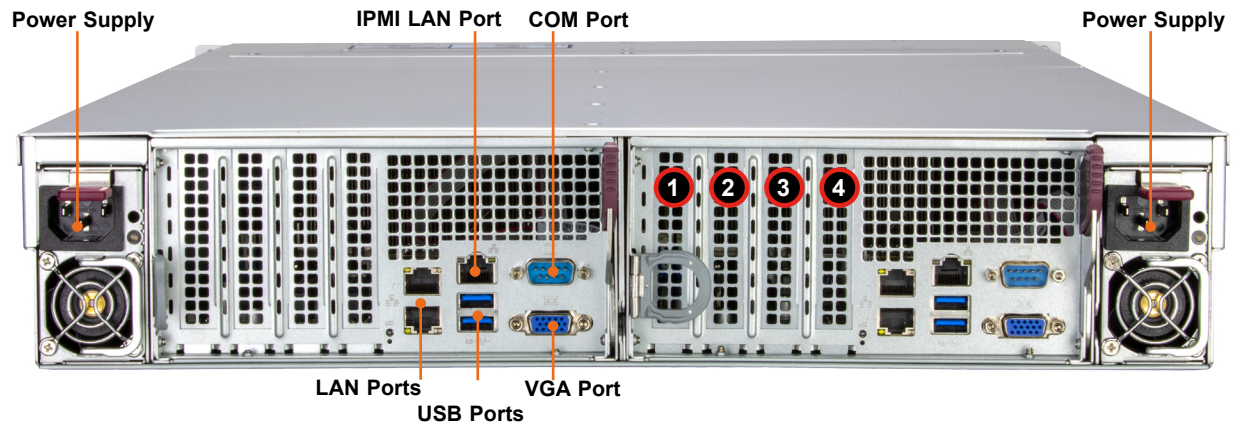


Figure 1-3. System: Rear View

System Features: Rear (each node)	
Feature	Description
Power Supply	Two 2000 Watt high-efficiency (80+ Titanium level) power supplies (PWS0 on the left, PWS1 on the right)
IPMI LAN Port	One RJ45 1 GbE dedicated IPMI LAN port
COM Port	One COM (serial) port
LAN Ports	Two RJ45 10 GbE LAN ports
USB Ports	Two USB 3.0 ports
VGA Port	One video graphics port

PCIe Expansion Slots (each node)	
Feature	Description
1	PCIe 5.0 x16 low-profile slot
2	PCIe 5.0 x16 low-profile slot
3	PCIe 5.0 x8 low-profile slot
4	PCIe 5.0 x8 low-profile slot

1.3 Motherboard Layout

Below is a layout of the X13SEB-TF motherboard with jumper, connector, and LED locations shown. See the table on the following page for descriptions. For detailed descriptions, pinout information, and jumper settings, refer to [Chapter 4](#) or the [Motherboard Manual](#).

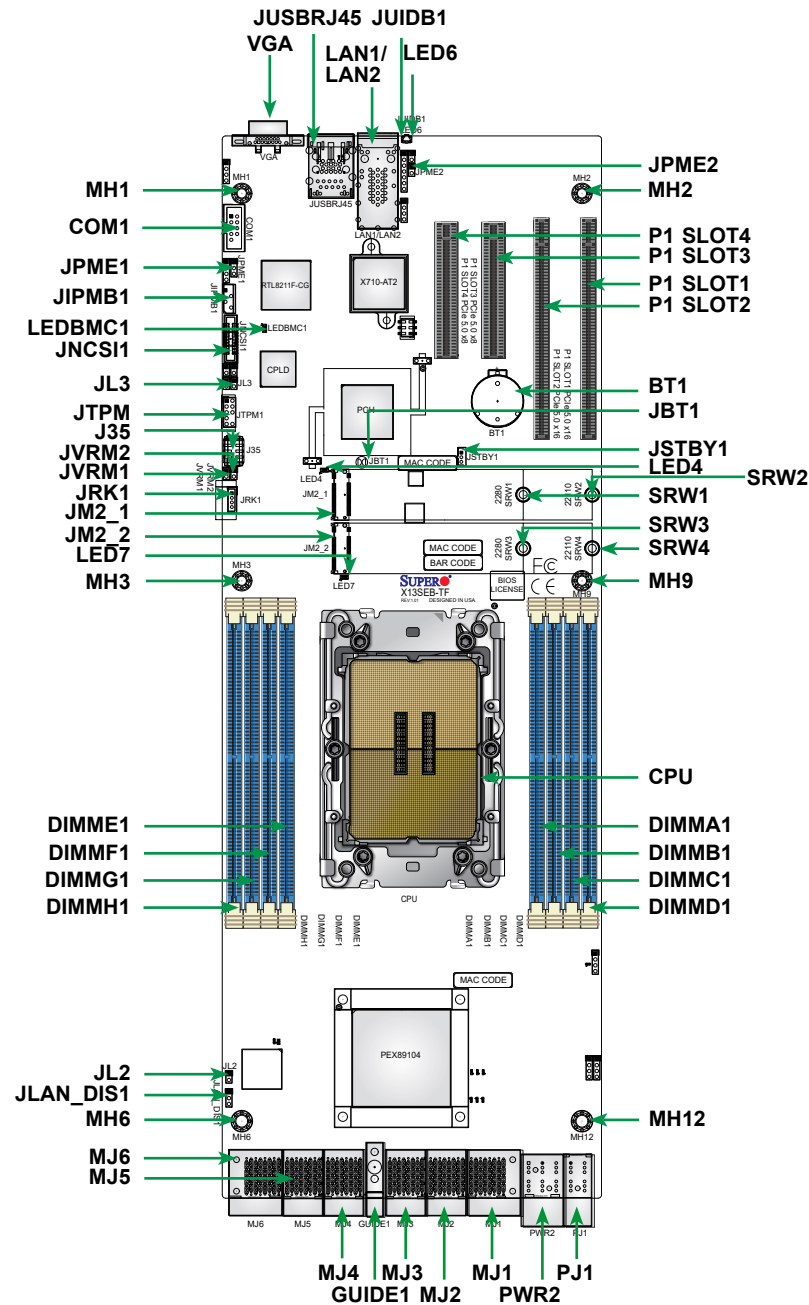


Figure 1-4. Motherboard Layout

Notes:

Components not documented are for internal testing only.

Quick Reference Table

Jumper	Description	Default Setting
JBT1	CMOS Clear	Open (Normal)
JLAN_DIS1	I350 LAN Disable	Pins 1–2 (Enabled)
JPME1	ME Recovery	Pins 1–2 (Normal)
JPME2	ME Manufacturing Mode	Pins 1–2 (Normal)
JVRM1	VRM SMB Clock (to BMC)	Pins 1–2 (Normal)
JVRM2	VRM SMB Data (to BMC or PCH)	Pins 1–2 (Normal)

LED	Description	Status
LED4	M.2 Activity LED	Blinking: Device Working
LED6	UID LED	Solid Blue: Unit Identified
LED7	M.2 Activity LED	Blinking: Device Working
LEDBMC1	BMC Heartbeat	Blinking Green: Device Working

Connector	Description
BT1	Onboard Battery
COM1	COM Header
GUIDE1	Hot Swap Guide Pin
J35	Two front accessible USB 3.2 Gen 1 Header
JIPMB1	System Management Bus Header (for IPMI only)
JL2	Power Switch
JL3	Reset Switch
JM2_2, JM2_2	M.2 M-Key PCIe 3.0 x4 Slots in the 2280/22110 Form Factors
JNCSI1	NC-SI Port Selection
JRK1	Intel RAID Key Header
JSTBY1	Standby Power Header
JTPM	Trusted Platform Module/Port 80 Connector
JUIDB1	Unit Identifier Button
JUSB RJ45	Two Rear Accessible USB 3.2 Gen 1 Ports and BMC LAN Port
LAN1, LAN2	10 GbE LAN (RJ45) Ports
MH1, MH2, MH3, MH6, MH9, MH12	Mounting Holes
MJ1, MJ2, MJ3, MJ4, MJ5, MJ6	High Speed Hot Swap Connectors
P1 Slot1, P1 Slot2	PCIe 5.0 x16 Slots
P1 Slot3, P1 Slot4	PCIe 5.0 x8 Slots
PJ1	Power Hot Swap Connector
PWR2	Power Hot Swap Connector
SRW1, SRW2, SRW3, SRW4	M.2 Mounting Holes
VGA	VGA Port

Motherboard Block Diagram

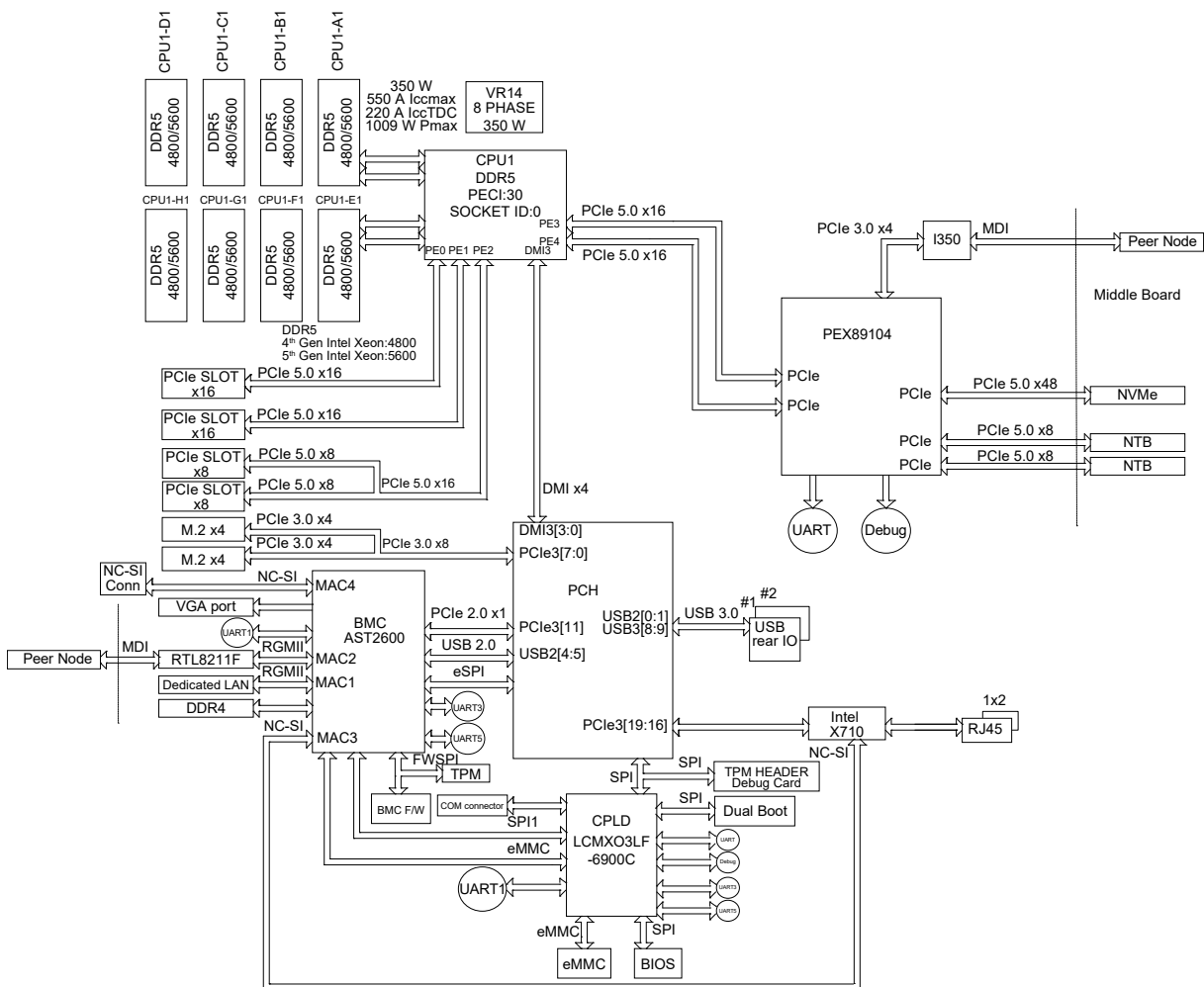


Figure 1-5. Motherboard Block Diagram

Note: This is a general block diagram and may not exactly represent the features on your motherboard. See the previous pages for the actual specifications of your motherboard.

Chapter 2

Server Installation

2.1 Overview

This chapter provides advice and instructions for mounting your system in a server rack. If your system is not already fully integrated with processors, system memory etc., refer to Chapter 4 for details on installing those specific components.

Caution: Electrostatic Discharge (ESD) can damage electronic components. To prevent such damage to PCBs (printed circuit boards), it is important to use a grounded wrist strap, handle all PCBs by their edges and keep them in anti-static bags when not in use.

2.2 Preparing for Setup

The box in which the system was shipped should include the rackmount hardware needed to install it into the rack. Please read this section in its entirety before you begin the installation.

Choosing a Setup Location

- The system should be situated in a clean, dust-free area that is well ventilated. Avoid areas where heat, electrical noise and electromagnetic fields are generated.
- Leave enough clearance in front of the rack so that you can open the front door completely (~25 inches) and approximately 30 inches of clearance in the back of the rack to allow sufficient space for airflow and access when servicing.
- This product should be installed only in a Restricted Access Location (dedicated equipment rooms, service closets, etc.).

Rack Precautions

- Ensure that the leveling jacks on the bottom of the rack are extended to the floor so that the full weight of the rack rests on them.
- In single rack installations, stabilizers should be attached to the rack. In multiple rack installations, the racks should be coupled together.
- Always make sure the rack is stable before extending a server or other component from the rack.

- You should extend only one server or component at a time - extending two or more simultaneously may cause the rack to become unstable.

Server Precautions

- Review the electrical and general safety precautions in Appendix B.
- Determine the placement of each component in the rack *before* you install the rails.
- Install the heaviest server components at the bottom of the rack first and then work your way up.
- Use a regulating uninterruptible power supply (UPS) to protect the server from power surges and voltage spikes and to keep your system operating in case of a power failure.
- Allow any drives and power supply modules to cool before touching them.
- When not servicing, always keep the front door of the rack and all covers/panels on the servers closed to maintain proper cooling.
- This product is not suitable for use with visual display workplace devices according to §2 of the German Ordinance for Work with Visual Display Units.

Rack Mounting Considerations

Ambient Operating Temperature

If installed in a closed or multi-unit rack assembly, the ambient operating temperature of the rack environment may be greater than the room's ambient temperature. Therefore, consideration should be given to installing the equipment in an environment compatible with the manufacturer's maximum rated ambient temperature (TMRA).

Airflow

Equipment should be mounted into a rack so that the amount of airflow required for safe operation is not compromised.

Mechanical Loading

Equipment should be mounted into a rack so that a hazardous condition does not arise due to uneven mechanical loading.

Circuit Overloading

Consideration should be given to the connection of the equipment to the power supply circuitry and the effect that any possible overloading of circuits might have on overcurrent protection and power supply wiring. Appropriate consideration of equipment nameplate ratings should be used when addressing this concern.

Reliable Ground

A reliable ground must be maintained at all times. To ensure this, the rack itself should be grounded. Particular attention should be given to power supply connections other than the direct connections to the branch circuit (i.e. the use of power strips, etc.).



To prevent bodily injury when mounting or servicing this unit in a rack, you must take special precautions to ensure that the system remains stable. The following guidelines are provided to ensure your safety:

- This unit should be mounted at the bottom of the rack if it is the only unit in the rack.
- When mounting this unit in a partially filled rack, load the rack from the bottom to the top with the heaviest component at the bottom of the rack.
- If the rack is provided with stabilizing devices, install the stabilizers before mounting or servicing the unit in the rack.

2.3 Installing the Rails

There are a variety of rack units on the market, which may require a slightly different assembly procedure.

The following is a basic guideline for installing the system into a rack with the rack mounting hardware provided. You should also refer to the installation instructions that came with the specific rack you are using.

Note: This rail will fit a rack between 26.5" and 36.4" deep.

Identifying the Rails

The chassis package includes two rail assemblies. Each assembly consists of three sections: An inner rail that secures directly to the chassis, an outer rail that secures to the rack, and a middle rail which extends from the outer rail. These assemblies are specifically designed for the left and right side of the chassis.

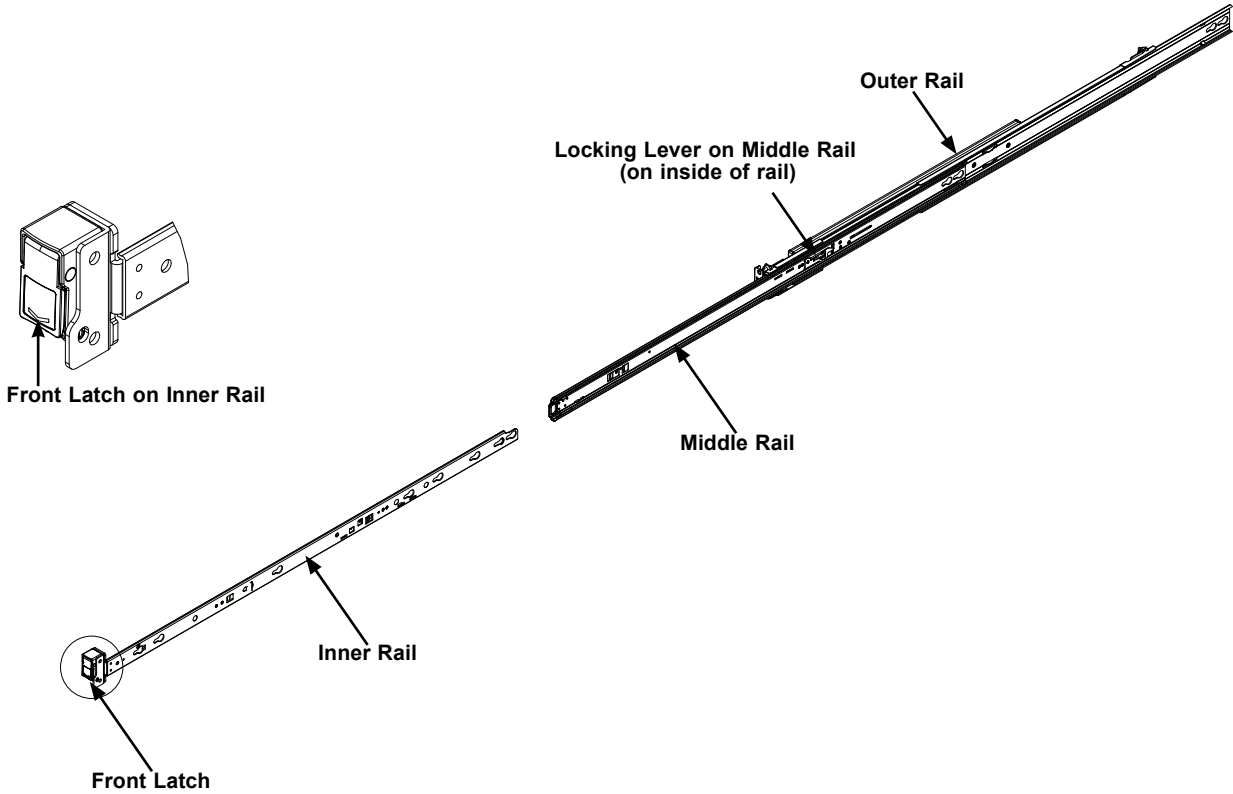


Figure 2-1. Identifying the Inner, Middle, and Outer Rail Sections



Slide rail mounted equipment is not to be used as a shelf or a work space.



Warning: do not pick up the server with the front handles. They are designed to pull the system from a rack only.

Releasing the Inner Rail

It is necessary to release the inner rail from the middle and outer rails before installing the inner rail on the chassis.

Releasing the Inner Rail from the Middle and Outer Rails

1. Lift the front latch on the inner rail and pull the inner rail out of the middle rail, and the middle rail out of the outer rail until the rails are fully extended.
2. Press down the locking lever on the inside of the inner rail to release the inner rail. Continue to pull the inner rail out of the middle rail.

Installing The Inner Rails on the Chassis

Installing the Inner Rails

3. Confirm that the left and right inner rails have been correctly identified.
4. Place the inner rail firmly against the side of the chassis, aligning the pins on the side of the chassis with the slotted thru holes in the inner rail.
5. Slide the inner rail toward the rear of the chassis until the pins are at the end of the narrow slot, which secures the inner rail to the chassis. An optional screw may be added for extra security.
6. Repeat for the other inner rail.

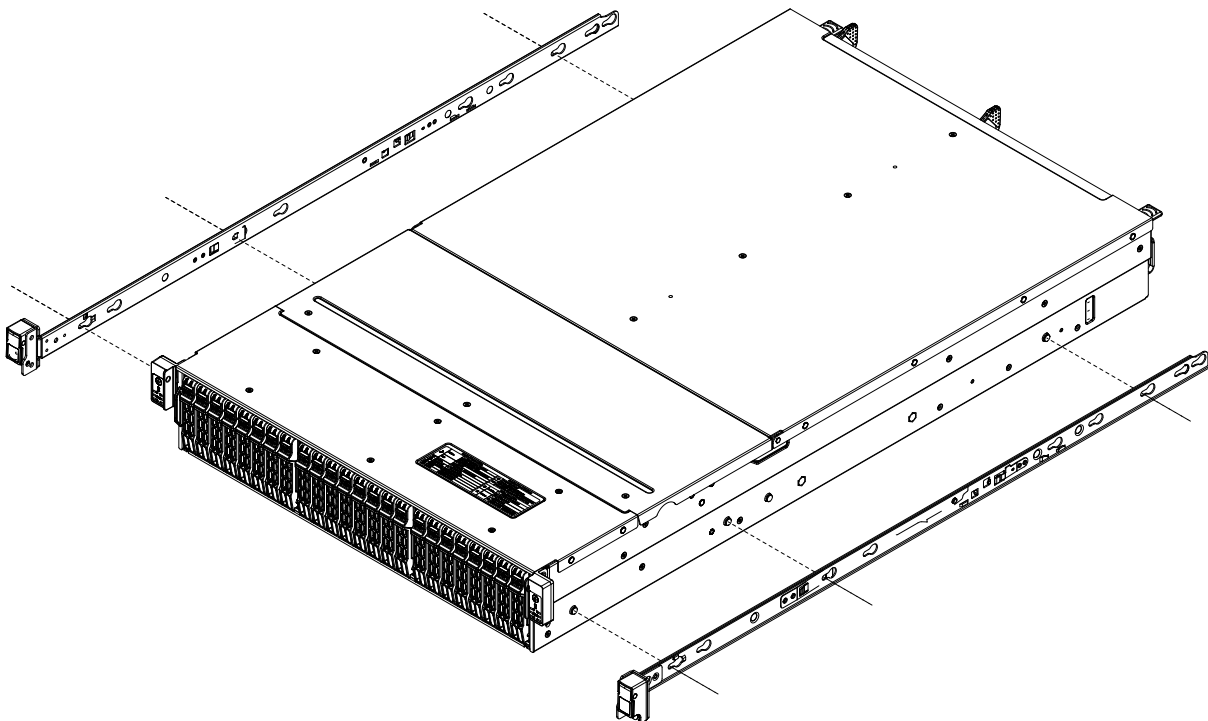


Figure 2-2. Installing the Inner Rails

Installing the Outer Rails onto the Rack

Each end of the assembled outer rail includes a bracket with square pegs to fit into your rack holes. If you have an older rack with round holes, these brackets must be removed, and you must use screws to secure the rail to the rack.

Outer Rail Installation

1. Align the square pegs on the back end of the rail with the square holes on the front of the rack until it clicks. Lift the latch upward and push the middle rail to the rear.
2. Adjust the rail to reach just past the full depth of your rack. Align the square pegs on the front end of the rail to the holes on the rack. Turn the latch to the open position and push the pegs into the front for the rack holes.
3. Lock the latch.

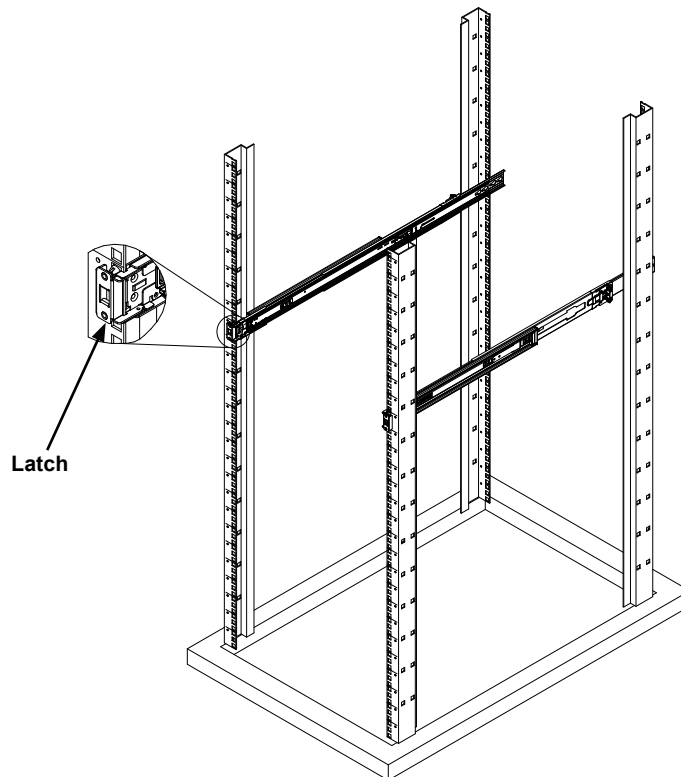


Figure 2-3. Installing the Outer Rails



Warning: Stability hazard. The rack stabilizing mechanism must be in place, or the rack must be bolted to the floor before you slide the unit out for servicing. Failure to stabilize the rack can cause the rack to tip over.



Warning: Mounting the system into the rack requires at least two people to support the chassis during installation. Please follow safety recommendations printed on the rails.

Installing into the Rack

After the rails have been installed on the chassis and the rack, the system can be installed in the rack. The system is heavy and requires two to three people to lift.

Installing the Chassis into a Rack

1. Pull both middle rails out the front of the outer rail until each clicks to a stop.
2. Align the inner rails on the chassis with the front of the middle rails.
3. Slide the inner rails on the chassis into the middle rails, keeping the pressure even on both sides. When partially in, the locking levers will stop further progress.
4. Press down the locking levers on the inside of the inner rails and push the chassis all the way into the rear of the rack. The front latches will click into place.

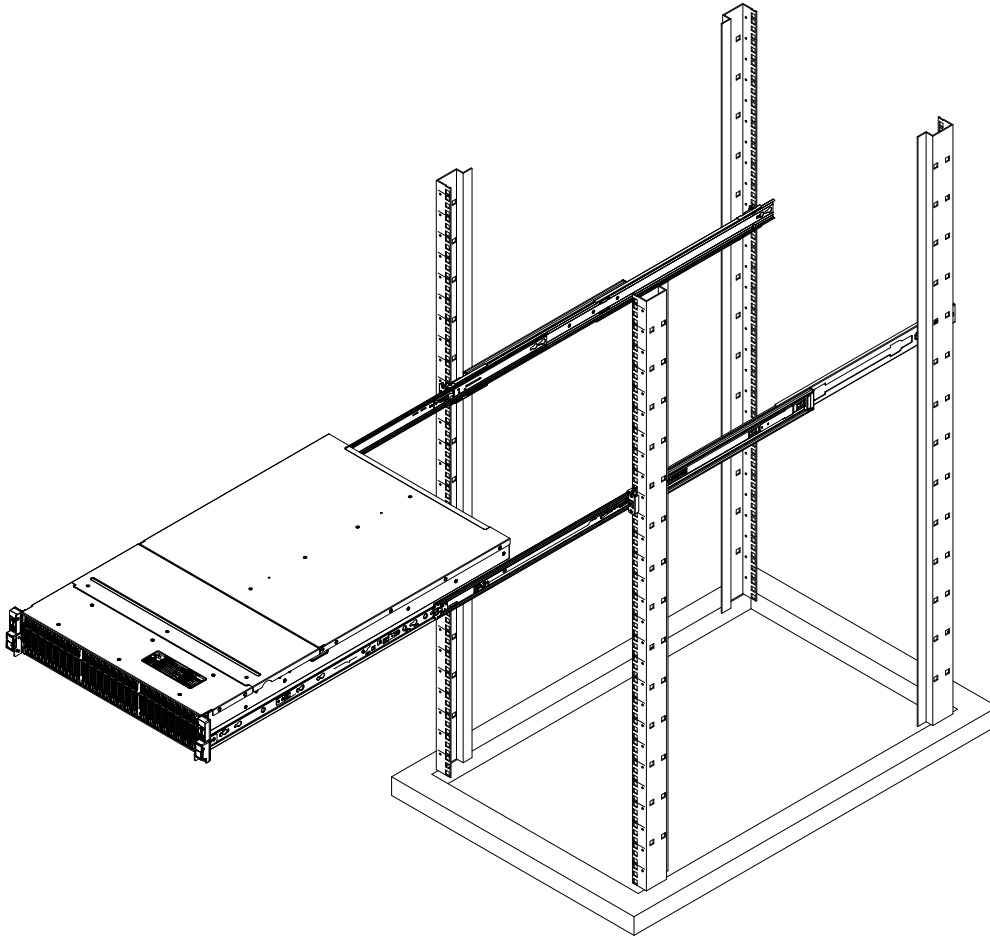


Figure 2-4. Installing the System into the Rack

Removing the Chassis From the Rack

Caution: The server is heavy and requires two to three people to lift it out.

Removing the Chassis

1. Lift the right and left front latches just below the LED control panels on the front edges of the chassis.
2. Pull the chassis forward until it clicks to a stop.
3. Press down the locking lever on the inside of the inner rail to release the server. Continue to pull the server out of the middle rails.

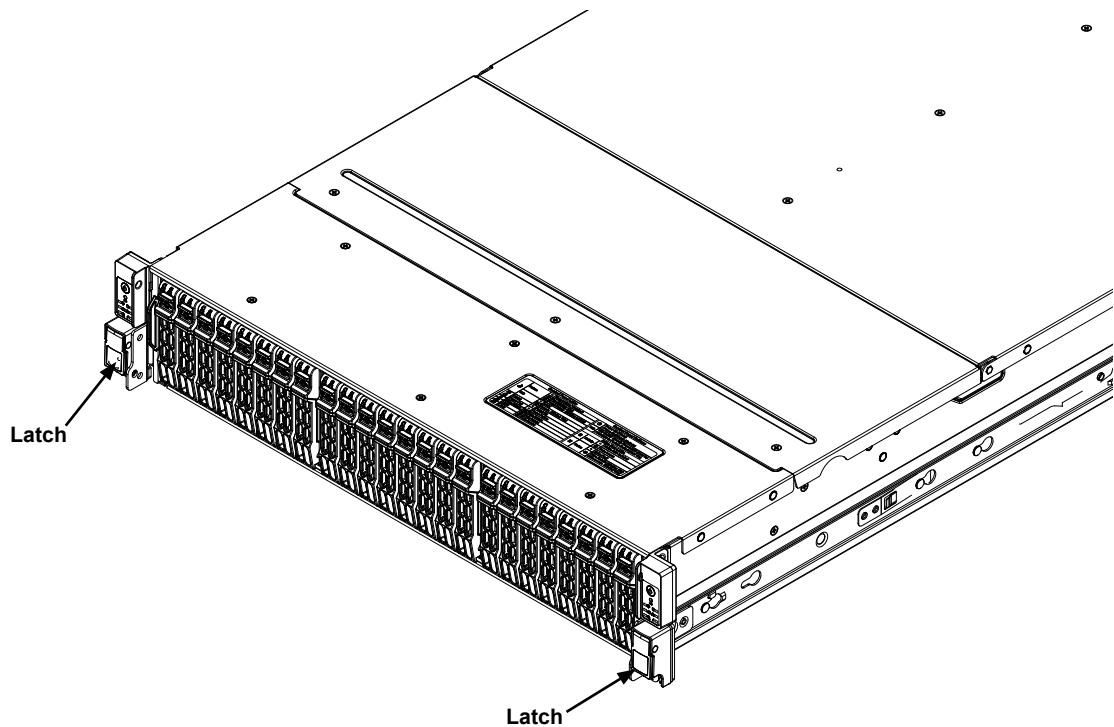


Figure 2-5. Removing the Chassis from the Rack



Caution: Do not pick up the server with the front handles. They are designed to pull the system from a rack only.

Removing the Outer Rails From the Rack

In the uncommon event that it is necessary to remove the outer rails from the rack, follow these instructions. The chassis must be out of the rack.

Releasing the Outer Rails

1. On the front of the outer rail, slide the small plastic safety slider (red in drawing) up and hold it while pushing the plastic release button (green in drawing) just below it.
2. While holding the release button in, pull the outer rail forward to disengage the pins and the front of the rail from the rack.
3. Support the front of the outer and middle rail assembly while releasing the rear.
4. Remove the outer rail from the rear of the rack in the same way as the front. Slide the safety slider up and push and hold the release button, then pull the rear pins out of the rack and remove the rail.

Chapter 3

Maintenance and Component Installation

This chapter provides instructions on installing and replacing main system components. To prevent compatibility issues, only use components that match the specifications and/or part numbers given.

Installation or replacement of most components require that power first be removed from the system. Please follow the procedures given in each section.

3.1 Removing Power

Use the following procedure to ensure that power has been removed from the system. This step is necessary when removing or installing non hot-swap components or when replacing a non-redundant power supply.

1. Use the operating system to power down the system.
2. After the system has completely shut-down, disconnect the AC power cord(s) from the power strip or outlet. (If your system has more than one power supply, remove the AC power cords from all power supply modules.)
3. Disconnect the power cord(s) from the power supply module(s).

3.2 Removing the Top Cover

The top cover is made up of a front cover and a rear cover, which are connected by a hinge. The front hinged section is the only area that should be accessed by a non-FAE person.

Warning: Except for short periods of time, do not operate the server without the cover in place. The chassis cover must be in place and fully closed to allow for proper airflow and to prevent overheating.

Removing the Top Cover

1. Power down the system and remove the power cords from the rear of the power supplies as described in Section 3-1.
2. Remove the three screws along the front of the hinged section of the top cover.
3. Raise the hinged cover up to access the fan area. Do not remove the entire cover.

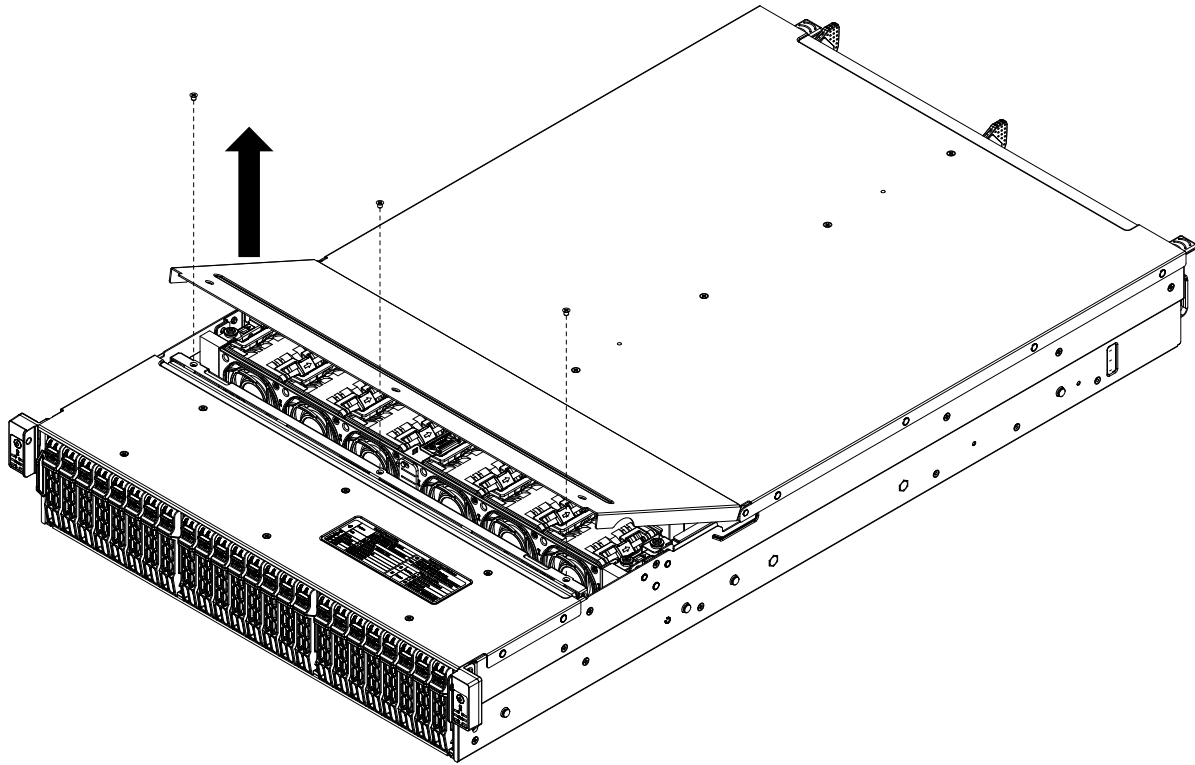


Figure 3-1. Raising the Hinged Cover

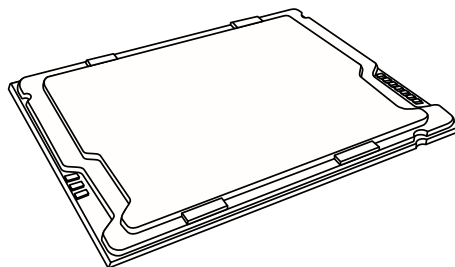
3.3 Processor and Heatsink Installation

The processor (CPU) and processor carrier should be assembled together first to form the processor carrier assembly. This will be attached to the heatsink to form the processor heatsink module (PHM) before being installed onto the CPU socket.

Notes:

- Use ESD protection.
- Shut down the system and then unplug the AC power cord from all power supplies.
- Check that the plastic protective cover is on the CPU socket and none of the socket pins are bent. If they are, contact your retailer.
- When handling the processor, avoid touching or placing direct pressure on the LGA lands (gold contacts). Improper installation or socket misalignment can cause serious damage to the processor or socket, which may require manufacturer repairs.
- When installing the processor and heatsink, ensure a torque driver set to the correct force is used for each screw.
- Thermal grease is pre-applied on a new heatsink. No additional thermal grease is needed.
- Refer to the Supermicro website for updates on processor support.
- All graphics in this manual are for illustration purposes only. Your components may look different.
- The CPU carriers XCC (SKT-1333L-0000-FXC) and MCC (SKT-1424L-001B-FXC) are included in the shipping package.

The 4th/5th Generation Intel Xeon Scalable Processor

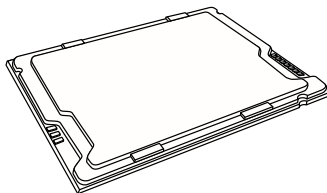


Intel Xeon Processor

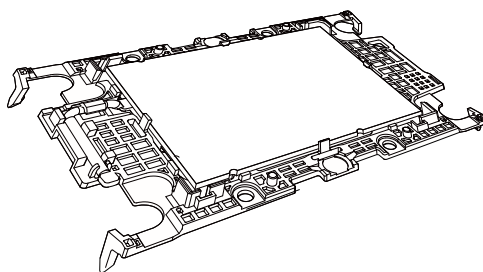
Overview of the Processor Carrier Assembly

The processor carrier assembly contains the Intel Xeon processor and a processor carrier.

1. Intel Xeon Processor



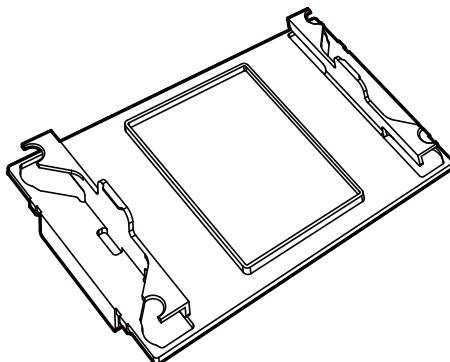
2. Processor Carrier



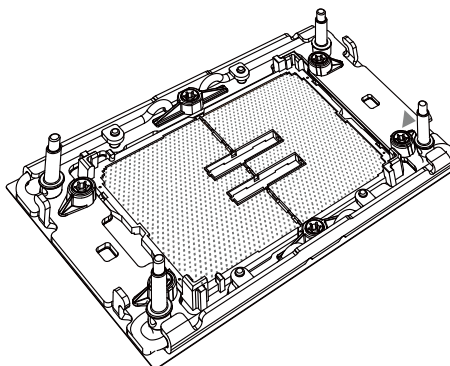
Overview of the CPU Socket

The CPU socket is protected by a plastic protective cover.

1. Plastic Protective Cover



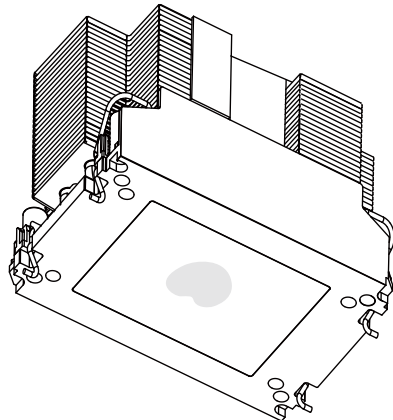
2. CPU Socket



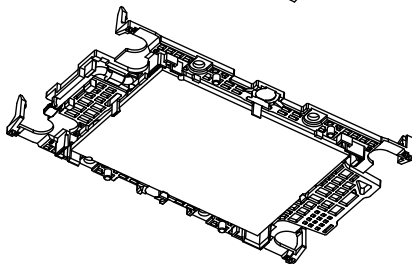
Overview of the Processor Heatsink Module

The Processor Heatsink Module (PHM) contains a heatsink, a processor carrier, and the Intel Xeon processor.

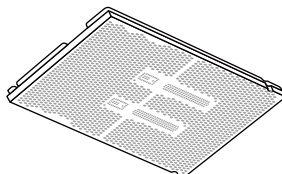
1. Heatsink with Thermal Grease



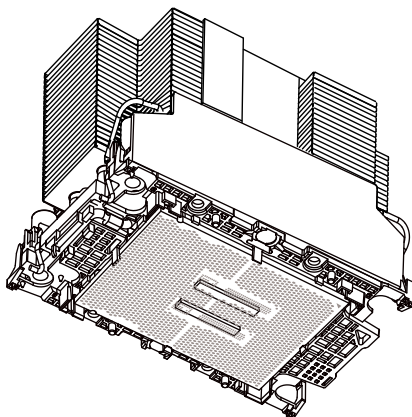
2. Processor Carrier



3. Intel Xeon Processor



Processor Heatsink Module (PHM)

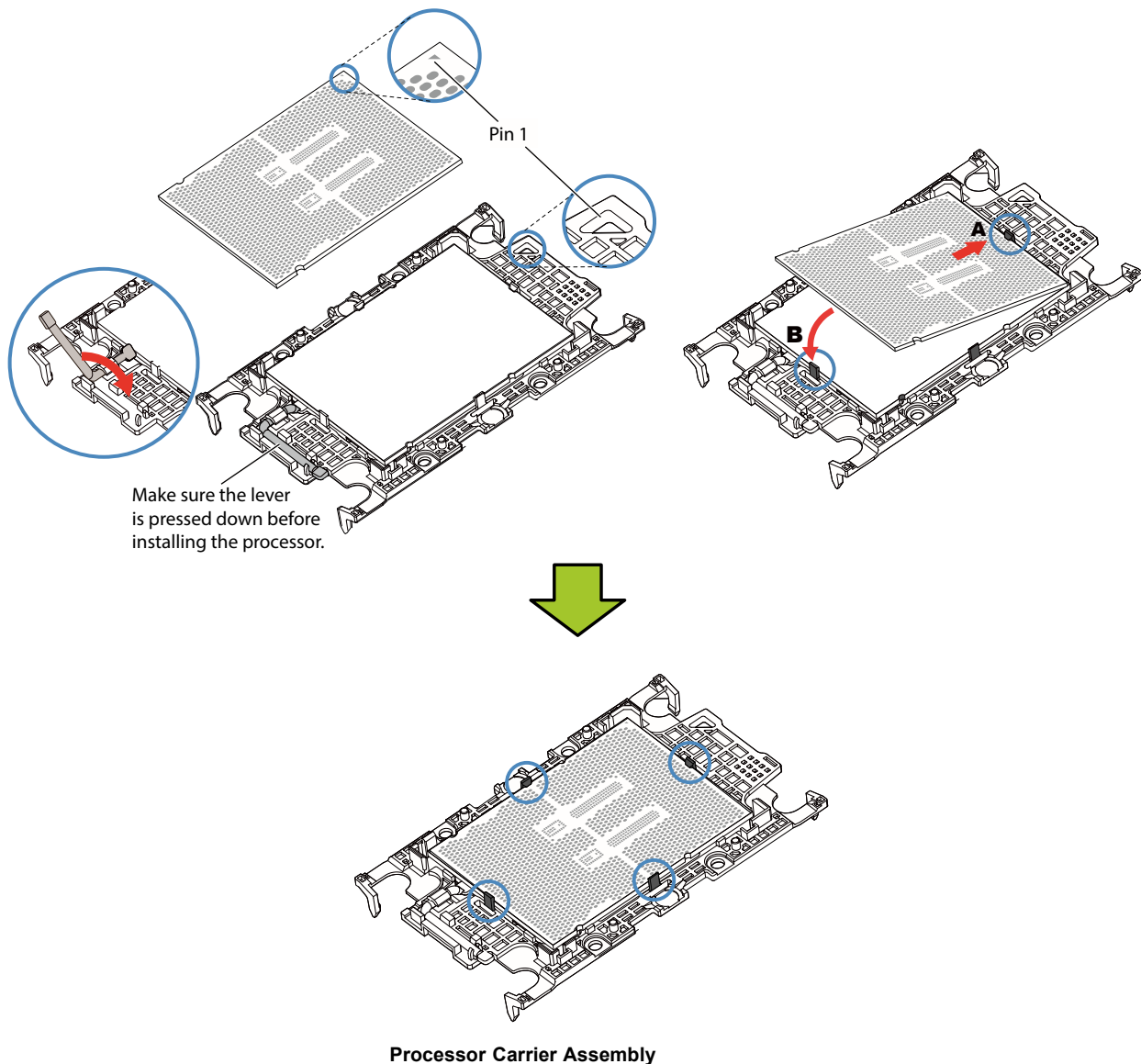


Bottom View

Creating the Processor Carrier Assembly

To install a processor into the processor carrier, follow the steps below:

1. Before installation, make sure the lever on the processor carrier is pressed down as shown below.
2. Hold the processor with the LGA lands (gold contacts) facing up. Locate the small, gold triangle in the corner of the processor and the corresponding hollowed triangle on the processor carrier. These triangles indicate pin 1. See the images below.
3. Use the triangles as a guide to carefully align and place one end of the processor into the latch marked A, and place the other end of processor into the latch marked B as shown below.
4. Examine all corners to ensure that the processor is firmly attached to the carrier.

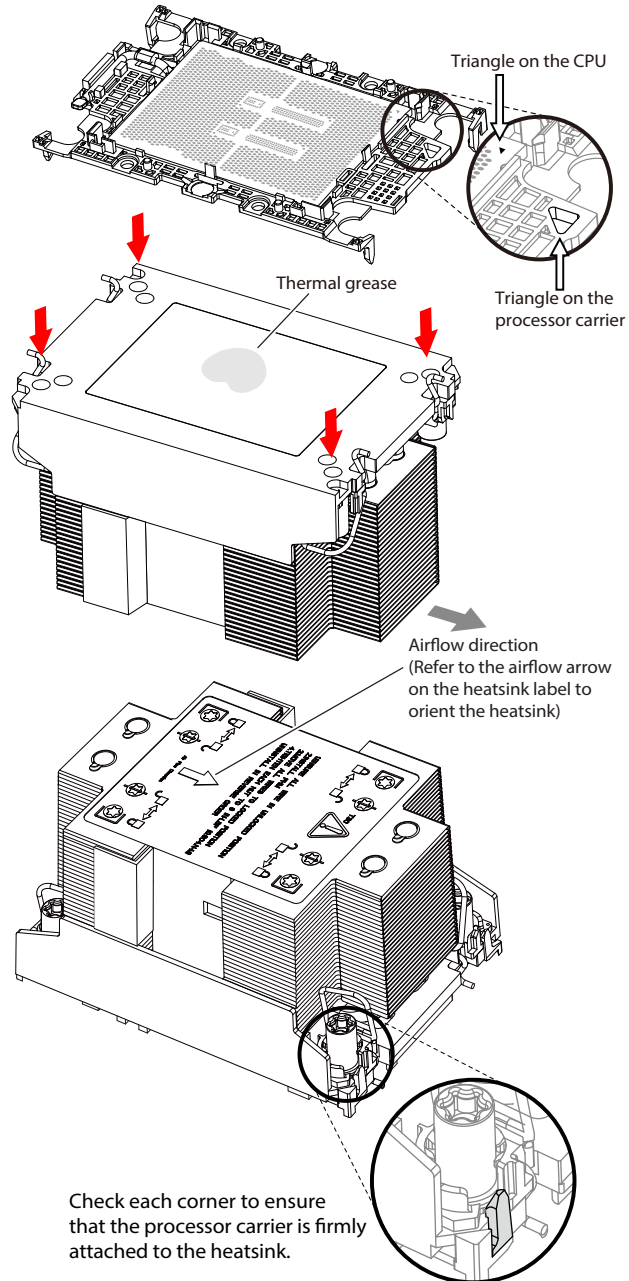


Assembling the Processor Heatsink Module

After creating the processor carrier assembly for the processor, mount it onto the heatsink to create the processor heatsink module (PHM):

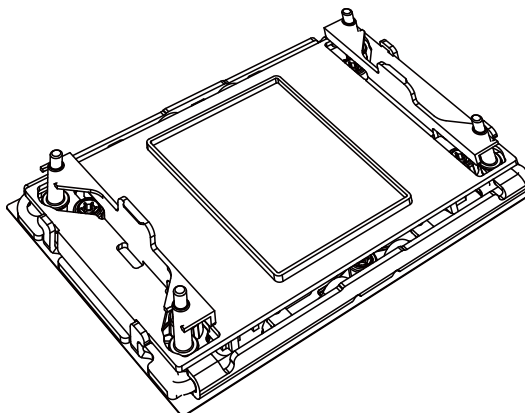
1. Note the label on top of the heatsink, which marks the airflow direction. Turn the heatsink over and orient the heatsink so the airflow arrow is pointing towards the triangle on the processor.
2. If this is a new heatsink, the thermal grease has been pre-applied. Otherwise, apply the proper amount of thermal grease.
3. Hold the processor carrier assembly so the processor's gold contacts are facing up, then align the holes of the processor carrier assembly with the holes on the heatsink. Press the processor carrier assembly down until it snaps into place. The plastic clips of the processor carrier assembly will lock at the four corners.
4. Examine all corners to ensure that the plastic clips on the processor carrier assembly are firmly attached to the heatsink.

Processor Carrier Assembly
(Upside Down)

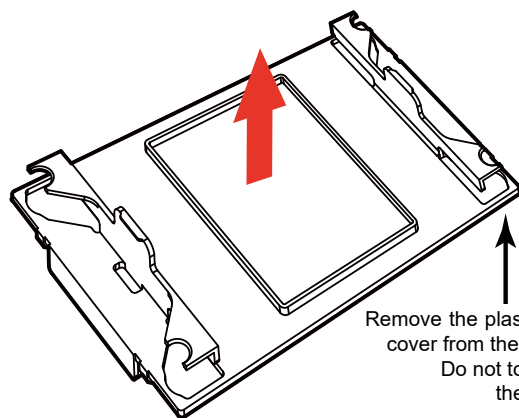


Preparing the CPU Socket for Installation

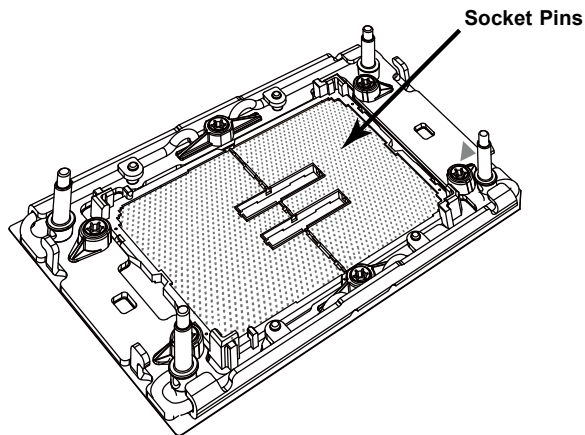
This motherboard comes with a plastic protective cover installed on the CPU socket. Remove it from the socket to install the Processor Heatsink Module (PHM). Gently pull up one corner of the plastic protective cover to remove it.



CPU Socket with Plastic Protective Cover



Remove the plastic protective cover from the CPU socket. Do not touch or bend the socket pins.



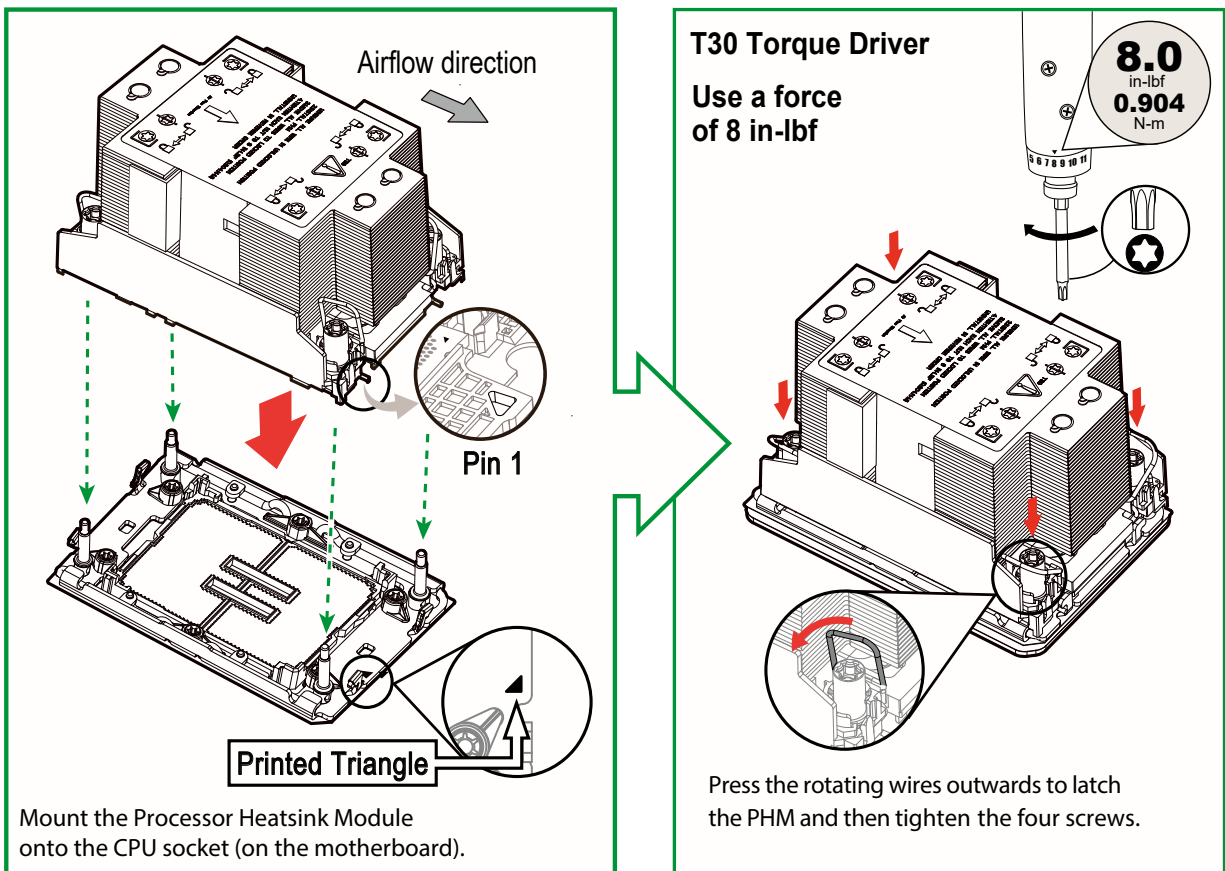
Installing the Processor Heatsink Module

After assembling the Processor Heatsink Module (PHM), install it onto the CPU socket:

1. Align pin 1 of the PHM with the printed triangle on the CPU socket. See the left image below.
2. Make sure all four holes of the heatsink are aligned with the socket, then gently place the heatsink on top of the CPU socket.
3. Press all four rotating wires outwards and make sure that the heatsink is securely latched into the CPU socket.
4. With a T30 bit torque driver set to a force of 8.0 in-lbf (0.904 N-m), gradually tighten the four screws to ensure even pressure. You can start with any screw, but make sure to tighten the screws in a diagonal pattern.

Important: Do not use a force greater than 8.0 in-lbf (0.904 N-m). Exceeding this force may over-torque the screw, causing damage to the processor, heatsink, and screw.

5. Examine all corners to ensure that the PHM is firmly attached to the socket.

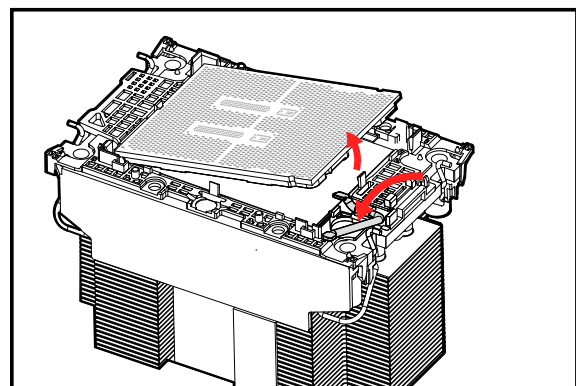
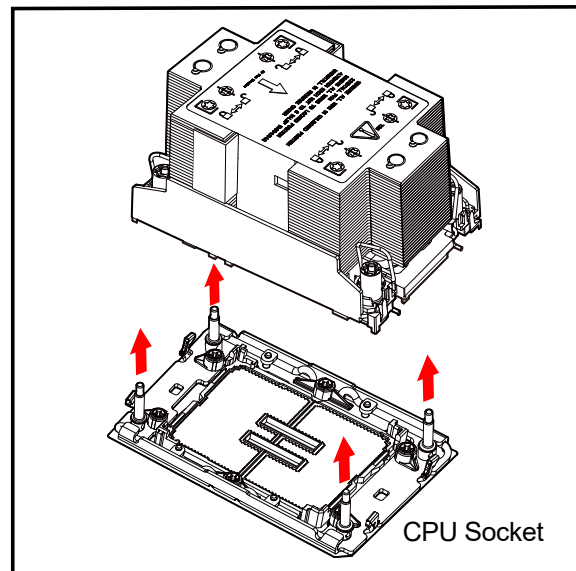
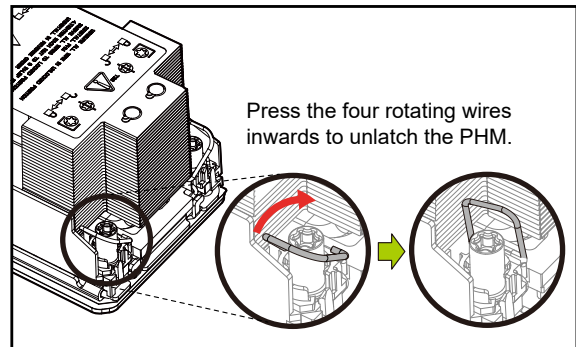
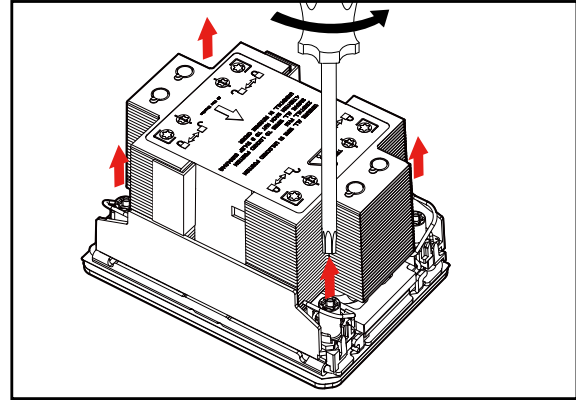


Removing the Processor Heatsink Module

Before removing the processor heatsink module (PHM) from the motherboard, shut down the system and then unplug the AC power cord from all power supplies.

Then follow the steps below:

1. Use a T30 torx-bit screwdriver to loosen the four screws. You can start with any screw, but make sure to loosen the screws in a diagonal pattern.
2. Press the four rotating wires inwards to unlatch the PHM from the socket.
3. Gently lift the PHM upwards to remove it from the socket.
4. To remove the CPU, move the lever to its unlocked position and gently remove the CPU.



3.4 Memory Support and Installation

Note: Check the Supermicro website for recommended memory modules.

Important: Exercise extreme care when installing or removing DIMM modules to prevent any possible damage.

Memory Support

The X13SEB-TF motherboard supports up to 2 TB of 3DS RDIMM ECC DDR5 memory in eight memory slots. The 4th Generation Intel Xeon Scalable Processor memory has speeds of up to 4800 MT/s, while the 5th Generation Intel Xeon Scalable Processor memory has speeds of up to 5600 MT/s. Refer to the table below for the recommended DIMM population order.

Note: Use one DIMM per channel when populating the channels.

1 CPU, 8 DIMM Slots	
Number of DIMMs	Memory Population Sequence
1	DIMMA1 DIMME1
2	DIMMA1 / DIMMG1 DIMMC1 / DIMME1
4	DIMMA1 / DIMMG1 / DIMMC1 / DIMME1
6	DIMMA1 / DIMMG1 / DIMMC1 / DIMME1 / DIMMD1 / DIMMF1 DIMMA1 / DIMMG1 / DIMMC1 / DIMME1 / DIMMB1 / DIMMH1 DIMMC1 / DIMME1 / DIMMB1 / DIMMH1 / DIMMD1 / DIMMF1 DIMMA1 / DIMMG1 / DIMMB1 / DIMMH1 / DIMMD1 / DIMMF1
8	DIMMA1 / DIMMG1 / DIMMB1 / DIMMH1 / DIMMD1 / DIMMF1 / DIMMC1 / DIMME1

Compatible and Incompatible DIMM Types in a Channel and a System			
DIMM Type	RDIMM	RDIMM 3DS	9x4 RDIMM
RDIMM	Compatible	Incompatible	Incompatible
RDIMM 3DS	Incompatible	Compatible	Incompatible
9x4 RDIMM	Incompatible	Incompatible	Compatible

DDR5 Memory Support for the 4 th Generation Intel® Xeon® Scalable Processors-SP					
Type	Ranks Per DIMM and Data Width (Stack)	DIMM Capacity (GB)		Speed (MT/s)	
		Memory Density 16 Gb	Memory Density 24 Gb ²	One DIMM per Channel ¹	Two DIMMs per Channel
				1.1 Volts	
RDIMM	SRx8 (RC D)	16 GB	24 GB	4800*	4400*
	SRx4 (RC C)	32 GB	48 GB		
	SRx4 (RC F) 9x4	32 GB	NA		
	DRx8 (RC E)	32 GB	48 GB		
	DRx4 (RC A)	64 GB	96 GB		
	DRx4 (RC B) 9x4	64 GB	NA		
RDIMM 3DS	(4R/8R) x4 (RC A)	2H-128 GB 4H-256 GB	NA		

*Memory speed and capacity support depends on the processors used in the system.

Note 1: 1DPC applies to 1SPC or 2SPC implementations (SPC – sockets per channel).

Note 2: 24 Gb XCC only with limited configs: 1DPC all DIMM types, 2DPC 96 GB only. Only 8 and 16 DIMM configs, no fallbacks.

Note 3: Memory speed will be 4800 MT/s 1DPC and 4400 MT/s 2DPC.

Note 4: Mixing DRAM Density (16 Gb/24 Gb) and/or Frequency is not allowed.

DDR5 Memory Support for the 5 th Generation Intel® Xeon® Scalable Processors-SP					
Type	Ranks Per DIMM and Data Width (Stack)	DIMM Capacity (GB)		Speed (MT/s)	
		Memory Density 16 Gb	Memory Density 24 Gb	One DIMM per Channel ¹	Two DIMMs per Channel
				1.1 Volts	
RDIMM	SRx8 (RC D)	16 GB	24 GB ²	5600*	4400*
	SRx4 (RC C)	32 GB	48 GB ²		
	SRx4 (RC F) 9x4	NA	NA		
	DRx8 (RC E)	32 GB	48 GB ²		
	DRx4 (RC A)	64 GB	96 GB		
	DRx4 (RC B) 9x4	NA	NA		
RDIMM 3DS	(4R/8R) x4 (RC A)	2H-128 GB 4H-256 GB	NA		

*Memory speed and capacity support depends on the processors used in the system.

Note 1: 1DPC applies to 1SPC or 2SPC implementations (SPC – sockets per channel).

Note 2: 24 Gb, 24 GB, and 48 GB DRAM density is not supported in 2DPC.

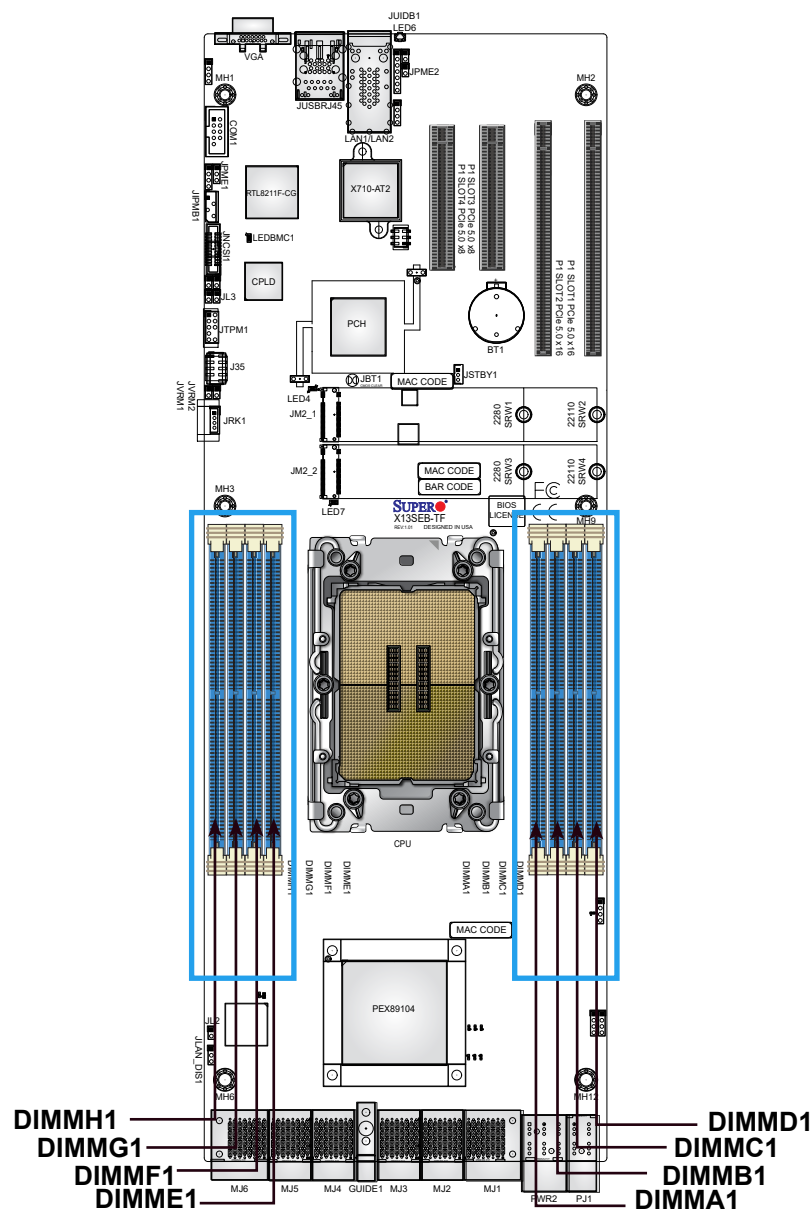
Note 3: Memory speed will be 5600 MT/s 1DPC and 4400 MT/s 2DPC.

Note 4: For 1DPC 5600 speed, DDR5-5600 DIMMs are required.

Note 5: Mixing DRAM Density (16 Gb/24 Gb) and/or Frequency is not allowed.

General Guidelines for Optimizing Memory Performance

- It is recommended to use DDR5 memory of the same type, size, and speed.
- Mixed DIMM speeds can be installed. However, all DIMMs will run at the speed of the slowest DIMM.
- Some DIMM types are not compatible with each other. Refer to Compatible and Incompatible DIMM Types in a Channel and a System on page 30.
- The motherboard will not support an odd number of modules except for a single DIMM module necessary for board operation. To achieve the best memory performance, a balanced (even number) memory population is recommended.

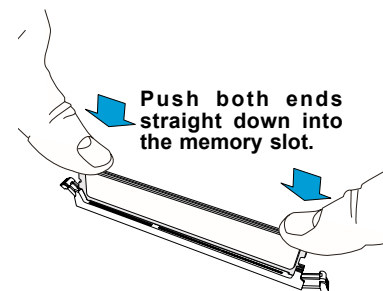
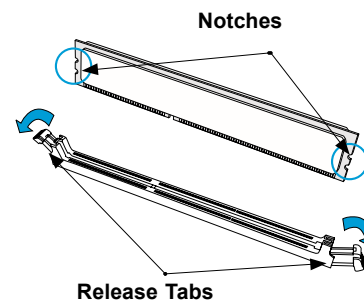
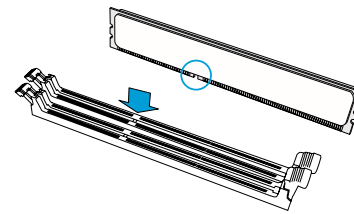
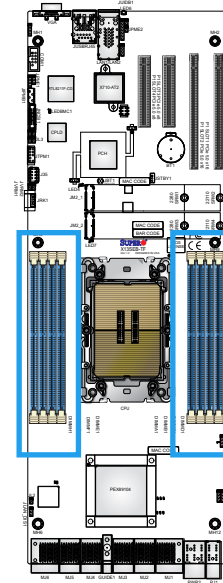


DIMM Installation

1. Insert DIMM modules in the following order: DIMMA1, DIMMB1, DIMMC1, DIMMD1, DIMME1, DIMMF1, DIMMG1, DIMMH1, and insert the desired number of DIMMs into the memory slots based on the Recommended Memory Population Guide table on page 31.
2. Push the release tabs outwards on both ends of the DIMM slot to unlock it.
3. Align the key of the DIMM module with the receptive point on the memory slot.
4. Align the notches on both ends of the module against the receptive points on the ends of the slot.
5. Push both ends of the module straight down into the slot until the module snaps into place.
6. Press the release tabs to the lock positions to secure the DIMM module into the slot.

DIMM Removal

Press both release tabs on the ends of the DIMM module to unlock it. Once the DIMM module is loosened, remove it from the memory slot.



Motherboard Battery

The motherboard uses non-volatile memory to retain system information when system power is removed. This memory is powered by a lithium battery residing on the motherboard.

Replacing the Battery

Begin by removing power from the system as described in section 3.1.

1. Push aside the small clamp that covers the edge of the battery. When the battery is released, lift it out of the holder.
2. To insert a new battery, slide one edge under the lip of the holder with the positive (+) side facing up. Then push the other side down until the clamp snaps over it.

Note: Handle used batteries carefully. Do not damage the battery in any way; a damaged battery may release hazardous materials into the environment. Do not discard a used battery in the garbage or a public landfill. Please comply with the regulations set up by your local hazardous waste management agency to dispose of your used battery properly.

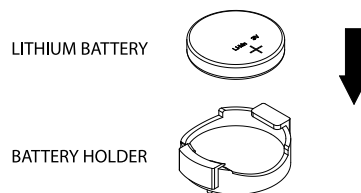


Figure 3-4. Installing the Onboard Battery

Warning: There is a danger of explosion if the onboard battery is installed upside down (which reverses its polarities). This battery must be replaced only with the same or an equivalent type recommended by the manufacturer (CR2032).

3.5 Chassis Components

Installing Storage Drives

The CSE-229TS supports 24 2.5" PCIe 5.0 hot-swap storage drives. These drives can be removed without powering down the system. Only enterprise level NVMe drives are supported.

Removing Hard Drive Carriers from the Chassis

1. Press the release button on the drive carrier in front drive bays. This extends the drive bay handle.
2. Use the handle to pull the drive carrier out of the chassis.

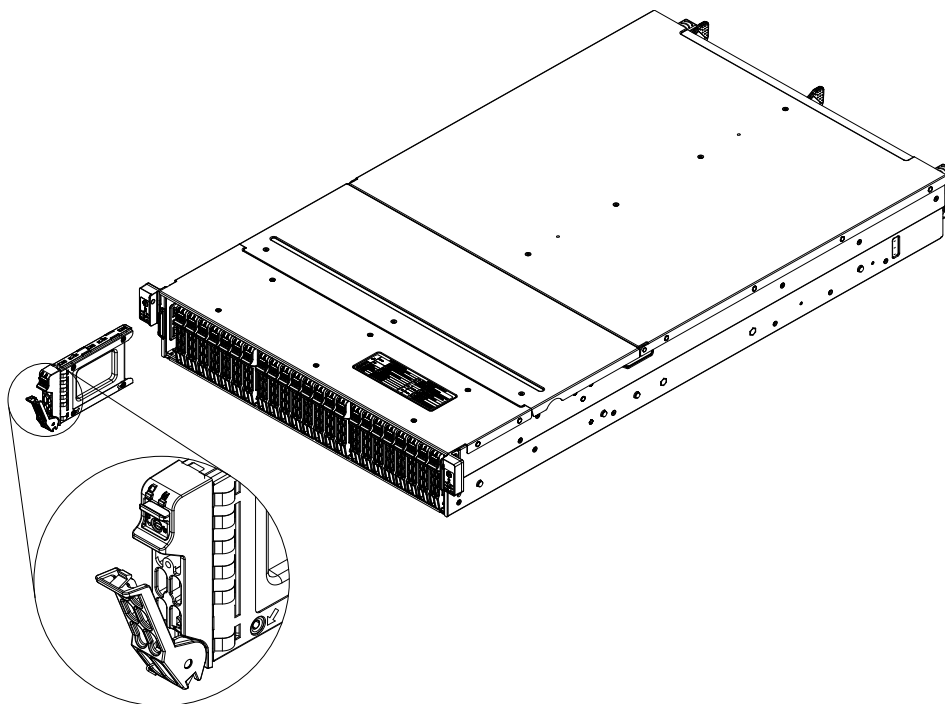


Figure 3-5. Removing a Storage Drive

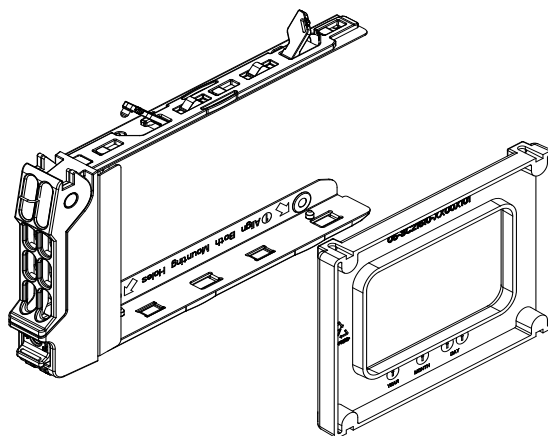


Figure 3-6. Removing the Dummy Drive from the Drive Carrier

Installing a Storage Drive into a Drive Carrier

1. Remove the dummy drive, which comes pre-installed in the drive carrier, by pushing it out of the drive carrier.
2. Insert a drive into the carrier with the PCB side facing down and the connector end toward the rear of the carrier.
3. Insert the drive carrier into its bay, keeping the carrier oriented so that the release button is on the bottom side. When the carrier reaches the rear of the bay, the release handle will retract.
4. Push the handle in until it clicks into its locked position.

Warning: Except for short periods of time (swapping hard drives), do not operate the server with the drive carriers removed.

Drive Carrier LEDs

The chassis includes externally accessible NVMe drives. Each drive carrier displays two status LEDs on the front of the carrier.

	LED Color	State	Status
Activity LED	Blue	Solid On	NVMe drive installed
	Blue	Blinking	I/O activity
Status LED	Red	Solid On	Failed drive for NVMe
	Red	Blinking at 1 Hz	Rebuild drive for NVMe
	Red	Blinking with two blinks and one stop at 1 Hz	Hot spare for NVMe
	Red	On for five seconds, then off	Power on for NVMe
	Red	Blinking at 4 Hz	Identify drive for NVMe
	Green	Solid On	Safe to remove NVMe device
	Amber	Blinking at 1 Hz	Attention state—do not remove NVMe device

Removing the Nodes

The CSE-229TS features two nodes that can be easily removed to gain access to the motherboard and other components. These are hot-swap nodes that can be removed one at a time without powering down the system.

Removing a Node

1. Power down the node and remove its power cord.
2. Push down on the release latch located at the bottom right of the node.
3. Grasp the latch and the ring on the left side of the node and pull the node from the chassis.

Installing a Node

1. Return the node to the bay in the chassis that it was removed from.
2. Push the node into the open bay until it stops.
3. Push the release latch up to lock the node back into place within the chassis.
4. Plug the power cords into the rear of the power supplies and power up the node.

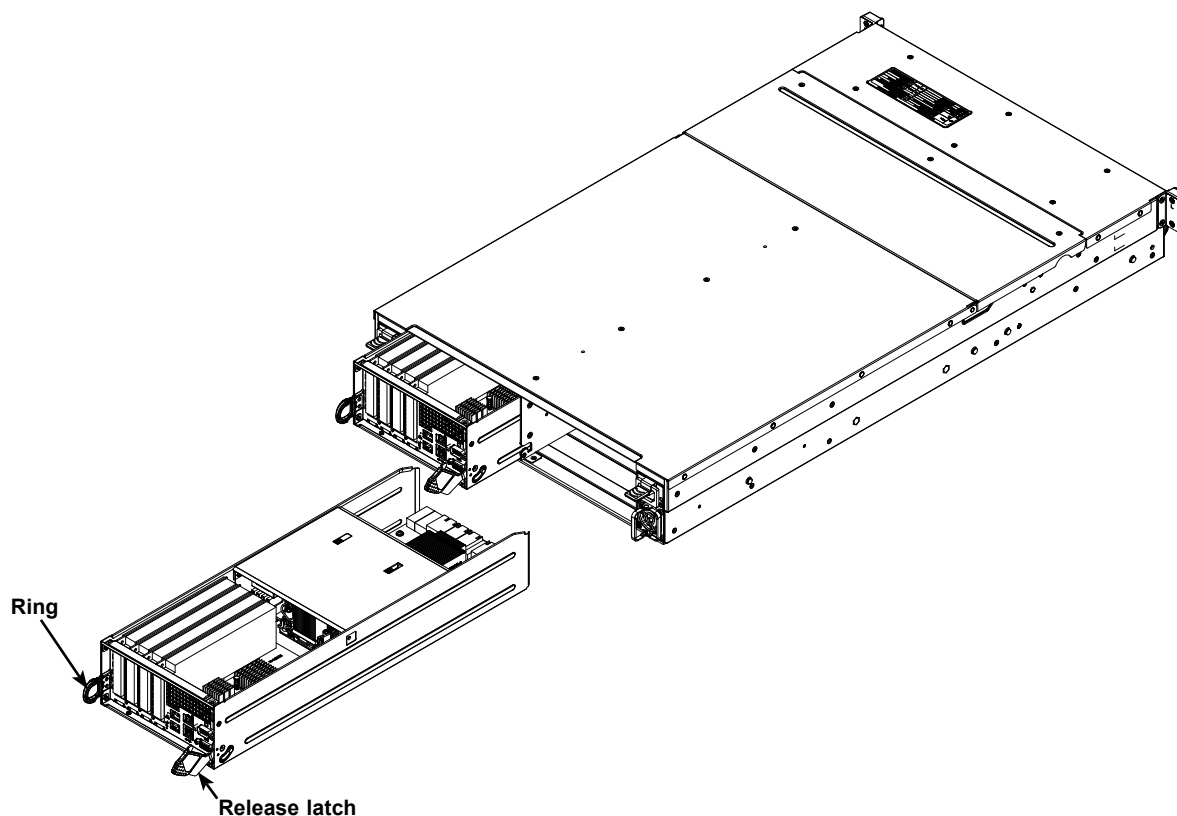


Figure 3-8. Removing a Node

Installing the Expansion Cards

The CSE-229TS provides four PCI slots for low-profile expansion cards.

Installing an Expansion Card

1. Power down the node and unplug its power cord.
2. Remove the entire top cover as described in Section 3.2.
3. Remove the screw that secures the PCI slot clamp to the chassis to remove the clamp.
4. Insert expansion cards into the PCIe slots as needed.
5. Replace and secure the PCI slot clamp to the chassis using the previously-removed screw.
6. Replace the top cover and screw it into place.
7. Plug the power cord back into the node and power up the node.

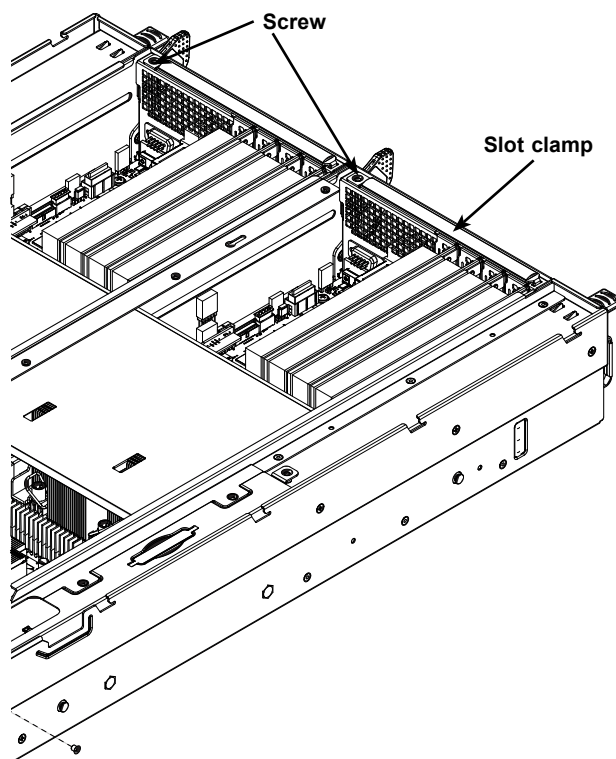


Figure 3-9. Installing Expansion Cards

Changing a Power Supply

The SSG-221E-DN2R24R has two redundant power supplies. The power modules are hot-swap, enabling the power supplies to be changed without powering down the system. These power supplies are auto-switching capable, which allows them to automatically sense and operate at a 100v to 240v input voltage. An amber light will be illuminated on the power supply when the power is off. An illuminated green light indicates that the power supply is operating.

Changing a Power Supply

1. Determine which power supply needs to be replaced and unplug the power cord to that module.
2. Push the release tab on the back of the power supply as illustrated to release the power supply from the chassis.
3. While holding down the release tab, pull the power supply out using the handle provided.
4. Replace the failed power module with the same model power supply (PWS-2K05A-1R). Push the new power supply into the power bay until the tab clicks into the locked position.
5. Plug the AC power cord back into the power supply and the module will automatically power-up.

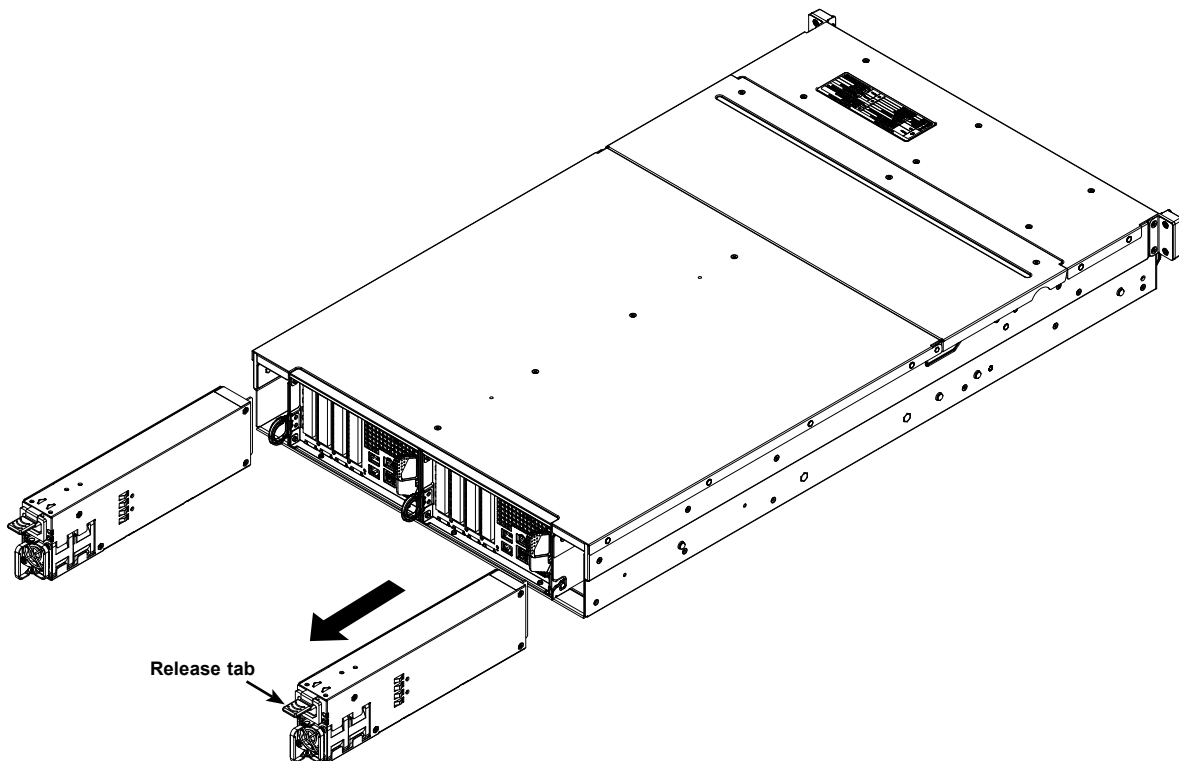


Figure 3-10. Removing the Power Supply

System Fans

Six heavy-duty fans provide cooling for the chassis. These fans circulate air through the chassis as a means of lowering the chassis internal temperature. The fans are hot-swappable, enabling the fans to be replaced without powering down the system.

Fan speed is controlled by system temperature via BMC. If a fan fails, the remaining fans will ramp up to full speed. Replace any failed fan at your earliest convenience with the same type and model (the system can continue to run with a failed fan).

Replacing a System Fan

1. Open the front hinged cover while the power is running to determine which fan needs to be replaced (Never run the server for an extended period of time with the cover open.)
2. Press the fan release tab to lift the failed fan from the chassis and pull it completely out of the chassis.
3. Place the new fan into the vacant space in the chassis while making sure the arrows on the top of the fan (indicating air direction) point in the same direction as the arrows on the other fans. The fan will automatically begin running at the correct speed.

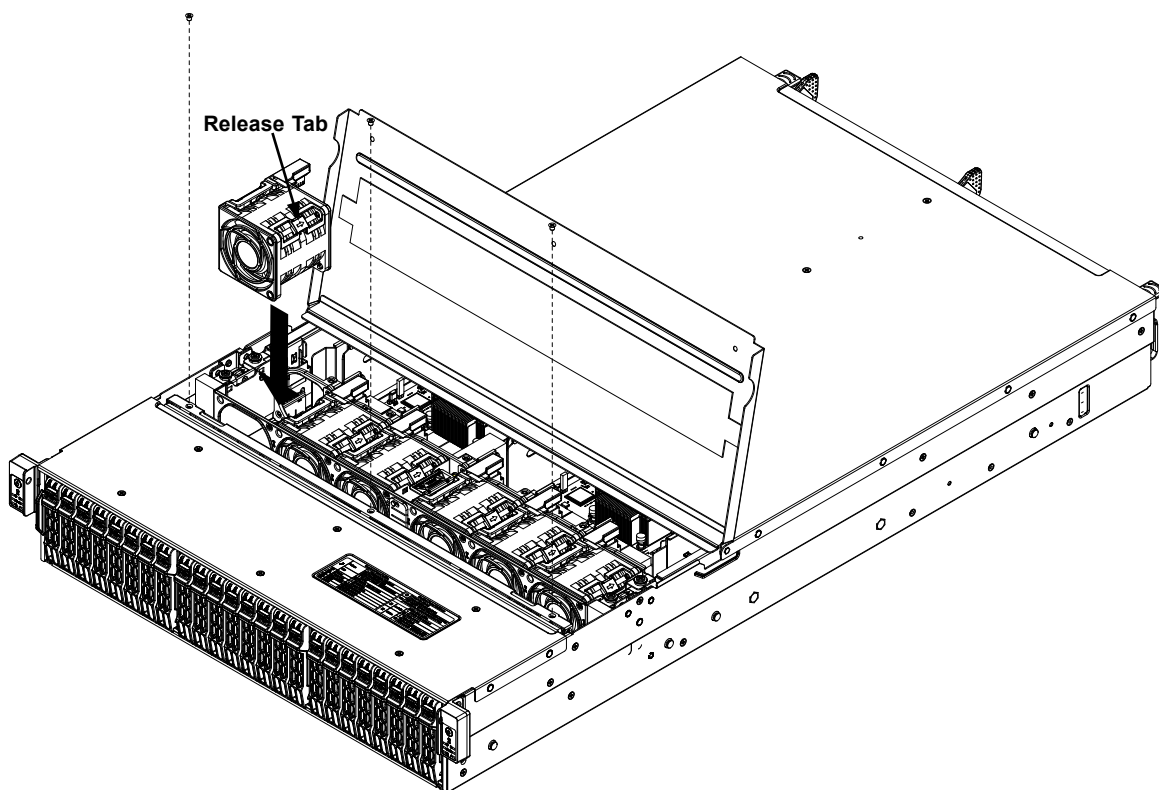


Figure 3-13. Replacing a System Fan

Chapter 4

Motherboard Connections

This section describes the connections on the motherboard and provides pinout definitions. Note that depending on how the system is configured, not all connections are required. The LEDs on the motherboard are also described here. A serverboard layout indicating component locations may be found in Chapter 1.

Please review the Safety Precautions in Chapter 3 before installing or removing components.

4.1 Headers and Connectors

Power Connections

Power Connectors

MJ1, MJ2, MJ3, MJ4, MJ5, and MJ6 are high speed hot swap connectors. PJ1 and PWR2 are hot-swap power connectors. Connect these power connectors to a Supermicro proprietary power supply.

Hot Swap Power Connector (PWR2)					
Pin Definitions					
Pin#	Definition	Pin#	Definition	Pin#	Definition
1	P12 V	7	P12 V	13	P12 V
2	P12 V	8	P12 V	14	P12 V
3	P12 V	9	P12 V	15	P12 V
4	GND	10	GND	16	GND
5	GND	11	GND	17	GND
6	GND	12	GND	18	GND

Hot Swap Power Connector (PJ1)			
Pin Definitions			
Pin#	Definition	Pin#	Definition
1	P12 V	7	P12 V_STBY
2	P12 V	8	P12 V_STBY
3	P12 V	9	P12 V_STBY
4	GND	10	GND
5	GND	11	GND
6	GND	12	GND

Headers

Intel RAID Key Header

The JRK1 header allows you to enable RAID functions for NVMe connections. Refer to the table below for pin definitions.

Intel RAID Key Header	
Pin Definitions	
Pin#	Definition
1	GND
2	PU 3.3 V Stdby
3	GND
4	PCH RAID KEY

4-pin External BMC I2C Header

A System Management Bus header for IPMI 2.0 is located at JIPMB1. Connect a cable to this header to use the IPMB I²C connection on your system. Refer to the table below for pin definitions.

External I ² C Header	
Pin Definitions	
Pin#	Definition
1	Data
2	GND
3	Clock
4	NC
NC = No Connection	

M.2 M-Key PCIe 3.0 x4 Slots

This motherboard has two M.2 M-key PCIe 3.0 x4 slots (JM2_1, JM2_2). M.2 was formerly known as Next Generation Form Factor (NGFF) and serves to replace mini PCIe. M.2 allows for a variety of card sizes, increased functionality, and spatial efficiency. The M.2 slots on the motherboard supports M.2 M-key PCIe 3.0 x4 in the 22110 and 2280 form factors.

NC-SI Header for BMC Support

A Network-Controller Sideband Interface (NC-SI) header is located at JNCSI1 on the motherboard. For remote management, connect the appropriate cable from this header to an add-on card to provide the out-of-band (sideband) connection between the onboard Baseboard Management Controller (BMC) and a Network Interface Controller (NIC). For the network sideband interface to work properly, you will need to use a NIC add-on card that supports NC-SI and must use a special cable. Contact Supermicro at www.supermicro.com to purchase the cable for this header.

Note: For detailed instructions on how to configure Network Interface Card (NIC) settings, refer to the Network Interface Card Configuration User's Guide posted on the web page under the link: <http://www.supermicro.com/support/manuals/>.

Standby Power

The Standby Power header is located at JSTBY1 on the motherboard. You must have a card with a Standby Power connector and a cable to use this feature. Refer to the table below for pin definitions.

Standby Power	
Pin Definitions	
Pin#	Definition
1	+5 V Standby
2	Ground
3	No Connection

TPM/Port 80 Header

A Trusted Platform Module (TPM)/Port 80 header is located at JTPM to provide TPM support and Port 80 connection. Use this header to enhance system performance and data security. Refer to the table below for pin definitions. Go to the following link for more information on the TPM: <http://www.supermicro.com/manuals/other/TPM.pdf>.

Trusted Platform Module Header			
Pin Definitions			
Pin#	Definition	Pin#	Definition
1	+3.3 V	2	SPI_CS#
3	RESET#	4	SPI_MISO
5	SPI_CLK	6	GND
7	SPI_MOSI	8	NC
9	+3.3 V Stdbby	10	SPI_IRQ#

Rear I/O Ports

See Figure 4-1 below for the locations and descriptions of the various I/O ports on the rear of the motherboard.

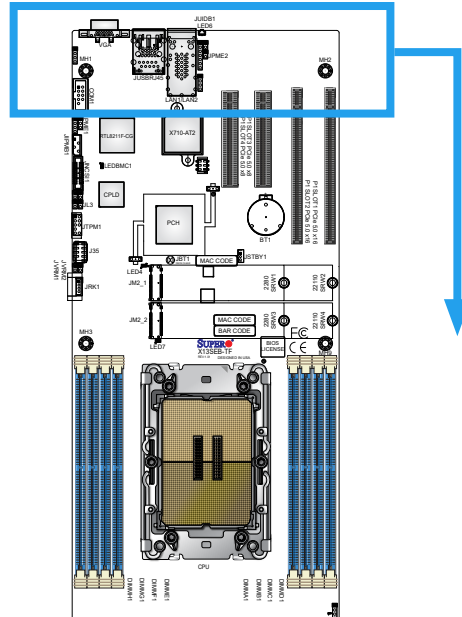
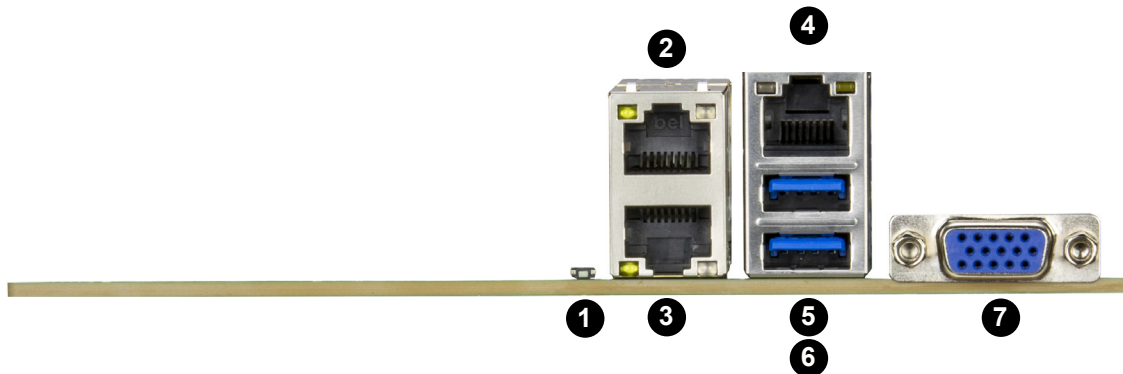


Figure 4-1. I/O Port Locations and Definitions



Rear I/O Ports			
#	Description	#	Description
1	UID Button	5	USB 3.2 Gen 1 Port
2	10 G LAN Port (LAN2)	6	USB 3.2 Gen 1 Port
3	10 G LAN Port (LAN1)	7	VGA Port
4	BMC LAN Port		

LAN Ports

The motherboard has two 10 G LAN ports located on the rear I/O ports of the motherboard. In addition to the LAN ports, there is one dedicated BMC LAN port. Refer to the LED Indicator section for LAN LED information.

VGA Port

A video (VGA) port is located on the rear I/O ports of the motherboard.

Universal Serial Bus (USB) Ports

There are two USB 3.2 Gen 1 ports (JUSB RJ45) on the rear I/O ports and one USB 3.2 Gen 1 header for two USB 3.2 Gen 1 connections (J35). The onboard headers can be used to provide front side USB access with a cable (not included).

Rear I/O Ports USB3/4 (USB 3.2 Gen 1)			
Pin Definitions			
Pin#	Definition	Pin#	Definition
A1	VBUS	B1	VBUS
A2	USB_N	B2	USB_N
A3	USB_P	B3	USB_P
A4	GND	B4	GND
A5	Stda_SSRX-	B5	Stda_SSRX-
A6	Stda_SSRX+	B6	Stda_SSRX+
A7	GND	B7	GND
A8	Stda_SSTX-	B8	Stda_SSTX-
A9	Stda_SSTX+	B9	Stda_SSTX+

USB5/6 (3.2 Gen 1) Header			
Pin Definitions			
Pin#	Definition	Pin#	Definition
1	VBUS	11	IntA_P2_D+
2	IntA_P1_SSRX-	12	IntA_P2_D-
3	IntA_P1_SSRX+	13	GND
4	GND	14	IntA_P2_SSTX+
5	IntA_P1_SSTX-	15	IntA_P2_SSTX-
6	IntA_P1_SSTX+	16	GND
7	GND	17	IntA_P2_SSRX+
8	IntA_P1_D-	18	IntA_P2_SSRX-
9	IntA_P1_D+	19	VBus
10	ID		

Unit Identifier Button

A Unit Identifier (UID) button and two LED indicators are located on the motherboard. The UID button is located next to the VGA port on the rear I/O ports of the motherboard.

Function	User Input	Behavior	LED Activity
UID LED Indicator	Push Once	Turns on the UID LED	UID LED turns solid blue
	Push Again	Turns off the UID LED	UID LED turns off
BMC Reset	Push and hold for 6 seconds	BMC will do a cold boot	BMC Hearbeat LED turns solid green
	Push and hold for 12 seconds	BMC will reset to factory default	BMC Hearbeat LED turns solid green

Note: After pushing and holding the UID button for 12 seconds, all BMC settings including username and password will revert back to the factory default. Only the network settings and FRU are retained.

UID Button	
Pin Definitions	
Pin#	Definition
1	Button In
2	GND
G1	GND
G2	GND

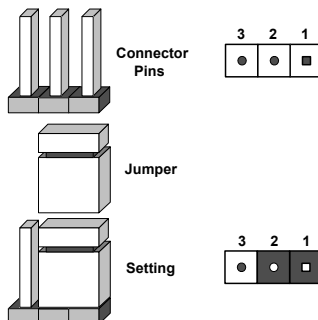
UID LED	
Pin Definitions	
Color	Status
Blue: On	Unit Identified

4.3 Jumpers

Explanation of Jumpers

To modify the operation of the motherboard, jumpers are used to choose between optional settings. Jumpers create shorts between two pins to change the function associated with it. Pin 1 is identified with a square solder pad on the printed circuit board. See the motherboard layout page for jumper locations.

Note: On a two-pin jumper, "Closed" means the jumper is on both pins and "Open" indicates the jumper is either on only one pin or has been completely removed.



CMOS Clear

JBT1 is used to clear CMOS, which will also clear any passwords. Instead of pins, this jumper consists of contact pads to prevent accidentally clearing the contents of CMOS.

To Clear CMOS

1. First power down the system and unplug the power cord(s).
2. Remove the cover of the chassis to access the motherboard.
3. Remove the onboard battery from the motherboard.
4. Short the CMOS pads with a metal object such as a small screwdriver for at least four seconds.
5. Remove the screwdriver (or shorting device).
6. Replace the cover, reconnect the power cord(s) and power on the system.

Notes: Clearing CMOS will also clear all passwords.

Do not use the PW_ON connector to clear CMOS.



I²C Buses for VRM

Jumpers JVRM1 and JVRM2 allow the BMC or the PCH to access CPU and memory VRM controllers. Refer to the table below for jumper settings.

VRM Jumper Settings	
Jumper Setting	Definition
Pins 1–2	BMC (Normal)
Pins 2–3	PCH

I350 LAN Disable

Use jumper JLAN_DIS1 to disable LAN1/LAN2.

LAN1/LAN2 Disable Jumper Settings	
Jumper Setting	Definition
Pins 1–2	Enabled (Normal)
Pins 2–3	Disabled

Management Engine (ME) Recovery

Use jumper JPME1 to select ME Firmware Recovery mode, which will limit resource allocation for essential system operation only in order to maintain normal power operation and management. In the single operation mode, online upgrade will be available via Recovery mode. Refer to the table below for jumper settings.

ME Recovery Mode Jumper Settings	
Jumper Setting	Definition
Pins 1–2	Normal
Pins 2–3	ME Recovery

ME Manufacturing Mode

Close JPME2 to bypass SPI flash security and force the system to use the Manufacturing Mode, which will allow the user to flash the system firmware from a host server to modify system settings. Refer to the table below for jumper settings.

Manufacturing Mode Jumper Settings	
Jumper Setting	Definition
Pins 1–2	Normal (Default)
Pins 2–3	Manufacturing Mode

4.4 LED Indicators

BMC Heartbeat LED

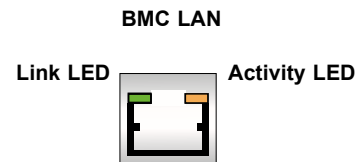
LEDBMC1 is the BMC Heartbeat LED. When the LED is blinking green, BMC is working. Refer to the table below for the LED status.

BMC Heartbeat LED	
LED Color	Definition
Green: Blinking	BMC Normal

BMC LAN LEDs

A BMC LAN port is located on the rear I/O ports of the motherboard. The amber LED on the right indicates activity, while the green LED on the left indicates the speed of the connection. Refer to the table below for more information.

BMC LAN LEDs		
	Color/State	Definition
Link (left)	Green: Solid	100 Mbps
	Amber: Solid	1 Gbps
Activity (Right)	Amber: Blinking	Active



LAN LEDs

Two 10 G LAN ports (LAN1 and LAN2) are located on the rear I/O ports of the motherboard. Each Ethernet LAN port has two LEDs. The green LED indicates activity, while the other Link LED may be green, amber, or off to indicate the speed of the connection. Refer to the tables below for more information.

LAN Activity LED (Right)		
LED State		
Color	Status	Definition
Green	Flashing	Active

LAN Link LED (Left)	
LED State (-TF SKU)	
LED Color	Definition
Green	10 Gbps
Yellow/Amber	1 Gbps

M.2 LED

The M.2 LEDs are located at LED4 and LED7 on the motherboard. When LED4 and LED7 are blinking, the M.2 devices are working. Refer to the table below for more information.

M.2 LED State	
LED Color	Definition
Green: Blinking	Device is working

Chapter 5

Software

After the hardware has been installed, you can install the Operating System (OS), configure RAID settings and install the drivers.

5.1 Microsoft Windows OS Installation

If you will be using RAID, you must configure RAID settings before installing the Windows OS and the RAID driver. Refer to the RAID Configuration User Guides posted on our website at www.supermicro.com/support/manuals.

Installing the OS

1. Create a method to access the Microsoft Windows installation ISO file. That can be a USB flash or media drive.
2. Retrieve the proper RST/RSTe driver. Go to the Supermicro web page for your motherboard and click on "Download the Latest Drivers and Utilities", select the proper driver, and copy it to a USB flash drive.
3. Boot from a bootable device with Windows OS installation. You can see a bootable device list by pressing **F11** during the system startup.

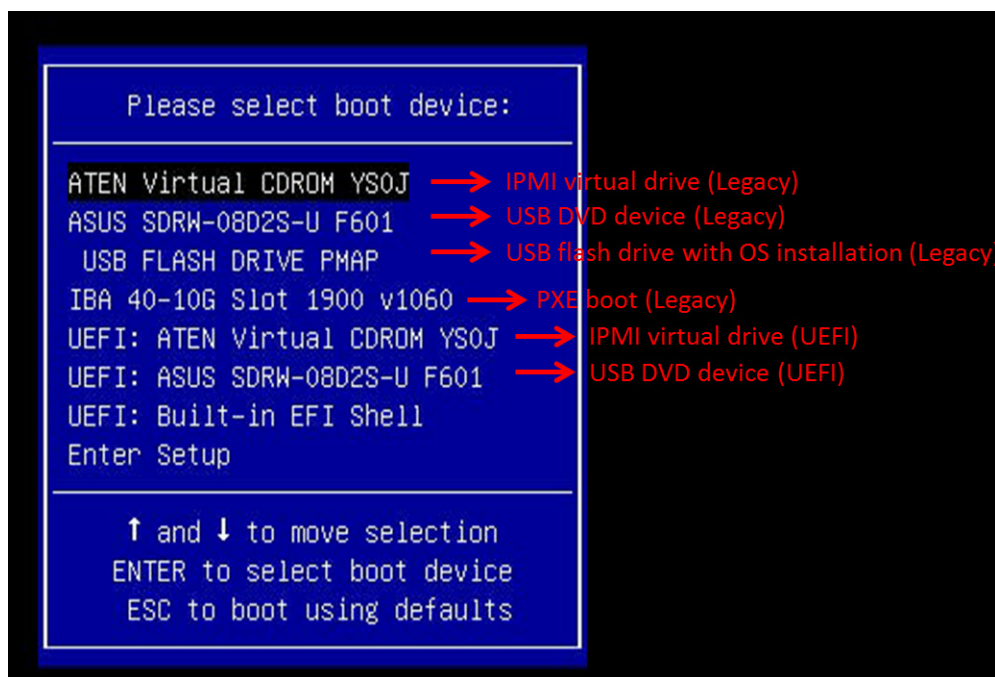


Figure 5-1. Select Boot Device

4. During Windows Setup, continue to the dialog where you select the drives on which to install Windows. If the disk you want to use is not listed, click on “Load driver” link at the bottom left corner.

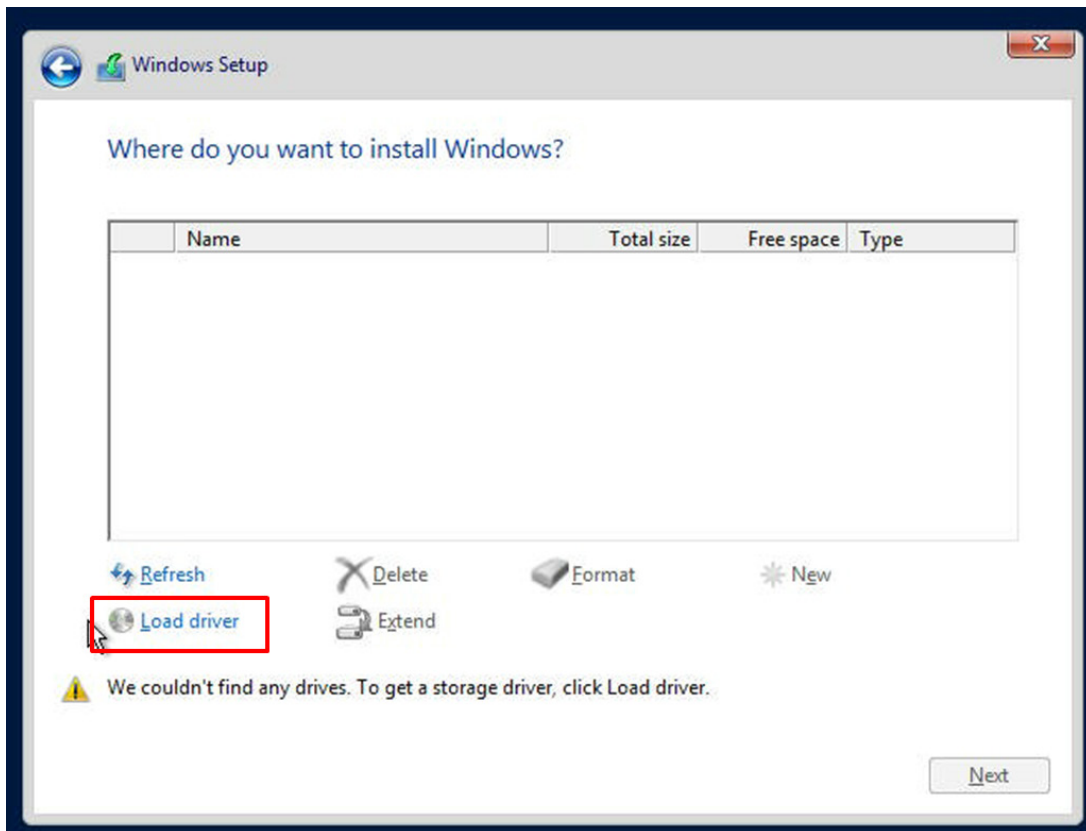


Figure 5-2. Load Driver Link

To load the driver, browse the USB flash drive for the proper driver files.

- For RAID, choose the SATA/sSATA RAID driver indicated then choose the storage drive on which you want to install it.
 - For non-RAID, choose the SATA/sSATA AHCI driver indicated then choose the storage drive on which you want to install it.
5. Once all devices are specified, continue with the installation.
 6. After the Windows OS installation has completed, the system will automatically reboot multiple times.

5.2 Driver Installation

The Supermicro website contains drivers and utilities for your system at <https://www.supermicro.com/wdl/driver>. Some of these must be installed, such as the chipset driver.

After accessing the website, go into the CDR_Images (in the parent directory of the above link) and locate the ISO file for your motherboard. Download this file to to a USB flash drive or a DVD. (You may also use a utility to extract the ISO file if preferred.)

Another option is to go to the Supermicro website at <http://www.supermicro.com/products/>. Find the product page for your motherboard, and "Download the Latest Drivers and Utilities".

Insert the flash drive or disk and the screenshot shown below should appear.

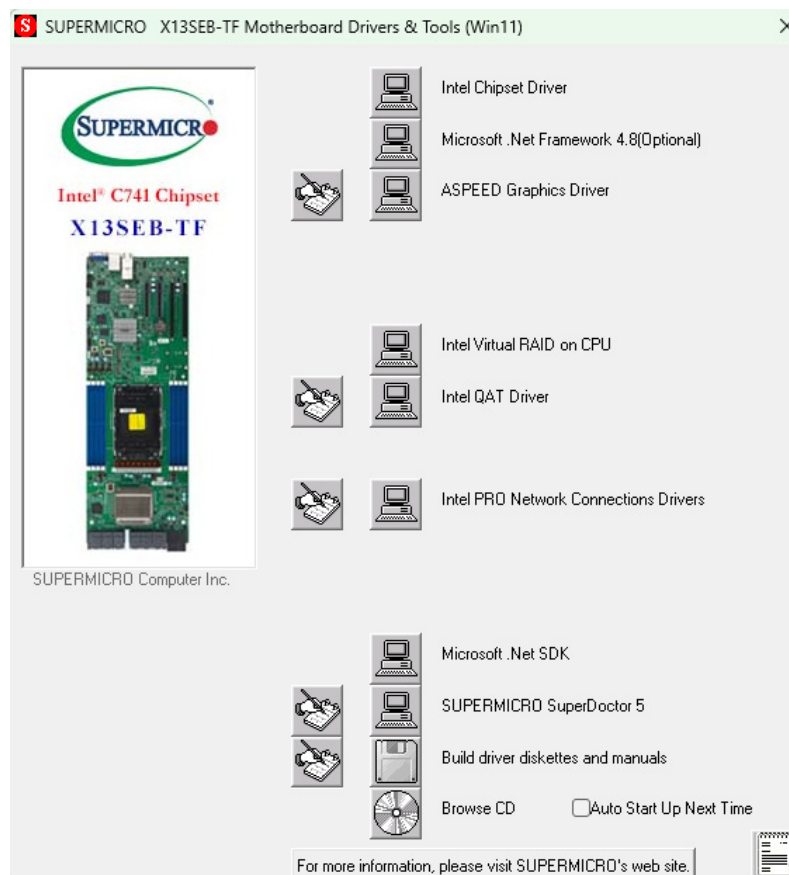


Figure 5-3. Driver & Tool Installation Screen

Note: Click the icons showing a hand writing on paper to view the readme files for each item. Click the computer icons to the right of these items to install each item (from top to the bottom) one at a time. **After installing each item, you must re-boot the system before moving on to the next item on the list.** The bottom icon with a CD on it allows you to view the entire contents.

5.3 SuperDoctor® 5

The Supermicro SuperDoctor 5 is a program that functions in a command-line or web-based interface for Windows and Linux operating systems. The program monitors such system health information as CPU temperature, system voltages, system power consumption, fan speed, and provides alerts via email or Simple Network Management Protocol (SNMP).

SuperDoctor 5 comes in local and remote management versions and can be used with Nagios to maximize your system monitoring needs. With SuperDoctor 5 Management Server (SSM Server), you can remotely control power on/off and reset chassis intrusion for multiple systems with SuperDoctor 5 or IPMI. SuperDoctor 5 Management Server monitors HTTP, FTP, and SMTP services to optimize the efficiency of your operation.

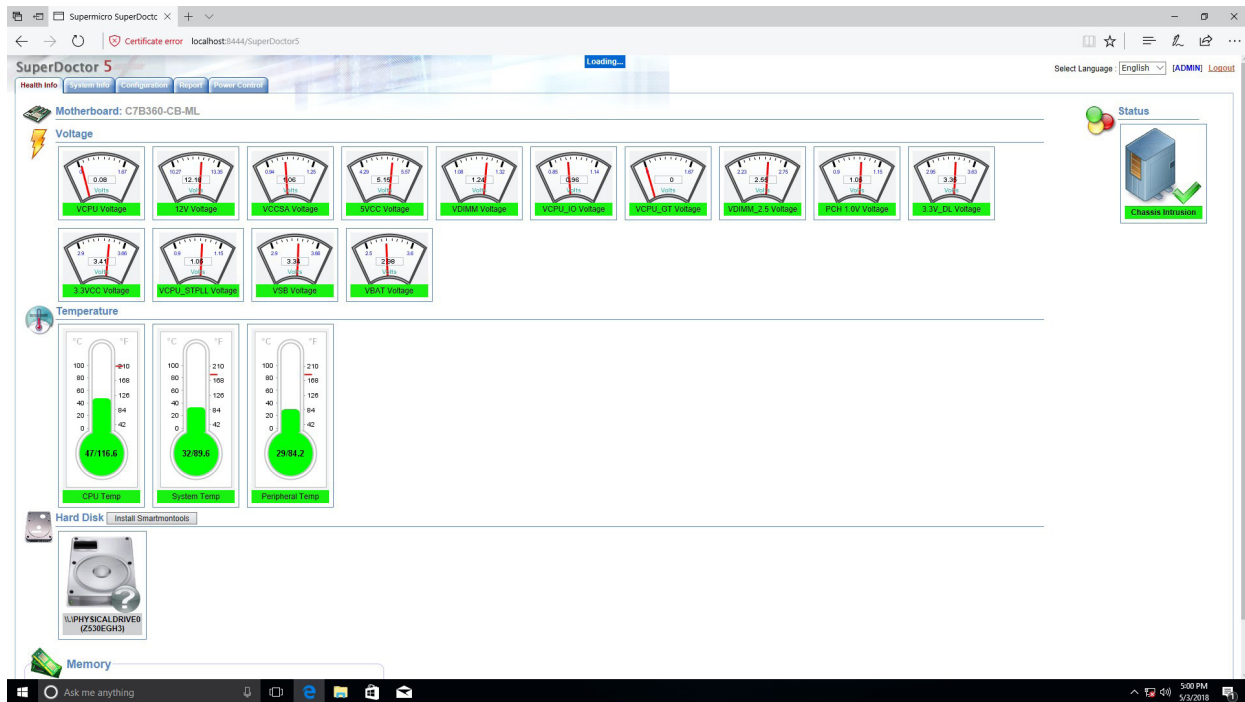


Figure 5-4. SuperDoctor 5 Interface Display Screen (Health Information)

5.4 IPMI

The X13SEB-TF supports the Intelligent Platform Management Interface (IPMI). IPMI is used to provide remote access, monitoring and management. There are several BIOS settings that are related to IPMI.

Supermicro ships standard products with a unique password for the BMC ADMIN user. This password can be found on a label on the motherboard. For general documentation and information on IPMI, please visit our website at: <http://www.supermicro.com/products/nfo/IPMI.cfm>.

Chapter 6

Troubleshooting and Support

6.1 Information Resources

Website

A great deal of information is available on the Supermicro website, supermicro.com.

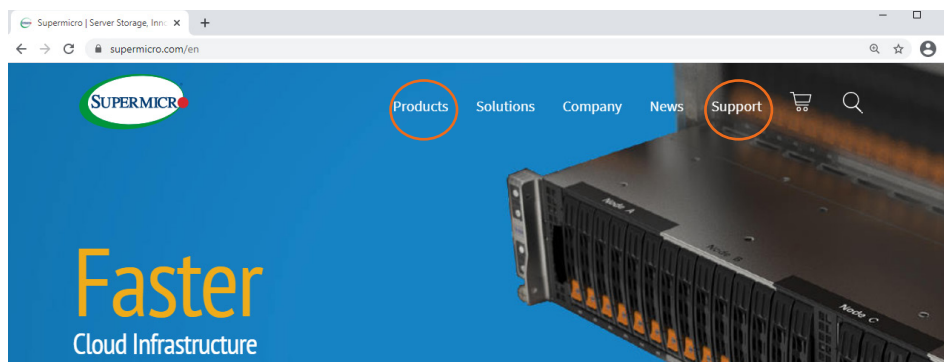


Figure 6-1. Supermicro Website

- Specifications for servers and other hardware are available by clicking the Products option.
- The Support option offers downloads (manuals, BIOS/BMC, drivers, etc.), FAQs, RMA, warranty, and other service extensions.

Direct Links for the SSG-221E-DN2R24R System

Web SSG-221E-DN2R24R [specifications page](#)

Web X13SEB-TF [motherboard page](#) for links to the Quick Reference Guide, User Manual, validated storage drives, etc.

Direct Links for General Support and Information

[Frequently Asked Questions](#)

[Add-on card descriptions](#)

[TPM User Guide](#)

[BMC User Guide](#)

Direct Links (continued)

[SuperDoctor5 Large Deployment Guide](#)

For validated memory, use our [Product Resources page](#)

[Product Matrices](#) page for links to tables summarizing specs for systems, motherboards, power supplies, riser cards, add-on cards, etc.

[Security Center](#) for recent security notices

[Supermicro Phone and Addresses](#)

6.2 BMC Interface

The system supports a Baseboard Management Controller (BMC) interface. It provides remote access, monitoring and management. There are several BIOS settings related to the BMC.

For general documentation and information on the BMC, please visit our website at: https://www.supermicro.com/manuals/other/BMC_IPMI_X13_H13.pdf.

Severity	Date/Time	Sensor Type Categories	Description	Event Type
Warning	2020-10-15 18:57:06	ACPowerOn	[OEM] First AC Power on - Assertion	Sensor-specific
Warning	2020-10-15 18:56:43	System NIC	[OEM] Dedicated LAN Link Up - Assertion	Sensor-specific
Warning	2020-10-15 17:41:37	ACPowerOn	[OEM] First AC Power on - Assertion	Sensor-specific
Warning	2020-10-15 17:41:17	System NIC	[OEM] Dedicated LAN Link Up - Assertion	Sensor-specific
Warning	2020-10-15 17:41:14	System NIC	[OEM] Dedicated LAN Link Down - Assertion	Sensor-specific
Warning	2020-10-15 17:41:12	System NIC	[OEM] Dedicated LAN Link Up - Assertion	Sensor-specific

Figure 6-2. BMC Dashboard Sample

6.3 Troubleshooting Procedures

Use the following procedures to troubleshoot your system. If you have followed all of the procedures below and still need assistance, refer to the [Technical Support Procedures](#) or [Returning Merchandise for Service](#) sections in this chapter. Always disconnect the AC power cord before adding, changing, or installing any non hot-swap hardware components.

Before Power On

1. Make sure that there are no short circuits between the motherboard and chassis.
2. Disconnect all ribbon/wire cables from the motherboard, including those for the keyboard and mouse.
3. Remove all add-on cards.
4. Install the CPU (making sure it is fully seated) and connect the front panel connectors to the motherboard.

No Power

1. Check that the power LED on the control panel is on.
2. Make sure that there are no short circuits between the motherboard and the chassis.
3. Make sure that the power supply connectors are properly connected.
4. Check that the 115 V/230 V switch, if available, on the power supply is properly set.
5. Turn the power switch on and off to test the system, if applicable.
6. The battery on your motherboard may be old. Check to verify that it still supplies approximately 3 VDC. If it does not, replace it with a new one.

No Video

1. If the power is on, but you do not have video, remove all add-on cards and cables.
2. Remove all memory modules and turn on the system (if the alarm is on, check the specs of memory modules, reset the memory, or try a different one).

System Boot Failure

If the system does not display Power-On-Self-Test (POST) or does not respond after the power is turned on, try the following:

1. Remove all components from the motherboard, especially the DIMM modules. Power on the system and check if the power-on LED (LEDPWR) and the BMC Heartbeat LED (LEDBMC) are on, and system fans are spinning.
2. Turn on the system with only one DIMM module installed. If the system boots, check for bad DIMM modules or slots by following the Memory Errors Troubleshooting procedure in this chapter.

Memory Errors

1. Make sure that the memory modules are compatible with the system and are properly installed. See [Chapter 3](#) for installation instructions. (For memory compatibility, refer to the "Tested Memory List" link on the motherboard's product page to see a list of supported memory.)
2. Check if different speeds of DIMMs have been installed. It is strongly recommended that you use the same RAM type and speed for all DIMM modules in the system.
3. Make sure that you are using the correct type of ECC DDR5 modules recommended by the manufacturer.
4. Check for bad DIMM modules or slots by swapping a single module among all memory slots and check the results.

Losing the System Setup Configuration

1. Make sure that you are using a high-quality power supply. A poor-quality power supply may cause the system to lose the CMOS setup information. Refer to [Chapter 1](#) for details on recommended power supplies.
2. The battery on your motherboard may be old. Check to verify that it still supplies approximately 3 VDC. If it does not, replace it with a new one.

When the System Becomes Unstable

A. If the system becomes unstable during or after OS installation, check the following:

1. CPU/BIOS support: Make sure that your CPU is supported and that you have the latest BIOS installed in your system.

2. Memory support: Make sure that the memory modules are supported by testing the modules using memtest86 or a similar utility.

Note: Click on the "Tested Memory List" link on the motherboard's product page to see a list of supported memory.

3. Storage drives support: Make sure that all drives work properly. Replace if necessary.
4. System cooling: Check the system cooling to make sure that all heatsink fans and CPU/system fans, etc., work properly. Check the hardware monitoring settings in the BMC to make sure that the CPU and system temperatures are within the normal range. Also check the front panel Overheat LED and make sure that it is not on.
5. Adequate power supply: Make sure that the power supply provides adequate power to the system. Make sure that all power connectors are connected. Refer to the Supermicro website for the minimum power requirements.
6. Proper software support: Make sure that the correct drivers are used.

B. If the system becomes unstable before or during OS installation, check the following:

1. Source of installation: Make sure that the devices used for installation are working properly, including boot devices such as USB flash or media drives
2. Cable connection: Check to make sure that all cables are connected and working properly.
3. Using the minimum configuration for troubleshooting: Remove all unnecessary components (starting with add-on cards first), and use the minimum configuration (but with the CPU and a memory module installed) to identify the trouble areas. Refer to the steps listed in Section A above for proper troubleshooting procedures.
4. Identify bad components by isolating them: If necessary, remove a component in question from the chassis, and test it in isolation to make sure that it works properly. Replace a bad component with a good one.
5. Check and change one component at a time of changing several items at the same time. This will help isolate and identify the problem.
6. To find out if a component is good, swap this component with a new one to see if the system will work properly. If so, then the old component is bad. You can also install the component in question in another system. If the new system works, the component is good and the old system has problems.

6.4 BIOS POST Codes

The AMI BIOS supplies additional checkpoint codes, which are documented online at <http://www.supermicro.com/support/manuals/> ("AMI BIOS POST Codes User's Guide").

For information on AMI updates, please refer to <https://www.ami.com/products/>.

6.5 Technical Support Procedures

Before contacting Technical Support, please take the following steps. Also, please note that as a motherboard manufacturer, Supermicro also sells motherboards through its channels, so it is best to first check with your distributor or reseller for troubleshooting services. They should know of any possible problems with the specific system configuration that was sold to you.

1. Please go through the Troubleshooting Procedures and Frequently Asked Questions (FAQ) sections in this chapter or see the FAQs on our website (<https://www.supermicro.com/FAQ/index.php>) before contacting Technical Support.
2. BIOS upgrades can be downloaded from our website (https://www.supermicro.com/ResourceApps/BIOS_BMC_Intel.html).
3. If you still cannot resolve the problem, include the following information when contacting Supermicro for technical support:
 - Motherboard model and PCB revision number
 - BIOS release date/version (This can be seen on the initial display when your system first boots up.)
 - System configuration
4. An example of a Technical Support form is on our website at <https://www.supermicro.com/RmaForm/>.
5. Distributors: For immediate assistance, please have your account number ready when placing a call to our Technical Support department. We can be reached by email at support@supermicro.com.

6.6 Frequently Asked Questions

Question: What type of memory does my motherboard support?

Answer: The motherboard supports up to 2 TB of ECC RDIMM/RDIMM 3DS DDR5 memory in eight memory slots. The 4th Generation Intel Xeon Scalable Processor memory has speeds of up to 4800 MT/s, while the 5th Generation Intel Xeon Scalable Processor memory has speeds of up to 5600 MT/s. To enhance memory performance, do not mix memory modules of different speeds and sizes. Follow all memory installation instructions given on Section 2-4 in Chapter 2.

Question: How do I update my BIOS?

Answer: It is recommended that you do not upgrade your BIOS if you are not experiencing any problems with your system. Updated BIOS files are located on our website at http://www.supermicro.com/ResourceApps/BIOS_IPMI_Intel.html. Check our BIOS warning message and the information on how to update your BIOS on our website. Select your motherboard model and download the BIOS file to your computer. Also, check the current BIOS revision to make sure that it is newer than your BIOS before downloading.

Unzip the BIOS file onto a bootable USB device and then boot into the built-in UEFI Shell and type "flash.nsh <BIOS filename><BMC Username><BMC Password>" to start the BIOS update. The flash script will invoke the SUM (EFI) tool automatically to perform the BIOS update, beginning with uploading the BIOS image to BMC. After uploading the firmware, the system will reboot to continue the process. The BMC will take over and continue the BIOS update in the background. The process will take 3-5 minutes.

Warning: Do not shut down or reset the system while updating the BIOS to prevent possible system boot failure! Read the X13_AMI_BIOS_Upgrade_README file carefully before you perform the BIOS update.

6.7 Battery Removal and Installation

Battery Removal

To remove the onboard battery, follow the steps below:

1. Power off your system and unplug your power cable.
2. Locate the onboard battery as shown below.
3. Using a tool such as a pen or a small screwdriver, push the battery lock outwards to unlock it. Once unlocked, the battery will pop out from the holder.
4. Remove the battery.

Proper Battery Disposal

Warning: Please handle used batteries carefully. Do not damage the battery in any way; a damaged battery may release hazardous materials into the environment. Do not discard a used battery in the garbage or a public landfill. Please comply with the regulations set up by your local hazardous waste management agency to dispose of your used battery properly.

Battery Installation

To install an onboard battery, follow the steps below:

1. Power off your system and unplug your power cable.
2. Locate the onboard battery as shown below
3. Identify the battery's polarity. The positive (+) side should be facing up.
4. Insert the battery into the battery holder and push it down until you hear a click to ensure that the battery is securely locked.

Warning: When replacing a battery, be sure to only replace it with the same type.

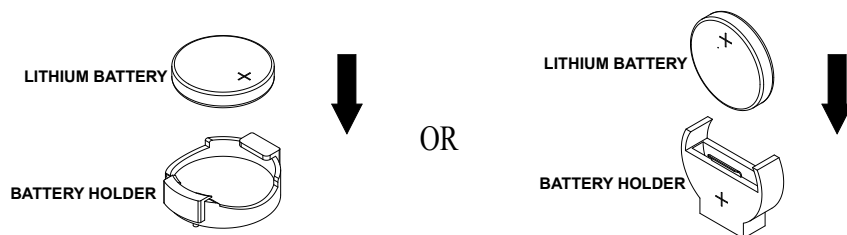


Figure 6-3. Replacing the Battery

6.8 Where to Get Replacement Components

If you need replacement parts for your system, to ensure the highest level of professional service and technical support, purchase exclusively from our Supermicro Authorized Distributors/System Integrators/Resellers. A list can be found at: <http://www.supermicro.com>. Click the "Where to Buy" tab.

6.9 Reporting an Issue

Returning Merchandise for Service

A receipt or copy of your invoice marked with the date of purchase is required before any warranty service will be rendered. You can obtain service by calling your vendor for a Returned Merchandise Authorization (RMA) number. When returning to the manufacturer, the RMA number should be prominently displayed on the outside of the shipping carton, and mailed prepaid or hand-carried. Shipping and handling charges will be applied for all orders that must be mailed when service is complete.

For faster service, RMA authorizations may be requested online (<http://www.supermicro.com/support/rma/>).

This warranty only covers normal consumer use and does not cover damages incurred in shipping or from failure due to the alteration, misuse, abuse or improper maintenance of products.

During the warranty period, contact your distributor first for any product problems.

6.10 Feedback

Supermicro values your feedback as we strive to improve our customer experience in all facets of our business. To provide feedback on our manuals, please email us at techwriterteam@supermicro.com.

6.11 Contacting Supermicro

Headquarters

Address: Super Micro Computer, Inc.
980 Rock Ave.
San Jose, CA 95131 U.S.A.

Tel: +1 (408) 503-8000

Fax: +1 (408) 503-8008

Email: marketing@supermicro.com (General Information)
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support@supermicro.com (Technical Support)
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Appendix A

Standardized Warning Statements for AC Systems

About Standardized Warning Statements

The following statements are industry standard warnings, provided to warn the user of situations which have the potential for bodily injury. Should you have questions or experience difficulty, contact Supermicro's Technical Support department for assistance. Only certified technicians should attempt to install or configure components.

Read this appendix in its entirety before installing or configuring components in the Supermicro chassis.

These warnings may also be found on our website at http://www.supermicro.com/about/policies/safety_information.cfm.

Warning Definition



Warning! This warning symbol means danger. You are in a situation that could cause bodily injury. Before you work on any equipment, be aware of the hazards involved with electrical circuitry and be familiar with standard practices for preventing accidents.

警告の定義

この警告サインは危険を意味します。

人身事故につながる可能性がありますので、いずれの機器でも動作させる前に、電気回路に含まれる危険性に注意して、標準的な事故防止策に精通して下さい。

此警告符号代表危險。

您正处于可能受到严重伤害的工作环境中。在您使用设备开始工作之前，必须充分意识到触电的危险，并熟练掌握防止事故发生的标准工作程序。请根据每项警告结尾的声明号码找到此设备的安全性警告说明的翻译文本。

此警告符號代表危險。

您正處於可能身體可能會受損傷的工作環境中。在您使用任何設備之前，請注意觸電的危險，並且要熟悉預防事故發生的標準工作程序。請依照每一注意事項後的號碼找到相關的翻譯說明內容。

Warnung

WICHTIGE SICHERHEITSHINWEISE

Dieses Warnsymbol bedeutet Gefahr. Sie befinden sich in einer Situation, die zu Verletzungen führen kann. Machen Sie sich vor der Arbeit mit Geräten mit den Gefahren elektrischer Schaltungen und den üblichen Verfahren zur Vorbeugung vor Unfällen vertraut. Suchen Sie mit der am Ende jeder Warnung angegebenen Anweisungsnummer nach der jeweiligen Übersetzung in den übersetzten Sicherheitshinweisen, die zusammen mit diesem Gerät ausgeliefert wurden.

BEWAHREN SIE DIESE HINWEISE GUT AUF.

INSTRUCCIONES IMPORTANTES DE SEGURIDAD

Este símbolo de aviso indica peligro. Existe riesgo para su integridad física. Antes de manipular cualquier equipo, considere los riesgos de la corriente eléctrica y familiarícese con los procedimientos estándar de prevención de accidentes. Al final de cada advertencia encontrará el número que le ayudará a encontrar el texto traducido en el apartado de traducciones que acompaña a este dispositivo.

GUARDE ESTAS INSTRUCCIONES.

IMPORTANTES INFORMATIONS DE SÉCURITÉ

Ce symbole d'avertissement indique un danger. Vous vous trouvez dans une situation pouvant entraîner des blessures ou des dommages corporels. Avant de travailler sur un équipement, soyez conscient des dangers liés aux circuits électriques et familiarisez-vous avec les procédures couramment utilisées pour éviter les accidents. Pour prendre connaissance des traductions des avertissements figurant dans les consignes de sécurité traduites qui accompagnent cet appareil, référez-vous au numéro de l'instruction situé à la fin de chaque avertissement.

CONSERVEZ CES INFORMATIONS.

תקנון הזהרות אזהרה

הזהרות הבאות הן אזהרות על פי תקני התעשייה, על מנת להזהיר את המשתמש מפני חבלה פיזית אפשרית. במידה ויש שאלות או היתקלות בבעיה כלשהי, יש ליצור קשר עם מחלקת תמיכה טכנית של סופרמיקרו. טכנאים מוסמכים בלבד רשאים להתקין או להגדיר את הרכיבים. יש לקרוא את הנספח במלואו לפני התקנת או הגדרת הרכיבים במארזי סופרמיקרו.

اَكْ ف حالة وُكِي اَي تتسبب ف اصابة جسدهُ هذا الزهز عُ خطر! تحذُرُ .
 قبل اَي تعول على اَي هعدات، كي على علن بالوخاطز ال اُجوة عي الذوائر
 الكهزبائِة
 وكي على دراةُ بالووارسات النقاائِة لو عُ وقع اَي حادث
 استخدم رقن الب اِي الو صُص ف هاةُ كل تحذُرُ للعشر تزجوتها

안전을 위한 주의사항

경고!

이 경고 기호는 위험이 있음을 알려 줍니다. 작업자의 신체에 부상을 야기 할 수 있는 상태에 있게 됩니다. 모든 장비에 대한 작업을 수행하기 전에 전기회로와 관련된 위험요소들을 확인하시고 사전에 사고를 방지할 수 있도록 표준 작업절차를 준수해 주시기 바랍니다.

해당 번역문을 찾기 위해 각 경고의 마지막 부분에 제공된 경고문 번호를 참조하십시오

BELANGRIJKE VEILIGHEIDSINSTRUCTIES

Dit waarschuwings symbool betekent gevaar. U verkeert in een situatie die lichamelijk letsel kan veroorzaken. Voordat u aan enige apparatuur gaat werken, dient u zich bewust te zijn van de bij een elektrische installatie betrokken risico's en dient u op de hoogte te zijn van de standaard procedures om ongelukken te voorkomen. Gebruik de nummers aan het eind van elke waarschuwing om deze te herleiden naar de desbetreffende locatie.

BEWAAR DEZE INSTRUCTIES

Installation Instructions



Warning! Read the installation instructions before connecting the system to the power source.

設置手順書

システムを電源に接続する前に、設置手順書をお読み下さい。

警告

将此系统连接电源前,请先阅读安装说明。

警告

將系統與電源連接前，請先閱讀安裝說明。

Warnung

Vor dem Anschließen des Systems an die Stromquelle die Installationsanweisungen lesen.

¡Advertencia!

Lea las instrucciones de instalación antes de conectar el sistema a la red de alimentación.

Attention

Avant de brancher le système sur la source d'alimentation, consulter les directives d'installation.

יש לקרוא את הוראות התקנה לפני חיבור המערכת למקור מתח.

اقر إرشادات التركيب قبل توصيل النظام إلى مصدر للطاقة

시스템을 전원에 연결하기 전에 설치 안내를 읽어주십시오.

Waarschuwing

Raadpleeg de installatie-instructies voordat u het systeem op de voedingsbron aansluit.

Circuit Breaker

Warning! This product relies on the building's installation for short-circuit (overcurrent) protection. Ensure that the protective device is rated not greater than: 250 V, 20 A.

サーキット・ブレーカー

この製品は、短絡(過電流)保護装置がある建物での設置を前提としています。

保護装置の定格が250 V、20 Aを超えないことを確認下さい。

警告

此产品的短路(过载电流)保护由建筑物的供电系统提供,确保短路保护设备的额定电流不大于250V,20A。

警告

此產品的短路(過載電流)保護由建築物的供電系統提供,確保短路保護設備的額定電流不大於250V,20A。

Warnung

Dieses Produkt ist darauf angewiesen, dass im Gebäude ein Kurzschluss- bzw. Überstromschutz installiert ist. Stellen Sie sicher, dass der Nennwert der Schutzvorrichtung nicht mehr als: 250 V, 20 A beträgt.

¡Advertencia!

Este equipo utiliza el sistema de protección contra cortocircuitos (o sobrecorrientes) del edificio. Asegúrese de que el dispositivo de protección no sea superior a: 250 V, 20 A.

Attention

Pour ce qui est de la protection contre les courts-circuits (surtension), ce produit dépend de l'installation électrique du local. Vérifiez que le courant nominal du dispositif de protection n'est pas supérieur à :250 V, 20 A.

מוצר זה מסתמך על הגנה המותקנת במבנים למניעת קצר חשמלי. יש לוודא כי המכשיר המגן מפני הקצר החשמלי הוא לא יותר מ-250VDC, 20A

هذا المنتج يعتمد على معدات الحماية مه الدوائر القصيرة التي تم تثبيتها في المبنى
تأكد من أن تقييم الجهاز الوقائي ليس أكثر من : 20A, 250V

경고!

이 제품은 전원의 단락(과전류)방지에 대해서 전적으로 건물의 관련 설비에 의존합니다. 보호장치의 정격이 반드시 250V(볼트), 20A(암페어)를 초과하지 않도록 해야 합니다.

Waarschuwing

Dit product is afhankelijk van de kortsluitbeveiliging (overspanning) van uw elektrische installatie. Controleer of het beveiligde apparaat niet groter gedimensioneerd is dan 250V, 20A.

Power Disconnection Warning



Warning! The system must be disconnected from all sources of power and the power cord removed from the power supply module(s) before accessing the chassis interior to install or remove system components (except for hot-swap components).



電源切断の警告

システムコンポーネントの取り付けまたは取り外しのために、シャーシ内部にアクセスするには、システムの電源はすべてのソースから切断され、電源コードは電源モジュールから取り外す必要があります。

警告

在你打开机箱并安装或移除内部器件前,必须将系统完全断电,并移除电源线。

警告

在您打開機殼安裝或移除內部元件前，必須將系統完全斷電，並移除電源線。

Warnung

Das System muss von allen Quellen der Energie und vom Netzanschlusskabel getrennt sein, das von den Spg.Versorgungsteilmodulen entfernt wird, bevor es auf den Chassisinnenraum zurückgreift, um Systemsbestandteile anzubringen oder zu entfernen.

¡Advertencia!

El sistema debe ser disconnected de todas las fuentes de energía y del cable eléctrico quitado de los módulos de fuente de alimentación antes de tener acceso el interior del chasis para instalar o para quitar componentes de sistema.

Attention

Le système doit être débranché de toutes les sources de puissance ainsi que de son cordon d'alimentation secteur avant d'accéder à l'intérieur du chassis pour installer ou enlever des composants de système.

אזהרה מפני ניתוק חשמלי

אזהרה!

יש לנתק את המערכת מכל מקורות החשמל ויש להסיר את כבל החשמלי מהספק לפני גישה לחלק הפנימי של המארז לצורך התקנת או הסרת רכיבים.

يجب فصل انظاؤ من جميع مصادر انطاقت وإزانت سهك انكهرباء من وحدة امداد انطاقت قيم

انصل إلى امناطق انداخييت نههيكم نشييج أو إزانت مكنناث الجهاز

경고!

시스템에 부품들을 장착하거나 제거하기 위해서는 새시 내부에 접근하기 전에 반드시 전원 공급장치로부터 연결되어있는 모든 전원과 전기코드를 분리해주어야 합니다.

Waarschuwing

Voordat u toegang neemt tot het binnenwerk van de behuizing voor het installeren of verwijderen van systeem onderdelen, dient u alle spanningsbronnen en alle stroomkabels aangesloten op de voeding(en) van de behuizing te verwijderen

Equipment Installation



Warning! Only authorized personnel and qualified service persons should be allowed to install, replace, or service this equipment.

機器の設置

トレーニングを受け認定された人だけがこの装置の設置、交換、またはサービスを許可されています。

警告

只有经过培训且具有资格的人员才能进行此设备的安装、更换和维修。

警告

只有經過受訓且具資格人員才可安裝、更換與維修此設備。

Warnung

Nur autorisiertes Personal und qualifizierte Servicetechniker dürfen dieses Gerät installieren, austauschen oder warten..

¡Advertencia!

Sólo el personal autorizado y el personal de servicio calificado deben poder instalar, reemplazar o dar servicio a este equipo.

Attention

Seul le personnel autorisé et le personnel de maintenance qualifié doivent être autorisés à installer, remplacer ou entretenir cet équipement..

אזהרה!

יש לאפשר רק צוות מורשה ואנשי שירות מוסמכים להתקין, להחליף או לטפל בציוד זה.

ينبغي السماح فقط للموظفين المعتمدين وأفراد الخدمة المؤهلين بتركيب هذا الجهاز أو استبداله أو صيانته.

경고!

승인된 직원과 자격을 갖춘 서비스 담당자만이 이 장비를 설치, 교체 또는 서비스할 수 있습니다.

Waarschuwing

Alleen geautoriseerd personeel en gekwalificeerd onderhoudspersoneel mag deze apparatuur installeren, vervangen of onderhouden..

Restricted Area

Warning! This unit is intended for installation in restricted access areas. A restricted access area can be accessed only through the use of a special tool, lock and key, or other means of security. (This warning does not apply to workstations).

アクセス制限区域

このユニットは、アクセス制限区域に設置されることを想定しています。

アクセス制限区域は、特別なツール、鍵と錠前、その他のセキュリティの手段を用いてのみ出入りが可能です。

警告

此部件应安装在限制进出的场所，限制进出的场所指只能通过使用特殊工具、锁和钥匙或其它安全手段进出的场所。

警告

此裝置僅限安裝於進出管制區域，進出管制區域係指僅能以特殊工具、鎖頭及鑰匙或其他安全方式才能進入的區域。

Warnung

Diese Einheit ist zur Installation in Bereichen mit beschränktem Zutritt vorgesehen. Der Zutritt zu derartigen Bereichen ist nur mit einem Spezialwerkzeug, Schloss und Schlüssel oder einer sonstigen Sicherheitsvorkehrung möglich.

¡Advertencia!

Esta unidad ha sido diseñada para instalación en áreas de acceso restringido. Sólo puede obtenerse acceso a una de estas áreas mediante la utilización de una herramienta especial, cerradura con llave u otro medio de seguridad.

Attention

Cet appareil doit être installée dans des zones d'accès réservés. L'accès à une zone d'accès réservé n'est possible qu'en utilisant un outil spécial, un mécanisme de verrouillage et une clé, ou tout autre moyen de sécurité.

אזור עם גישה מוגבלת

אזהרה!

יש להתקין את היחידה באזורים שיש בהם הגבלת גישה. הגישה ניתנת בעזרת 'כלי אבטחה בלבד' (מפתח, מנעול וכד.).

تخصيص هذه انحدة نترك بُها ف مناطق محظورة تم .

،ممكن اننصل إن منطقت محظورة فقط من خلال استخذاو أداة خاصت أو أ وس هُت أخري نلالأمما ققم ومفتاح

경고!

이 장치는 접근이 제한된 구역에 설치하도록 되어있습니다. 특수도구, 잠금 장치 및 키, 또는 기타 보안 수단을 통해서만 접근 제한 구역에 들어갈 수 있습니다.

Waarschuwing

Dit apparaat is bedoeld voor installatie in gebieden met een beperkte toegang. Toegang tot dergelijke gebieden kunnen alleen verkregen worden door gebruik te maken van speciaal gereedschap, slot en sleutel of andere veiligheidsmaatregelen.

Battery Handling



CAUTION: There is risk of explosion if the battery is replaced by an incorrect type. Replace the battery only with the same or equivalent type recommended by the manufacturer. Dispose of used batteries according to the manufacturer's instructions

電池の取り扱い

バッテリーを間違ったタイプに交換すると爆発の危険があります。交換する電池はメーカーが推奨する型、または同等のものを使用下さい。使用済電池は製造元の指示に従って処分して下さい。

警告

如果更换的电池类型不正确，则存在爆炸危险。请只使用同类电池或制造商推荐的功能相当的电池更换原有电池。请按制造商的说明处理废旧电池。

警告

如果更換的電池類型不正確，則有爆炸危險。請使用製造商建議之相同或功能相當的電池更換原有電池。請按照製造商的說明指示處理廢棄舊電池。

WARNUNG

Es besteht Explosionsgefahr, wenn die Batterie durch einen falschen Typ ersetzt wird. Ersetzen Sie die Batterie nur durch den gleichen oder vom Hersteller empfohlenen Batterietyp. Entsorgen Sie die benutzten Batterien nach den Anweisungen des Herstellers.

ATTENTION

Il existe un risque d'explosion si la batterie est remplacée par un type incorrect. Ne la remplacer que par une pile de type semblable ou équivalent, recommandée par le fabricant. Jeter les piles usagées conformément aux instructions du fabricant.

ADVERTENCIA

Existe riesgo de explosión si la batería se reemplaza por un tipo incorrecto. Reemplazar la batería exclusivamente con el mismo tipo o el equivalente recomendado por el fabricante. Desechar las baterías gastadas según las instrucciones del fabricante.

אזהרה!

קיימת סכנת פיצוץ אם הסוללה תוחלף בסוג שגוי. יש להחליף את הסוללה בסוג התואם מחברת יצרן מומלצת. סילוק הסוללות המשומשות יש לבצע לפי הוראות היצרן.

هناك خطر الانفجار إذا تم استبدال البطارية بنوع غير صحيح.
 اسحبذال البطارية
 فقط بنفس النوع أو ما يعادلها مما أوصت به الشركة المصنعة
 جخلص من البطاريات المسحمة وفقا لعمليات الشركة الصانعة

경고!

배터리를 잘못된 종류로 교체하면 폭발의 위험이 있습니다. 기존 배터리와 동일하거나 제조사에서 권장하는 동등한 종류의 배터리로만 교체해야 합니다. 제조사의 안내에 따라 사용된 배터리를 처리하여 주십시오.

WAARSCHUWING

Er bestaat explosiegevaar als de batterij wordt vervangen door een verkeerd type. Vervang de batterij slechts met hetzelfde of een equivalent type die door de fabrikant aanbevolen wordt. Gebruikte batterijen dienen overeenkomstig fabrieksvoorschriften afgevoerd te worden.

Redundant Power Supplies



Warning! This unit might have more than one power supply connection. All connections must be removed to de-energize the unit.

冗長電源装置

このユニットは複数の電源装置が接続されている場合があります。

ユニットの電源を切るためには、すべての接続を取り外さなければなりません。

警告

此部件连接的电源可能不止一个，必须将所有电源断开才能停止给该部件供电。

警告

此装置连接的电源可能不只一个，必须切断所有电源才能停止对该装置的供电。

Warnung

Dieses Gerät kann mehr als eine Stromzufuhr haben. Um sicherzustellen, dass der Einheit kein Strom zugeführt wird, müssen alle Verbindungen entfernt werden.

¡Advertencia!

Puede que esta unidad tenga más de una conexión para fuentes de alimentación. Para cortar por completo el suministro de energía, deben desconectarse todas las conexiones.

Attention

Cette unité peut avoir plus d'une connexion d'alimentation. Pour supprimer toute tension et tout courant électrique de l'unité, toutes les connexions d'alimentation doivent être débranchées.

אם קיים יותר מספק אחד

אזהרה!

ליחידה יש יותר מחיבור אחד של ספק. יש להסיר את כל החיבורים על מנת לרוקן את היחידה.

قد يكون لهذا الجهاز عدة اتصالات بوحدات امداد الطاقة .

يجب إزالة كافة الاتصالات لعسل الوحدة عن الكهرباء

경고!

이 장치에는 한 개 이상의 전원 공급 단자가 연결되어 있을 수 있습니다. 이 장치에 전원을 차단하기 위해서는 모든 연결 단자를 제거해야만 합니다.

Waarschuwing

Deze eenheid kan meer dan één stroomtoevoeraansluiting bevatten. Alle aansluitingen dienen verwijderd te worden om het apparaat stroomloos te maken.

Backplane Voltage



Warning! Hazardous voltage or energy is present on the backplane when the system is operating. Use caution when servicing.

バックプレーンの電圧

システムの稼働中は危険な電圧または電力が、バックプレーン上にかかっています。

修理する際には注意ください。

警告

当系统正在进行时，背板上有很危险的电压或能量，进行维修时务必小心。

警告

當系統正在進行時，背板上有危險的電壓或能量，進行維修時務必小心。

Warnung

Wenn das System in Betrieb ist, treten auf der Rückwandplatine gefährliche Spannungen oder Energien auf. Vorsicht bei der Wartung.

¡Advertencia!

Cuando el sistema está en funcionamiento, el voltaje del plano trasero es peligroso. Tenga cuidado cuando lo revise.

Attention

Lorsque le système est en fonctionnement, des tensions électriques circulent sur le fond de panier. Prendre des précautions lors de la maintenance.

מתח בפנל האחורי

אזהרה!

קיימת סכנת מתח בפנל האחורי בזמן תפעול המערכת. יש להיזהר במהלך העבודה.

هناك خطر من التيار الكهربائي أو الطاقة المتجددة على اللوحة
عندما يكون النظام يعمل كه حذرا عند خدمة هذا الجهاز

경고!

시스템이 동작 중일 때 후면판 (Backplane)에는 위험한 전압이나 에너지가 발생 합니다.
서비스 작업 시 주의하십시오.

Waarschuwing

Een gevaarlijke spanning of energie is aanwezig op de backplane wanneer het systeem in gebruik is. Voorzichtigheid is geboden tijdens het onderhoud.

Comply with Local and National Electrical Codes



Warning! Installation of the equipment must comply with local and national electrical codes.

地方および国の電気規格に準拠

機器の取り付けはその地方および国の電気規格に準拠する必要があります。

警告

设备安装必须符合本地与本国电气法规。

警告

設備安裝必須符合本地與本國電氣法規。

Warnung

Die Installation der Geräte muss den Sicherheitsstandards entsprechen.

¡Advertencia!

La instalación del equipo debe cumplir con las normas de electricidad locales y nacionales.

Attention

L'équipement doit être installé conformément aux normes électriques nationales et locales.

תיאום חוקי החשמל הארצי
אזהרה!
התקנת הציוד חייבת להיות תואמת לחוקי החשמל המקומיים והארציים.

تركيب المعدات الكهربائية يجب أن يمتثل للقوايه المحلية والبطية المتعلقة
بالكهرباء

경고!

현 지역 및 국가의 전기 규정에 따라 장비를 설치해야 합니다.

Waarschuwing

Bij installatie van de apparatuur moet worden voldaan aan de lokale en nationale elektriciteitsvoorschriften.

Product Disposal



Warning! Ultimate disposal of this product should be handled according to all national laws and regulations.

製品の廃棄

この製品を廃棄処分する場合、国の関係する全ての法律・条例に従い処理する必要があります。

警告

本产品的废弃处理应根据所有国家的法律和规章进行。

警告

本產品的廢棄處理應根據所有國家的法律和規章進行。

Warnung

Die Entsorgung dieses Produkts sollte gemäß allen Bestimmungen und Gesetzen des Landes erfolgen.

¡Advertencia!

Al deshacerse por completo de este producto debe seguir todas las leyes y reglamentos nacionales.

Attention

La mise au rebut ou le recyclage de ce produit sont généralement soumis à des lois et/ou directives de respect de l'environnement. Renseignez-vous auprès de l'organisme compétent.

סילוק המוצר

אזהרה!

סילוק סופי של מוצר זה חייב להיות בהתאם להנחיות וחוקי המדינה.

التخلص النهائي من هذا المنتج ينبغي التعامل معه وفقا لجميع القوانين واللوائح الوطنية عند

경고!

이 제품은 해당 국가의 관련 법규 및 규정에 따라 폐기되어야 합니다.

Waarschuwing

De uiteindelijke verwijdering van dit product dient te geschieden in overeenstemming met alle nationale wetten en reglementen.

Fan Warning



Warning! Hazardous moving parts. Keep away from moving fan blades. The fans might still be turning when you remove the fan assembly from the chassis. Keep fingers, screwdrivers, and other objects away from the openings in the fan assembly's housing.

ファンの警告

警告!回転部品に注意。運転中は回転部(羽根)に触れないでください。シャーシから冷却ファン装置を取り外した際、ファンがまだ回転している可能性があります。ファンの開口部に、指、ドライバー、およびその他のものを近づけないで下さい。

警告!

警告! 危险的可移动性零件。请务必与转动的风扇叶片保持距离。当您从机架移除风扇装置，风扇可能仍在转动。小心不要将手指、螺丝起子和其他物品太靠近风扇

警告

危险的可移动性零件。请务必与转动的风扇叶片保持距离。当您从机架移除风扇装置，风扇可能仍在转动。小心不要将手指、螺丝起子和其他物品太靠近风扇。

Warnung

Gefährlich Bewegende Teile. Von den bewegenden Lüfterblätter fern halten. Die Lüfter drehen sich u. U. noch, wenn die Lüfterbaugruppe aus dem Chassis genommen wird. Halten Sie Finger, Schraubendreher und andere Gegenstände von den Öffnungen des Lüftergehäuses entfernt.

¡Advertencia!

Riesgo de piezas móviles. Mantener alejado de las aspas del ventilador. Los ventiladores podran dar vuelta cuando usted quite el montaje del ventilador del chasis. Mantenga los dedos, los destornilladores y todos los objetos lejos de las aberturas del ventilador

Attention

Pieces mobiles dangereuses. Se tenir a l'écart des lames du ventilateur Il est possible que les ventilateurs soient toujours en rotation lorsque vous retirerez le bloc ventilateur du châssis. Prenez garde à ce que doigts, tournevis et autres objets soient éloignés du logement du bloc ventilateur.

אזהרה!

חלקים נעים מסוכנים. התרחק מלהבי המאוורר בפעולה כאשר מסירים את חלקי המאוורר מהמארז, יתכן והמאווררים עדיין עובדים. יש להרחיק למרחק בטוח את האצבעות וכלי עבודה שונים מהפתחים בתוך המאוורר

تحذير! أجزاء متحركة خطيرة. ابتعد عن شفرات المروحة المتحركة. من الممكن أن المراوح لا تزال تدور عند إزالة كتلة المروحة من الهيكل يجب إبقاء الأصابع ومفكات البراغي وغيرها من الأشياء بعيدا عن الفتحات في كتلة المروحة.

경고!

움직이는 위험한 부품. 회전하는 송풍 날개에 접근하지 마세요. 새시로부터 팬 조립품을 제거할 때 팬은 여전히 회전하고 있을 수 있습니다. 팬 조립품 외관의 열려있는 부분들로부터 손가락 및 스크류드라이버, 다른 물체들이 가까이 하지 않도록 배치해 주십시오.

Waarschuwing

Gevaarlijk bewegende onderdelen. Houd voldoende afstand tot de bewegende ventilatorbladen. Het is mogelijk dat de ventilator nog draait tijdens het verwijderen van het ventilatorsamenstel uit het chassis. Houd uw vingers, schroevendraaiers en eventuele andere voorwerpen uit de buurt van de openingen in de ventilatorbehuizing.

Power Cable and AC Adapter



Warning! When installing the product, use the provided or designated connection cables, power cables and AC adapters. Using any other cables and adapters could cause a malfunction or a fire. Electrical Appliance and Material Safety Law prohibits the use of UL or CSA -certified cables (that have UL/CSA shown on the cord) for any other electrical devices than products designated by Supermicro only.

電源コードとACアダプター

製品を設置する場合、提供または指定および購入された接続ケーブル、電源コードとACアダプターを該当する地域の条例や安全基準に適合するコードサイズやプラグと共に使用下さい。他のケーブルやアダプタを使用すると故障や火災の原因になることがあります。

電気用品安全法は、ULまたはCSA認定のケーブル(UL/CSAマークがコードに表記)を Supermicro が指定する製品以外に使用することを禁止しています。

警告

安装此产品时,请使用本身提供的或指定的或采购的连接线,电源线和电源适配器。包含遵照当地法规和安全要求的合规的电源线尺寸和插头。使用其它线材或适配器可能会引起故障或火灾。除了Supermicro所指定的产品,电气用品和材料安全法律规定禁止使用未经UL或CSA认证的线材。(线材上会显示UL/CSA符号)。

警告

安裝此產品時,請使用本身提供的或指定的或採購的連接線,電源線和電源適配器。包含遵照當地法規和安全要求的合規的電源線尺寸和插頭。使用其它線材或適配器可能會引起故障或火災。除了Supermicro所指定的產品,電氣用品和材料安全法律規定禁止使用未經UL或CSA認證的線材。(線材上會顯示UL/CSA符號)。

Warnung

Nutzen Sie beim Installieren des Produkts ausschließlich die von uns zur Verfügung gestellten Verbindungskabeln, Stromkabeln und/oder Adapter, die Ihre örtlichen Sicherheitsstandards einhalten. Der Gebrauch von anderen Kabeln und Adapter können Fehlfunktionen oder Feuer verursachen. Die Richtlinien untersagen das Nutzen von UL oder CAS zertifizierten Kabeln (mit UL/CSA gekennzeichnet), an Geräten oder Produkten die nicht mit Supermicro gekennzeichnet sind.

¡Advertencia!

Cuando instale el producto, utilice la conexión provista o designada o procure cables, Cables de alimentación y adaptadores de CA que cumplan con los códigos locales y los requisitos de seguridad, incluyendo el tamaño adecuado del cable y el enchufe. El uso de otros cables y adaptadores podría causar un mal funcionamiento o un incendio. La Ley de Seguridad de Aparatos Eléctricos y de Materiales prohíbe El uso de cables certificados por UL o CSA (que tienen el certificado UL / CSA en el código) para cualquier otros dispositivos eléctricos que los productos designados únicamente por Supermicro.

Attention

Lors de l'installation du produit, utilisez les cables de connection fournis ou désigné ou achetez des cables, cables de puissance et adaptateurs respectant les normes locales et les conditions de securite y compris les tailles de cables et les prises electriques appropries. L'utilisation d'autres cables et adaptateurs peut provoquer un dysfonctionnement ou un incendie. Appareils électroménagers et la Loi sur la Sécurité Matériel interdit l'utilisation de câbles certifiés- UL ou CSA (qui ont UL ou CSA indiqué sur le code) pour tous les autres appareils électriques sauf les produits désignés par Supermicro seulement.

AC ימאתמו מיימשח מילבכ

!הרהזא

ךרוצל ומאתוה וא ושכרנ רשא AC מיימאתמו מיקפס, מילבכב שמתשהל שי, רצומה תא מיניקתמ רשאכ לכב שומיש . עקתהו לבכה לש הנוכח הדימ ללוכ, תוימוקמה תוחיטבה תושירדל ומאתוה רשאו, הנקתהה למשחה ירישכמב שומישה יקוחל מאתהב. ילמשח רצק וא הלקתל מורגל לולע, רחא גוסמ מאתמ וא לבכ לש דוק מהילע עיפומ רשאכ) UL-ב או CSA-ב -ב מיכמומה מילבכב שמתשהל רוסיא מייק, תוחיטבה יקוחו דבלב Supermicro י"ע מאתוה רשא רצומב קר אלא, רחא ילמשח רצומ לכ רובע (UL/CSA)

תאלבאלא אארשב מץ וא אדדחמלא וא ארפוטמלא תאליטוטלא מאדחטסאב מץ, אגתנמלא בייקרת דנע לכלז יפ אמב אילחמלא אמאלסלא תאבלטתמו נינאוץב מאזתלאלא אמ דדרתמלא ראיטלא תאלוחמו אילברמלא קיירח וא לטע יפ בבסטטי דץ ירשא תאלוחמו תאלבאלא יא מאדחטסא. מילסלא סבאלאו לטוומלא מץח CSA וא UL לביק נמ אדמטעמלא תאלבאלא מאדחטסא תאדעמלא אילברמלא אזהאלל אמאלסלא נונאק רזחיי Supermicro לביק נמ אדדחמלא אילחמלא תאגתנמלא רייג ירשא תאדעמ יא אמ (UL/CSA) אמאלע למחתי יטלאו

전원 케이블 및 AC 어댑터

경고! 제품을 설치할 때 현지 코드 및 적절한 굵기의 코드와 플러그를 포함한 안전 요구 사항을 준수하여 제공되거나 지정된 연결 혹은 구매 케이블, 전원 케이블 및 AC 어댑터를 사용하십시오.

다른 케이블이나 어댑터를 사용하면 오작동이나 화재가 발생할 수 있습니다. 전기 용품 안전법은 UL 또는 CSA 인증 케이블 (코드에 UL / CSA가 표시된 케이블)을 Supermicro가 지정한 제품 이외의 전기 장치에 사용하는 것을 금지합니다.

Stroomkabel en AC-Adapter

Waarschuwing! Bij het aansluiten van het Product uitsluitend gebruik maken van de geleverde Kabels of een andere geschikte aan te schaffen Aansluitmethode, deze moet altijd voldoen aan de lokale voorschriften en veiligheidsnormen, inclusief de juiste kabeldikte en stekker. Het gebruik van niet geschikte Kabels en/of Adapters kan een storing of brand veroorzaken. Wetgeving voor Elektrische apparatuur en Materiaalveiligheid verbied het gebruik van UL of CSA -gecertificeerde Kabels (met UL/CSA in de code) voor elke andere toepassing dan de door Supermicro hiervoor beoogde Producten.

Appendix B

System Specifications

Processor Support

4th/5th Gen Intel® Xeon® Scalable processors in a Socket E (LGA 4677)

Chipset

System on Chip

BIOS

32 MB AMI SPI Flash EEPROM

ACPI 6.0, Plug and Play (PnP), SPI dual/quad speed support, and Real Time Clock (RTC) wake up

Memory (per node)

Up to 2 TB of 3DS RDIMM ECC DDR5 DDR5 memory

Memory speeds of up to 4800 MT/s in eight memory slots (4th Generation Intel Xeon)

Memory speeds of up to 5600 MT/s in eight memory slots (5th Generation Intel Xeon)

Storage Drives (per node)

Twenty-four 2.5" PCIe 5.0 NVMe drive bays

M.2: Two M.2 PCIe 3.0 x4 NVMe/SATA slots (M-key 2280/22110)

PCI Expansion Slots (per node)

Two PCIe 5.0 x16 HHHL slot

Two PCIe 5.0 x8 HHHL slots

Two M.2 M-Key PCIe 3.0 x4 slots in (22110/2280 form factor)

Input/Output (per node)

One RJ45 1 GbE Dedicated IPMI LAN port

Two RJ45 2.5 GbE LAN ports

Two USB 3.2 ports

One VGA port

Two DisplayPort ports

Motherboard

X13SEB-TF

Chassis

CSE-229TS-R000NP, 1.7" x 17.2" x 16.9" (43 x 437 x 429 mm) (H x W x D)

System Cooling

Six heavy-duty 6-cm fans

Power Supply

Model: PWS-2K05A-1R

AC Input Voltage: 200-240 VAC

Rated Input Current: 11.8-9.8A

Rated Input Frequency: 50 to 60 Hz

Rated Output Power: 2000 Watt, +12V (164.68A max.), +12Vsb (2.07A max.)

Operating Environment

Operating Temperature: 10°C to 35°C (50°F to 95°F)

Non-operating Temperature: -40°C to 60°C (-40°F to 140°F)

Operating Relative Humidity: 8% to 90% (non-condensing)

Non-operating Relative Humidity: 5% to 95% (non-condensing)

Regulatory Compliance

FCC, ICES, CE, UKCA, VCCI, RCM, CSA/ UL, CB

Applied Directives, Standards

EMC/EMI: 2014/30/EU (EMC Directive) CLASS A

Electromagnetic Compatibility Regulations 2016

FCC Part 15 Subpart B

ICES-003

VCCI-CISPR 32

AS/NZS CISPR 32

BS/EN 55032

BS/EN 55035

CISPR 32

CISPR 35

BS/EN 61000-3-2

BS/EN 61000-3-3

BS/EN 61000-4-2

BS/EN 61000-4-3

BS/EN 61000-4-4

BS/EN 61000-4-5

BS/EN 61000-4-6

BS/EN 61000-4-8

BS/EN 61000-4-11

Product Safety: 2014/35/EU (LVD Directive)

UL/CSA 62368-1 (USA and Canada)

Electrical Equipment (Safety) Regulations 2016

IEC/BS/EN 62368-1

Environment:

Delegated Directive (EU) 2015/863

Directive 2011/65/EU (RoHS)

REACH Regulation EC 1907/2006

WEEE Directive 2012/19/EU

California Proposition 65

Warning! This product can expose you to chemicals including lead, known to the State of California to cause cancer and birth defects or other reproductive harm. For more information, go to www.P65Warnings.ca.gov.

Perchlorate Warning

California Best Management Practices Regulations for Perchlorate Materials: This Perchlorate warning applies only to products containing CR (Manganese Dioxide) Lithium coin cells. Perchlorate Material-special handling may apply.

See www.dtsc.ca.gov/hazardouswaste/perchlorate.

この装置は、クラスA機器です。この装置を住宅環境で使用すると電波妨害を引き起こすことがあります。この場合には使用者が適切な対策を講ずるよう要求されることがあります。

VCCI - A